

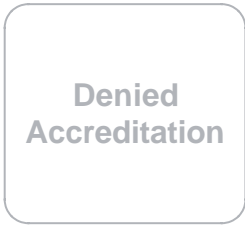


Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report





Valley Care Hospice, Inc

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Van Nuys, CA, 91401
(818) 908-9600
vchospice.com

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)

Home Care	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
	Denial of Accreditation	7/11/2019	5/31/2019	5/31/2019

The following information provides a general description of the areas in which performance issues were found. Each of these areas typically has many specific requirements. The area is listed if one or more of the specific requirements were determined to require improvement.

- As part of its Emergency Operations Plan, the organization prepares for how it will communicate during emergencies.
- Based on the identified risks, the organization sets goals to minimize the possibility of spreading infections. Note: See NPSG.07.01.01 for hand hygiene guidelines.
- Entries in the patient record are authenticated.
- Governance is ultimately accountable for the safety and quality of care, treatment, or services.
- Identify risks associated with home oxygen therapy such as home fires.
- Staff are competent to perform their responsibilities.
- Staff are supervised effectively.
- The organization accepts the patient for care, treatment, or services based on its ability to meet the patient's needs.
- The organization assesses and reassesses its patients.
- The organization assesses and reassesses the patient and his or her condition according to defined time frames.
- The organization collects data to monitor its performance.
- The organization defines and verifies staff qualifications.
- The organization effectively manages its programs, services, sites, or departments.
- The organization effectively manages the collection of health information.
- The organization evaluates staff performance.
- The organization evaluates the effectiveness of its Emergency Operations Plan.
- The organization has an Emergency Operations Plan. Note: The organization's Emergency Operations Plan (EOP) is designed to coordinate its communications, resources and assets, staff responsibilities, utilities, and patient clinical and support activities during an emergency (refer to Standards EM.02.02.01, EM.02.02.03, EM.02.02.07, EM.02.02.09, and EM.02.02.11). Although emergencies have many causes, the effects on these areas of the organization and the required response effort may be similar. This "all hazards" approach supports a general response capability that is sufficiently nimble to address a range of emergencies of different duration, scale, and cause.

For this reason, the plan's response procedures address the prioritized emergencies but are also adaptable to other emergencies that the organization may experience.

- The organization implements the infection prevention and control activities it has planned.
- The organization maintains complete and accurate patient records.
- The organization maintains the security and integrity of health information.
- The organization plans the patient's care.
- The organization provides accurate information throughout the accreditation process.
- The organization provides care, treatment, or services in accordance with orders or prescriptions, as required by law and regulation.

Sites

Valley Care Hospice, Inc.

13746 Victory Blvd Suite 310
Van Nuys, CA, 91401

Available Services

- Hospice Care

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

- 🌟 This organization achieved the best possible results
- 🟢 This organization's performance is above the target range/value
- ✅ This organization's performance is similar to the target range/value
- 🚫 This organization's performance is below the target range/value
- 🚫 N/A This measure is not applicable for this organization
- 🚫 N/D Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

- ** Indicates per 1000 hours of patient care.
- *** The measure was not in effect for this quarter.
- Null value or data not displayed.

Home
Care

[2019 National Patient Safety
Goals](#)

Nationwide Comparison:



Statewide Comparison:



[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* State results are not calculated for the National Patient Safety Goals.