Quality Report

Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®
# Summary of Quality Information

## Accreditation Programs

<table>
<thead>
<tr>
<th>Program</th>
<th>Accreditation Decision</th>
<th>Effective Date</th>
<th>Last Full Survey Date</th>
<th>Last On-Site Survey Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Behavioral Health Care and Human Services</td>
<td>Accredited</td>
<td>3/15/2018</td>
<td>3/14/2018</td>
<td>3/14/2018</td>
</tr>
<tr>
<td>Home Care</td>
<td>Accredited</td>
<td>9/25/2021</td>
<td>9/24/2021</td>
<td>9/24/2021</td>
</tr>
<tr>
<td>Hospital</td>
<td>Accredited</td>
<td>9/25/2021</td>
<td>9/24/2021</td>
<td>9/24/2021</td>
</tr>
</tbody>
</table>
Primary Stroke Center
Certification Decision
Certification Effective Date
12/16/2020
Last Full Survey Date
12/15/2020
Last On-Site Survey Date
12/15/2020

Sites

Mayo Clinic Health System - Franciscan Healthcare
DBA: Franciscan Healthcare-Sparta
310 West Main Street
Sparta, WI, 54656

Available Services

- Acute Care
- CT Scanner (Imaging/Diagnostic Services)
- Ear/Nose/Throat Surgery (Surgical Services)
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Mammography (Imaging/Diagnostic Services)
- Medical/Surgical Unit (Inpatient)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Surgical Unit (Inpatient)
- Swing Beds
- Teleradiology (Imaging/Diagnostic Services)
- Trauma Center (Trauma Center)
- Ultrasound (Imaging/Diagnostic Services)

Mayo Clinic Health System - Franciscan Medical Center, Inc
DBA: Franciscan Healthcare - Arcadia
895 Dettloff Drive
Arcadia, WI, 54612

Available Services

- Behavioral Health (Non 24 Hour Care - Adult)
- Chemical Dependency (Non 24 Hour Care - Adult)
- Chemical Dependency (Non-detox - Adult)
- Community Integration (Non 24 Hour Care)
- Outpatient Clinics (Outpatient)
Mayo Clinic Health System - Franciscan Medical Center, Inc.
DBA: Franciscan Healthcare - Caledonia
701 North Sprague Street
Caledonia, MN, 55921-1066

Available Services

- Outpatient Clinics (Outpatient )

Mayo Clinic Health System - Franciscan Medical Center, Inc.
DBA: Franciscan Healthcare - Tomah
325 Butts Avenue
Tomah, WI, 54660-1412

Available Services

- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Outpatient Clinics (Outpatient )
- Peer Support (Non 24 Hour Care )

Mayo Clinic Health System - Franciscan Medical Center, Inc.
DBA: Franciscan Healthcare - Hospice
700 West Avenue South
La Crosse, WI, 54601

Available Services

- Hospice Care

Mayo Clinic Health System - Franciscan Medical Center, Inc.
DBA: Franciscan Healthcare - Onalaska
191 Theatre Road
Onalaska, WI, 54650-8679

Available Services

- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Chemical Dependency (Non 24 Hour Care - Adult )
- Chemical Dependency (Non-detox - Adult )
- Community Integration (Non 24 Hour Care )
- Outpatient Clinics (Outpatient )

Mayo Clinic Health System - Franciscan Medical Center, Inc.
DBA: Franciscan Healthcare - Holmen
1303 Main Street South
Holmen, WI, 54636-8927

Available Services

- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Chemical Dependency (Non 24 Hour Care - Adult )
- Chemical Dependency (Non-detox - Adult )
- Community Integration (Non 24 Hour Care )
- Outpatient Clinics (Outpatient )
Mayo Clinic Health System - Franciscan Medical Center, Inc.
DBA: Franciscan Healthcare - Sparta Clinic
310 West Main Street
Sparta, WI, 54656

Available Services

- Addiction Services
- Addiction Services (Non-detox - Adult )
- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Chemical Dependency (Day Programs - Adult )
- Chemical Dependency (Non 24 Hour Care - Adult )
- Chemical Dependency (Non 24 Hour Care - Child/Youth )
- Chemical Dependency (Partial Hospitalization - Adult )
- Chemical Dependency (Non-detox - Adult )
- Community Integration (Non 24 Hour Care )
- Outpatient Clinics (Outpatient )

Mayo Clinic Health System - Franciscan Medical Center, Inc.
DBA: Franciscan Healthcare - Belle Square
232 3rd Street North Suite 100
La Crosse, WI, 54601

Available Services

- Outpatient Clinics (Outpatient )

Mayo Clinic Health System - Franciscan Medical Center, Inc.
DBA: Franciscan Healthcare - Sparta Eye Clinic
400 Jefferson Ave.
Sparta, WI, 54656

Available Services

- Outpatient Clinics (Outpatient )

Mayo Clinic Health System - Franciscan Medical Center, Inc.
DBA: Franciscan Healthcare - La Crosse
700 West Avenue, South
La Crosse, WI, 54601-4783

Available Services

- Brachytherapy (Imaging/Diagnostic Services )
- Cardiac Catheterization Lab (Surgical Services )
- CT Scanner (Imaging/Diagnostic Services )
- Dialysis Unit (Inpatient )
- Ear/Nose/Throat Surgery (Surgical Services )
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services )
- Gastroenterology (Surgical Services )
- GI or Endoscopy Lab (Imaging/Diagnostic Services )
- Gynecological Surgery (Surgical Services )
- Gynecology (Inpatient )
- Hazardous Medication Compounding (Inpatient )
- Hematology/Oncology Unit (Inpatient )
- Inpatient Unit (Inpatient )
- Interventional Radiology (Imaging/Diagnostic Services )
• Labor & Delivery (Inpatient)
• Magnetic Resonance Imaging (Imaging/Diagnostic Services)
• Mammography (Imaging/Diagnostic Services)
• Medical /Surgical Unit (Inpatient)
• Medical ICU (Intensive Care Unit)
• Neurosurgery (Surgical Services)
• Non-Sterile Medication Compounding (Inpatient)
• Normal Newborn Nursery (Inpatient)
• Nuclear Medicine (Imaging/Diagnostic Services)
• Nuclear Pharmacy (Inpatient)
• Ophthalmology (Surgical Services)
• Orthopedic Surgery (Surgical Services)
• Pediatric Unit (Inpatient)
• Plastic Surgery (Surgical Services)
• Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
• Post Anesthesia Care Unit (PACU) (Inpatient)
• Radiation Oncology (Imaging/Diagnostic Services)
• Sleep Laboratory (Sleep Laboratory)
• Sterile Medication Compounding (Inpatient)
• Surgical Unit (Inpatient)
• Teleradiology (Imaging/Diagnostic Services)
• Thoracic Surgery (Surgical Services)
• Trauma Center (Trauma Center)
• Ultrasound (Imaging/Diagnostic Services)
• Urology (Surgical Services)
• Vascular Surgery (Surgical Services)

Certification Programs

• Primary Stroke Center

Mayo Clinic Health System - Franciscan Medical Center, Inc.
DBA: Franciscan Healthcare - Prairie Du Chien
800 East Blackhawk Avenue
Prairie Du Chien, WI, 53821-1698

Available Services

• Behavioral Health (Non 24 Hour Care - Adult)
• Behavioral Health (Non 24 Hour Care - Child/Youth)
• Chemical Dependency (Non 24 Hour Care - Adult)
• Chemical Dependency (Non 24 Hour Care - Child/Youth)
• Chemical Dependency (Non-detox - Adult)
• Community Integration (Non 24 Hour Care)
• Outpatient Clinics (Outpatient)

Mayo Clinic Health System - Franciscan Medical Center, Inc.
DBA: Franciscan Healthcare - La Crosse
615 South 10th Street
La Crosse, WI, 54601-4783

Available Services

• Addiction Services
• Addiction Services (Non-detox - Adult)
• Behavioral Health (Non 24 Hour Care - Adult)
• Behavioral Health (Non 24 Hour Care - Child/Youth)
• Chemical Dependency (Day Programs - Adult)
Mayo Clinic Health System - Franciscan Medical Center, Inc.
DBA: Franciscan Healthcare - La Crosse
800 West Avenue South
La Crosse, WI, 54601-4783

Available Services

- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Community Integration (Non 24 Hour Care )
- Outpatient Clinics (Outpatient )

Special Quality Awards

Due to our commitment to accurate data reporting, The Joint Commission is suspending the practice of updating Special Quality Awards until further notice

- 2014 ACS National Surgical Quality Improvement Program

Cooperative Agreements

Hospital - Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

- 🌟 This organization achieved the best possible results
- ✈️ This organization's performance is above the target range/value
- ✅ This organization's performance is similar to the target range/value
- 🐢 This organization's performance is below the target range/value
- ❌ This measure is not applicable for this organization
- ☓ Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the National Quality Forum.
* This information can also be viewed at Hospital Compare.

** Indicates per 1000 hours of patient care.
*** The measure was not in effect for this quarter.
---- Null value or data not displayed.
### Behavioral Health Care and Human Services

<table>
<thead>
<tr>
<th>2018 National Patient Safety Goals</th>
<th>Nationwide Comparison:</th>
<th>Statewide Comparison:</th>
</tr>
</thead>
</table>

### Hospital

<table>
<thead>
<tr>
<th>2021 National Patient Safety Goals</th>
<th>Nationwide Comparison:</th>
<th>Statewide Comparison:</th>
</tr>
</thead>
</table>

### Home Care

<table>
<thead>
<tr>
<th>2021 National Patient Safety Goals</th>
<th>Nationwide Comparison:</th>
<th>Statewide Comparison:</th>
</tr>
</thead>
</table>

### Critical Access Hospital

<table>
<thead>
<tr>
<th>2021 National Patient Safety Goals</th>
<th>Nationwide Comparison:</th>
<th>Statewide Comparison:</th>
</tr>
</thead>
</table>

### Reporting Period: April 2020 - March 2021

#### National Quality Improvement Goals:

<table>
<thead>
<tr>
<th>Perinatal Care</th>
<th>National Comparison:</th>
<th>Statewide Comparison:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>N/A 2</td>
<td>N/A 2</td>
</tr>
</tbody>
</table>

The Joint Commission only reports measures endorsed by the [National Quality Forum](https://www.qualityforum.org/).

* State results are not calculated for the National Patient Safety Goals.
National Quality Improvement Goals:

Mayo Clinic Health System - Franciscan Medical Center, Inc.

HCO ID: 7650
700 West Avenue South
La Crosse, WI, 54601

<table>
<thead>
<tr>
<th>Measure Area</th>
<th>Nationwide</th>
<th>Statewide</th>
</tr>
</thead>
<tbody>
<tr>
<td>Perinatal Care</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Compared to Other Joint Commission Accredited Organizations

<table>
<thead>
<tr>
<th>Measure</th>
<th>Hospital Results</th>
<th>Nationwide Top 10% Scored at Least</th>
<th>Average Rate</th>
<th>Statewide Top 10% Scored at Least</th>
<th>Average Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elective Delivery</td>
<td>0% of 25 Eligible Patients</td>
<td>Nationwide</td>
<td>Top 10% Scored at Least</td>
<td>0%</td>
<td>2%</td>
</tr>
</tbody>
</table>

Quarterly Measure Results

<table>
<thead>
<tr>
<th>Number of Eligible Patients</th>
<th>Rate</th>
<th>Nationwide Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>Apr - Jun 2020</td>
<td>25</td>
<td>0%</td>
</tr>
<tr>
<td>Jul - Sep 2020</td>
<td>25</td>
<td>0%</td>
</tr>
<tr>
<td>Oct - Dec 2020</td>
<td>25</td>
<td>0%</td>
</tr>
<tr>
<td>Jan - Mar 2021</td>
<td>25</td>
<td>3%</td>
</tr>
<tr>
<td>Measure</td>
<td>Hospital Results</td>
<td>Nationwide Top 10% Scored at Least</td>
</tr>
<tr>
<td>---------------------------------</td>
<td>------------------</td>
<td>-----------------------------------</td>
</tr>
<tr>
<td>Elective Delivery</td>
<td>0% of 25 Eligible Patients</td>
<td>Nationwide Scored at Least 0%</td>
</tr>
<tr>
<td>Cesarean Birth</td>
<td>0% of Eligible Patients</td>
<td>Nationwide Scored at Least 16%</td>
</tr>
</tbody>
</table>

**Quarterly Measure Results**

<table>
<thead>
<tr>
<th>Number of Eligible Patients</th>
<th>Rate</th>
<th>Nationwide Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>Apr - Jun 2020</td>
<td></td>
<td></td>
</tr>
<tr>
<td>25</td>
<td>0%</td>
<td>2%</td>
</tr>
<tr>
<td>Jul - Sep 2020</td>
<td></td>
<td></td>
</tr>
<tr>
<td>25</td>
<td>0%</td>
<td>2%</td>
</tr>
<tr>
<td>Oct - Dec 2020</td>
<td></td>
<td></td>
</tr>
<tr>
<td>25</td>
<td>0%</td>
<td>2%</td>
</tr>
<tr>
<td>Jan - Mar 2021</td>
<td></td>
<td></td>
</tr>
<tr>
<td>25</td>
<td>0%</td>
<td>3%</td>
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## Quarterly Measure Results

<table>
<thead>
<tr>
<th></th>
<th>Hospital Results</th>
<th>Nationwide Top 10% Scored at Least</th>
<th>Nationwide Average Rate</th>
<th>Statewide Top 10% Scored at Least</th>
<th>Statewide Average Rate</th>
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<tbody>
<tr>
<td><strong>Cesarean Birth</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Read More</strong></td>
<td></td>
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<td></td>
</tr>
<tr>
<td><strong>See Quarterly Results</strong></td>
<td></td>
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<td></td>
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<td></td>
</tr>
<tr>
<td><strong>0% of Eligible Patients</strong></td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>
### Quarterly Measure Results

<table>
<thead>
<tr>
<th>Measure</th>
<th>Hospital Results</th>
<th>Nationwide Top 10% Scored at Least</th>
<th>Average Rate</th>
<th>Statewide Top 10% Scored at Least</th>
<th>Average Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exclusive Breast Milk Feeding</td>
<td>✔️ 61% of 521 Eligible Patients</td>
<td>Nationwide</td>
<td></td>
<td>Statewide</td>
<td></td>
</tr>
</tbody>
</table>
## Quarterly Measure Results

<table>
<thead>
<tr>
<th>Period</th>
<th>Number of Eligible Patients</th>
<th>Nationwide Average</th>
<th>Nationwide Top 10% Scored at Least</th>
<th>Statewide Top 10% Scored at Least</th>
<th>Average Rate</th>
<th>Statewide Average Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Apr - Jun 2020</td>
<td>521</td>
<td>64%</td>
<td>53%</td>
<td>61%</td>
<td>77%</td>
<td>71%</td>
</tr>
<tr>
<td>Jul - Sep 2020</td>
<td>521</td>
<td>59%</td>
<td>50%</td>
<td>50%</td>
<td>63%</td>
<td>50%</td>
</tr>
<tr>
<td>Oct - Dec 2020</td>
<td>521</td>
<td>60%</td>
<td>49%</td>
<td>50%</td>
<td>50%</td>
<td>50%</td>
</tr>
<tr>
<td>Jan - Mar 2021</td>
<td>521</td>
<td>60%</td>
<td>49%</td>
<td>50%</td>
<td>50%</td>
<td>50%</td>
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</tbody>
</table>

**Exclusive Breast Milk Feeding**

- **Hospital Results**: 61% of 521 Eligible Patients
- **Nationwide Average**: 71%
- **Statewide Average Rate**: 77%
## Quarterly Measure Results

<table>
<thead>
<tr>
<th>Measure</th>
<th>Hospital Results</th>
<th>Nationwide Top 10% Scored at Least</th>
<th>Average Rate</th>
<th>Statewide Top 10% Scored at Least</th>
<th>Average Rate</th>
<th>Read More</th>
<th>See Quarterly Results</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate</td>
<td>📊 33% of 482 Eligible Patients</td>
<td>Nationwide</td>
<td>Top 10% Scored at Least</td>
<td>15%</td>
<td>31%</td>
<td>Average Rate</td>
<td>10% 26%</td>
</tr>
<tr>
<td>Measure</td>
<td>Hospital Results</td>
<td>Nationwide Top 10% Scored at Least</td>
<td>Average Rate</td>
<td>Nationwide Top 10% Scored at Least</td>
<td>Average Rate</td>
<td>Statewide Top 10% Scored at Least</td>
<td>Average Rate</td>
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<td>------------------------------------------------------------------------</td>
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<td>31%</td>
<td>10%</td>
<td>26%</td>
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</table>

Read More
See Quarterly Results
## Quarterly Measure Results

<table>
<thead>
<tr>
<th>Measure</th>
<th>Hospital Results</th>
<th>Nationwide Top 10% Scored at Least</th>
<th>Nationwide Average Rate</th>
<th>Statewide Top 10% Scored at Least</th>
<th>Statewide Average Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate</td>
<td>8% of 482 Eligible Patients</td>
<td>5%</td>
<td>13%</td>
<td>2%</td>
<td>13%</td>
</tr>
</tbody>
</table>
## Quarterly Measure Results

<table>
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<tr>
<th>Measure</th>
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<th>Nationwide Top 10% Scored at Least</th>
<th>Nationwide Average Rate</th>
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<th>Average Rate</th>
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</thead>
<tbody>
<tr>
<td>Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate</td>
<td>📊 8% of 482 Eligible Patients</td>
<td>Nationwide Top 10% Scored at Least</td>
<td>Top 10% Scored at Least</td>
<td>5%</td>
<td>13%</td>
<td>2%</td>
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</table>

### Number of Eligible Patients Rate

<table>
<thead>
<tr>
<th>Period</th>
<th>Number of Eligible Patients</th>
<th>Rate</th>
<th>Nationwide Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>Apr - Jun 2020</td>
<td>482</td>
<td>15%</td>
<td>13%</td>
</tr>
<tr>
<td>Jul - Sep 2020</td>
<td>482</td>
<td>9%</td>
<td>13%</td>
</tr>
<tr>
<td>Oct - Dec 2020</td>
<td>482</td>
<td>0%</td>
<td>13%</td>
</tr>
<tr>
<td>Jan - Mar 2021</td>
<td>482</td>
<td>8%</td>
<td>13%</td>
</tr>
</tbody>
</table>

See Quarterly Results | Read More
<table>
<thead>
<tr>
<th>Measure</th>
<th>Hospital Results</th>
<th>Nationwide Average</th>
<th>Statewide Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate</td>
<td>25% of 482 Eligible Patients</td>
<td>Top 10% Scored at Least 2%</td>
<td>Top 10% Scored at Least 2%</td>
</tr>
<tr>
<td>Read More</td>
<td></td>
<td>Average Rate 18%</td>
<td>Average Rate 0%</td>
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<tr>
<td>See Quarterly Results</td>
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<td>14%</td>
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## Quarterly Measure Results

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**Number of Eligible Patients**

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<th>Rate</th>
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<td>8%</td>
<td>17%</td>
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<td>17%</td>
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<td>18%</td>
<td></td>
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</tr>
<tr>
<td><strong>Oct - Dec 2020</strong></td>
<td>482</td>
<td>25%</td>
<td>18%</td>
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<tr>
<td><strong>Jan - Mar 2021</strong></td>
<td>482</td>
<td>50%</td>
<td>18%</td>
<td></td>
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