Quality Report

Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®
# Summary of Quality Information

## Accreditation Programs

### Ambulatory Care Accreditation Decision
- Accredited
- Effective Date: 5/22/2021
- Last Full Survey Date: 5/21/2021
- Last On-Site Survey Date: 5/21/2021

### Home Care Accreditation Decision
- Accredited
- Effective Date: 5/22/2021
- Last Full Survey Date: 5/21/2021
- Last On-Site Survey Date: 5/21/2021

## Sites

### Mayo Clinic
- 200 1st St SW
- Rochester, MN, 55905

## Available Services

- Allergy (Outpatient)
- Alternative/Complementary Care (Outpatient)
- Audiology (Outpatient)
- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Cardiology (Outpatient)
- Computed Tomography (CT) (Outpatient)
- Convenient Care (Outpatient)
- Custom Orthoses Fabricated
- Dentistry (Outpatient)
- Dermatology (Outpatient)
- Diagnostic Imaging (Outpatient)
- Echocardiography (Outpatient)
- Family Practice (Outpatient)
- Gastroenterology (Outpatient)
- General Practice (Outpatient)
- Gynecology (Outpatient)
- Hematology/Blood Treatment (Outpatient)
- Home Health, Non-Hospice Services
- Hospice Care
- In-vitro Fertilization
- Internal Medicine (Outpatient)
- Magnetic Resonance Imaging (Outpatient)
- Neurology (Outpatient)
- Obstetrics (Outpatient)
- Oncology/Cancer Care (Outpatient)
- Optometry/Eye Care (Outpatient)
- Oral Maxillofacial Surgery (Outpatient)
- Orthopedic Medicine (Outpatient)
- Orthoses Prefabricated - Custom fitted
- Orthotics/Prosthetics (Outpatient)
- Otolaryngology/Ear, Nose, and Throat (Outpatient)
- Oxygen
- Pain Management (Outpatient)
- Pediatric Medicine (Outpatient)
- Pharmacy/Dispensary, General (Outpatient)
- Physical Medicine and Rehabilitation
- Physical Medicine and Rehabilitation (Outpatient)
- Podiatry (Outpatient)
- Prosthetic Lenses/Conventional Eyeglasses
- Prosthetics (Home Medical Equipment)
- Pulmonary Medicine (Outpatient)
- Radiation Oncology (Outpatient)
- Respiratory Equipment
- Rheumatology (Outpatient)
- Sleep Studies (Outpatient)
- Telehealth (Outpatient)
- Telehealth - Non-Surgical (Outpatient)
- Ultrasound (Outpatient)
- Urology (Outpatient)
- Vascular Medicine (Outpatient)
- X-ray (Outpatient)

**Mayo Clinic Alternative Learning Center Clinic**
37 Woodlake Drive SE
Rochester, MN, 55904

**Available Services**

- Family Practice (Outpatient)
- Pediatric Medicine (Outpatient)

**Mayo Clinic Child and Family Advocacy Center**
2720 North Broadway
Rochester, MN, 55906

**Available Services**

- Pediatric Medicine (Outpatient)

**Mayo Clinic Hospital — Rochester, Alfred Building**
1216 Second Street SW
Rochester, MN, 55902

**Available Services**

- Cardiology (Outpatient)
- Diagnostic Imaging (Outpatient)
- General Practice (Outpatient)
- Internal Medicine (Outpatient)
- Neurology (Outpatient)
- Oncology/Cancer Care (Outpatient)
- Orthopedic Medicine (Outpatient)
- Other Medical/Dental Services (Outpatient)
- Pediatric Medicine (Outpatient)
- Podiatry (Outpatient)
- Telehealth (Outpatient)
- Telehealth - Non-Surgical (Outpatient)
- Urology (Outpatient)
- Vascular Medicine (Outpatient)
- X-ray (Outpatient)

**Mayo Clinic Hospital — Rochester, Joseph Building**
1216 Second Street SW
Rochester, MN, 55902

**Available Services**
- Cardiology (Outpatient)
- Diagnostic Imaging (Outpatient)
- Echocardiography (Outpatient)
- Telehealth (Outpatient)
- Telehealth - Non-Surgical (Outpatient)

**Mayo Clinic Hospital — Rochester, Mary Brigh Building**
1216 Second Street SW
Rochester, MN, 55902

**Available Services**
- Cardiology (Outpatient)
- Diagnostic Imaging (Outpatient)
- Orthopedic Medicine (Outpatient)
- Telehealth (Outpatient)
- Telehealth - Non-Surgical (Outpatient)
- Ultrasound (Outpatient)
- X-ray (Outpatient)

**Mayo Clinic Radiation Oncology - MCHS Albert Lea & Austin**
MC Cancer Center, 404 West Fountain St.
Albert Lea, MN, 56007

**Available Services**
- Oncology/Cancer Care (Outpatient)
- Radiation Oncology (Outpatient)

**Mayo Clinic Radiation Oncology - MCHS Eau Claire**
MCHS, 1221 Whipple Street
Eau Claire, WI, 54702

**Available Services**
- Oncology/Cancer Care (Outpatient)
- Radiation Oncology (Outpatient)
Mayo Clinic Radiation Oncology - MCHS La Crosse
MCHS, 700 West Avenue South
La Crosse, WI, 54601

Available Services

- Oncology/Cancer Care (Outpatient )
- Radiation Oncology (Outpatient )

Mayo Clinic Radiation Oncology - MCHS Mankato
Andreas Cancer Center, 1025 Marsh Street
Mankato, MN, 56001

Available Services

- Oncology/Cancer Care (Outpatient )
- Radiation Oncology (Outpatient )

Mayo Clinic Radiation Oncology - Northfield
MC Radiation Therapy, 1821 North Avenue
Northfield, MN, 55057

Available Services

- Oncology/Cancer Care (Outpatient )
- Radiation Oncology (Outpatient )

Mayo Clinic Square
600 Hennepin Avenue, Suite 310
Minneapolis, MN, 55403

Available Services

- Dermatology (Outpatient )
- Diagnostic Imaging (Outpatient )
- Family Practice (Outpatient )
- Internal Medicine (Outpatient )
- Magnetic Resonance Imaging (Outpatient )
- Orthopedic Medicine (Outpatient )
- Orthotics/ Prosthetics (Outpatient )
- Pain Management (Outpatient )
- Physical Medicine and Rehabilitation (Outpatient )
- Telehealth (Outpatient )
- Telehealth - Non-Surgical (Outpatient )
- Ultrasound (Outpatient )
- X-ray (Outpatient )

Mayo Express Care North
4221 West Circle Drive NW
Rochester, MN, 55901

Available Services

- Convenient Care (Outpatient )
- Telehealth (Outpatient )
- Telehealth - Non-Surgical (Outpatient )

Mayo Express Care South
Available Services

- Convenient Care (Outpatient )
- Telehealth (Outpatient )
- Telehealth - Non-Surgical (Outpatient )

Mayo Family Clinic Kasson
411 Main St W
Kasson, MN, 55944

Available Services

- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Diagnostic Imaging (Outpatient )
- Family Practice (Outpatient )
- Pediatric Medicine (Outpatient )
- Physical Medicine and Rehabilitation (Outpatient )
- Telehealth (Outpatient )
- Telehealth - Non-Surgical (Outpatient )
- X-ray (Outpatient )

Mayo Family Clinic Northeast
3041 Stonehedge Dr NE
Rochester, MN, 55906

Available Services

- Behavioral Health (Non 24 Hour Care - Adult )
- Diagnostic Imaging (Outpatient )
- Family Practice (Outpatient )
- Internal Medicine (Outpatient )
- Optometry/Eye Care (Outpatient )
- Pediatric Medicine (Outpatient )
- Prosthetic Lenses/Conventional Contact Lens
- Prosthetic Lenses/Conventional Eyeglasses
- Prosthetics (Home Medical Equipment)
- Telehealth (Outpatient )
- Telehealth - Non-Surgical (Outpatient )
- X-ray (Outpatient )

Mayo Family Clinic Northwest
4111 41st St NW Hwy 52 N
Rochester, MN, 55901

Available Services

- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Dermatology (Outpatient )
- Diagnostic Imaging (Outpatient )
- Family Practice (Outpatient )
- Internal Medicine (Outpatient )
- Optometry/Eye Care (Outpatient )
- Pediatric Medicine (Outpatient )
• Physical Medicine and Rehabilitation (Outpatient )
• Telehealth (Outpatient )
• Telehealth - Non-Surgical (Outpatient )
• X-ray (Outpatient )

**Mayo Family Clinic Southeast**
4544 Canal Place SE
Rochester, MN, 55904

**Available Services**

• Behavioral Health (Non 24 Hour Care - Adult )
• Behavioral Health (Non 24 Hour Care - Child/Youth )
• Diagnostic Imaging (Outpatient )
• Family Practice (Outpatient )
• Internal Medicine (Outpatient )
• Pediatric Medicine (Outpatient )
• Telehealth (Outpatient )
• Telehealth - Non-Surgical (Outpatient )
• X-ray (Outpatient )

**Cooperative Agreements**

**Laboratory** - Accredited by [American Society for Histocompatibility and Immunogenetics (ASHI)](https://www.ashi.org)

**Complementary Agreements**

**Ambulatory Care** - Accredited by [UHMS Clinical Hyperbaric Facility - Level 1](https://www.uhms.org)

**National Patient Safety Goals and National Quality Improvement Goals**

**Symbol Key**

- 🌟 This organization achieved the best possible results
- 🌈 This organization's performance is above the target range/value
- 🔄 This organization's performance is similar to the target range/value
- 🔄 This organization's performance is below the target range/value
- 🚫 This measure is not applicable for this organization
- ✕ Not displayed

**Measures Footnote Key**

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the **National Quality Forum**.

* This information can also be viewed at [Hospital Compare](https://www.hospitalcompare.hcpr.com).

** Indicates per 1000 hours of patient care.
*** The measure was not in effect for this quarter.
---- Null value or data not displayed.

<table>
<thead>
<tr>
<th>Ambulatory Care</th>
<th>2021 National Patient Safety Goals</th>
<th>Nationwide Comparison: ✔️</th>
<th>Statewide Comparison: NA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Home Care</td>
<td>2021 National Patient Safety Goals</td>
<td>Nationwide Comparison: ✔️</td>
<td>Statewide Comparison: NA</td>
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</tbody>
</table>

**New Changes to Quarterly Measure**

**Download Quarterly Measure Results**

The Joint Commission only reports measures endorsed by the **National Quality Forum**.

* State results are not calculated for the National Patient Safety Goals.