



Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report







# INLAND BEHAVIORAL and HEALTH SERVICES

HCO ID: 528296  
1963 North E. Street  
San Bernardino, CA, 92405  
(909) 881-6146  
[www.ibhealth.org](http://www.ibhealth.org)

## Summary of Quality Information


### Accreditation Programs

#### [View Accreditation History](#)

	<a href="#">Ambulatory Care</a>	<b>Accreditation Decision</b> <a href="#">Accredited</a>	<b>Effective Date</b> 4/8/2017	<b>Last Full Survey Date</b> 4/7/2017	<b>Last On-Site Survey Date</b> 4/7/2017
	<a href="#">Behavioral Health Care and Human Services</a>	<b>Accreditation Decision</b> <a href="#">Accredited</a>	<b>Effective Date</b> 4/8/2017	<b>Last Full Survey Date</b> 4/7/2017	<b>Last On-Site Survey Date</b> 4/7/2017

### Core Certification Programs

#### [View Certification History](#)

	<a href="#">Primary Care Medical Home - Ambulatory Care</a>	<b>Certification Decision</b> <a href="#">Primary Care Medical Home</a>	<b>Effective Date</b> 4/8/2017	<b>Last Full Survey Date</b> 4/7/2017	<b>Last On-Site Survey Date</b> 4/7/2017
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### Sites

**Banning Family Community Health Center**  
1070 E Ramsey Street  
Banning, CA, 92220

#### Available Services

- Behavioral Health (Non 24 Hour Care - Adult )

- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Community Integration (Non 24 Hour Care )
- Dentistry (Outpatient )
- Family Practice (Outpatient )
- Pediatric Medicine (Outpatient )
- Pharmacy/Dispensary, General (Outpatient )
- Telehealth (Outpatient )
- Telehealth - Non-Surgical (Outpatient )

### **Certification Programs**

- Primary Care Medical Home - Ambulatory Care

### **Inland Behavioral and Health Services, Inc.**

1963 North E Street  
San Bernardino, CA, 92405

### **Available Services**

- Addiction Care
- Addiction Care (Non-detox - Adult )
- Case Management (Outpatient )
- Case Management (Non 24 Hour Care - Adult )
- Case Management (Non 24 Hour Care - Child/Youth )
- Chemical Dependency (Day Programs - Adult )
- Chemical Dependency (Non 24 Hour Care - Adult )
- Chemical Dependency (Non 24 Hour Care - Child/Youth )
- Chemical Dependency (Partial - Adult )
- Chemical Dependency (Non-detox - Adult )
- Community Integration (Non 24 Hour Care )

### **Inland Behavioral and Health Services, Inc.**

DBA: Inland Family Community Health Center  
665 North D Street  
San Bernardino, CA, 92401

### **Available Services**

- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Community Integration (Non 24 Hour Care )
- Convenient Care (Outpatient )
- Dentistry (Outpatient )
- Family Practice (Outpatient )
- General Practice (Outpatient )
- Gynecology (Outpatient )
- Internal Medicine (Outpatient )
- Obstetrics (Outpatient )
- Pediatric Medicine (Outpatient )
- Pharmacy/Dispensary, General (Outpatient )
- Telehealth (Outpatient )
- Telehealth - Non-Surgical (Outpatient )
- Urgent/Immediate Care (Outpatient )

### **Certification Programs**

- Primary Care Medical Home - Ambulatory Care

# Whitney Young Family Health Clinic

1755 West Maple  
San Bernardino, CA, 92411

## Available Services

- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Community Integration (Non 24 Hour Care )
- Dentistry (Outpatient )
- Family Practice (Outpatient )
- Pediatric Medicine (Outpatient )

## Certification Programs

- Primary Care Medical Home - Ambulatory Care

## National Patient Safety Goals and National Quality Improvement Goals

### Symbol Key

- 🌟 This organization achieved the best possible results
- + This organization's performance is above the target range/value
- ✓ This organization's performance is similar to the target range/value
- - This organization's performance is below the target range/value
- N/A This measure is not applicable for this organization
- N/D Not displayed

### Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* This information can also be viewed at [Hospital Compare](#).

\*\* Indicates per 1000 hours of patient care.

\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.

<b>Ambulatory Care</b>	<a href="#"><u>2017 National Patient Safety Goals</u></a>	Nationwide Comparison: 	Statewide Comparison: 
<b>Behavioral Health Care and Human Services</b>	<a href="#"><u>2017 National Patient Safety Goals</u></a>	Nationwide Comparison: 	Statewide Comparison: 

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* State results are not calculated for the National Patient Safety Goals.