



Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report





# St. Tammany Parish Hospital Service District No 1

HCO ID: 8710  
1202 S Tyler St  
Covington, LA, 70433  
(985) 898-4018  
[www.stph.org](http://www.stph.org)

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)

	<a href="#">Home Care</a>	Accreditation Decision <a href="#">Accredited</a>	Effective Date 7/27/2019	Last Full Survey Date 7/26/2019	Last On-Site Survey Date 9/5/2019
	<a href="#">Hospital</a>	Accreditation Decision <a href="#">Accredited</a>	Effective Date 7/27/2019	Last Full Survey Date 7/26/2019	Last On-Site Survey Date 7/26/2019
	<a href="#">Laboratory</a>	Accreditation Decision <a href="#">Accredited</a>	Effective Date 8/24/2019	Last Full Survey Date 8/23/2019	Last On-Site Survey Date 8/23/2019

### Advanced Certification Programs

#### [View Certification History](#)



#### [Primary Stroke Center](#)

Certification Decision

[Certification](#)

Effective Date

6/7/2019

Last Full Survey Date

6/6/2019

Last On-Site Survey Date

6/6/2019

### Sites

#### **Bone & Joint Clinic**

71211 Highway 21, Suite A

Covington, LA, 70433

**Available Services**

- Single Specialty Practitioner (Outpatient )

**Other Clinics/Practices Located at This Site:**

- N/A

**Covington Cardiovascular Care at St. Tammany Parish Hospital**

1006 S. Harrison Street  
Covington, LA, 70433

**Available Services**

- Single Specialty Practitioner (Outpatient )

**Other Clinics/Practices Located at This Site:**

- N/A

**Northlake Pulmonary Associates at St. Tammany Parish Hospita**

1203 S. Tyler Street, Suite 200  
Covington, LA, 70433

**Available Services**

- Single Specialty Practitioner (Outpatient )

**Northlake Surgical Associates at St. Tammany Parish Hospital**

606 West 11th Avenue  
Covington, LA, 70433

**Available Services**

- Single Specialty Practitioner (Outpatient )

**Paul D. Cordes Outpatient Pavilion of St. Tammany Parish Hos**

16300 Highway 1085  
Covington, LA, 70433

**Available Services**

- General Laboratory Tests
- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

**St. Anthony's Gardens at St. Tammany Parish Hospital**

601 Holy Trinity Drive  
Covington, LA, 70433

**Available Services**

- Single Specialty Practitioner (Outpatient )

**St. Tammany Parish Hospital Covington Surgery Center**

1203 S. Tyler, Suite 300  
Covington, LA, 70433

### **Available Services**

- Ambulatory Surgery Center (Outpatient )
- Anesthesia (Outpatient )
- General Laboratory Tests
- Perform Invasive Procedure (Outpatient )

### **St. Tammany Parish Hospital Offsite Campus Emergency Departm**

DBA: Mandeville Emergency Department

2929 Highway 190

Mandeville, LA, 70471

### **Available Services**

- Administration of High Risk Medications (Outpatient )
- General Laboratory Tests
- Perform Invasive Procedure (Outpatient )

### **St. Tammany Parish Hospital Outpatient Rehab Services**

1 N. Azalea Drive

Covington, LA, 70433

### **Available Services**

- Outpatient Clinics (Outpatient )

### **St. Tammany Parish Hospital Outpatient Rehabilitation YMCA**

71256 Francis Road

Covington, LA, 70433

### **Available Services**

- Single Specialty Practitioner (Outpatient )

### **Other Clinics/Practices Located at This Site:**

- N/A

### **St. Tammany Parish Hospital Palliative Care Clinic**

1010 Polk Street, Suite 1

Covington, LA, 70433

### **Available Services**

- Single Specialty Practitioner (Outpatient )

### **St. Tammany Parish Hospital Sleep Disorders Center**

80 Gardenia Drive

Covington, LA, 70433

### **Available Services**

- Single Specialty Practitioner (Outpatient )

### **St. Tammany Parish Hospital, Service District Number 1**

1202 South Tyler Street

Covington, LA, 70433

## Available Services

- Cardiac Catheterization Lab (Surgical Services )
- Cardiac Surgery (Surgical Services )
- Cardiothoracic Surgery (Surgical Services )
- Cardiovascular Unit (Inpatient )
- Coronary Care Unit (Inpatient )
- CT Scanner (Imaging/Diagnostic Services )
- Ear/Nose/Throat Surgery (Surgical Services )
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services )
- Gastroenterology (Surgical Services )
- General Laboratory Tests
- GI or Endoscopy Lab (Imaging/Diagnostic Services )
- Gynecological Surgery (Surgical Services )
- Gynecology (Inpatient )
- Hazardous Medication Compounding (Inpatient )
- Hematology/Oncology Unit (Inpatient )
- Inpatient Unit (Inpatient )
- Interventional Radiology (Imaging/Diagnostic Services )
- Labor & Delivery (Inpatient )
- Magnetic Resonance Imaging (Imaging/Diagnostic Services )
- Medical /Surgical Unit (Inpatient )
- Medical ICU (Intensive Care Unit )
- Neuro/Spine ICU (Intensive Care Unit )
- Neuro/Spine Unit (Inpatient )
- Neurosurgery (Surgical Services )
- Non-Sterile Medication Compounding (Inpatient )
- Normal Newborn Nursery (Inpatient )
- Nuclear Medicine (Imaging/Diagnostic Services )
- Ophthalmology (Surgical Services )
- Orthopedic Surgery (Surgical Services )
- Orthopedic/Spine Unit (Inpatient )
- Pediatric Unit (Inpatient )
- Plastic Surgery (Surgical Services )
- Post Anesthesia Care Unit (PACU) (Inpatient )
- Sleep Laboratory (Sleep Laboratory )
- Sterile Medication Compounding (Inpatient )
- Surgical Unit (Inpatient )
- Teleradiology (Imaging/Diagnostic Services )
- Thoracic Surgery (Surgical Services )
- Toxicology
- Ultrasound (Imaging/Diagnostic Services )
- Urology (Surgical Services )
- Vascular Surgery (Surgical Services )

## Certification Programs

- Primary Stroke Center

## St. Tammany Hospital Home Health/Hospice

725 West 11th St

Covington, LA, 70433

## Available Services

- General Laboratory Tests
- Home Health Aides
- Home Health, Non-Hospice Services



- Hospice Care
- Medical Social Services
- Occupational Therapy
- Physical Therapy
- Skilled Nursing Services
- Speech Language Pathology

### **St. Tammany Parish Hospital Mandeville Diagnostic Center**

201 St. Ann Drive, Suite A  
Mandeville, LA, 70471

#### **Available Services**

- General Laboratory Tests
- Outpatient Clinics (Outpatient )

### **STPN Covington**

80 Gardenia Drive Suite B  
Covington, LA, 70433

#### **Available Services**

- General Laboratory Tests
- Single Specialty Practitioner (Outpatient )

### **STPN Folsom**

82525 Highway 25  
Folsom, LA, 70437

#### **Available Services**

- General Laboratory Tests
- Single Specialty Practitioner (Outpatient )

### **STPN Madisonville**

1520 Hwy 22 West  
Madisonville, LA, 70447

#### **Available Services**

- General Laboratory Tests
- Single Specialty Practitioner (Outpatient )

### **STPN Mandeville**

201 St. Ann Drive, Suite B  
Mandeville, LA, 70471

#### **Available Services**

- General Laboratory Tests
- Single Specialty Practitioner (Outpatient )

### **Women's Pavilion of St. Tammany Parish Hospital**

301 N. Hwy. 190  
Covington, LA, 70433

#### **Available Services**

- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

## Special Quality Awards

*Due to our commitment to accurate data reporting, The Joint Commission is suspending the practice of updating Special Quality Awards until further notice*







- **2014 Gold Plus Get With The Guidelines - Stroke**

## Cooperative Agreements

**Hospital** - Accredited by [American College of Surgeons-Commission on Cancer \(ACoS-COC\)](#)

## National Patient Safety Goals and National Quality Improvement Goals

### Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

### Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* This information can also be viewed at [Hospital Compare](#).

- \*\* Indicates per 1000 hours of patient care.
- \*\*\* The measure was not in effect for this quarter.
- Null value or data not displayed.

<b>Hospital</b>	<a href="#"><u>2019 National Patient Safety Goals</u></a>	Nationwide Comparison: 	Statewide Comparison: 
<b>Home Care</b>	<a href="#"><u>2019 National Patient Safety Goals</u></a>	Nationwide Comparison: 	Statewide Comparison: 
<b>Laboratory</b>	<a href="#"><u>2019 National Patient Safety Goals</u></a>	Nationwide Comparison: 	Statewide Comparison: 
Reporting Period: October 2018 - September 2019			
<a href="#"><u>National Quality Improvement Goals:</u></a>			
	<a href="#"><u>Emergency Department</u></a>	National Comparison:  2	Statewide Comparison:  2
	<a href="#"><u>Perinatal Care</u></a>	National Comparison:  2	Statewide Comparison:  2

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)


The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

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Measure Area	Nationwide	Statewide
Perinatal Care Compared to Other Joint Commission Accredited Organizations	 2	 2
<a href="#"><u>Read More</u></a>		



Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Elective Delivery <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0% of 32 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	0%	2%	Average Rate	0% 2%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Oct - Dec 2018**

32

0%

2%

**Jan - Mar 2019**

32

0%

2%

**Apr - Jun 2019**

32

0%


2%

**Jul - Sep 2019**

32

0%

2%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Exclusive Breast Milk Feeding <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 59% of 340 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	73%	51%	Average Rate	59% 40%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Oct - Dec 2018**

340

68%

51%

**Jan - Mar 2019**

340

66%

51%

**Apr - Jun 2019**

340

51%

52%

**Jul - Sep 2019**

340

50%

51%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Antenatal Steroids <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 100% of 9 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	99%	Average Rate	100% 99%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Oct - Dec 2018**

1

1

98%

**Jan - Mar 2019**

4

4

98%

**Apr - Jun 2019**

4

4

99%

**Jul - Sep 2019**

9

100%

99%

Measure Area

Nationwide Statewide

Emergency Department Compared to Other Joint Commission  
[Read More](#) Accredited Organizations

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**(ND)**2

Measure	Hospital Results	Nationwide Top 10% Scored at Most	Weighted Median	Statewide Top 10% Scored at Most	Weighted Median	Average Rate	
Admit Decision Time to ED Departure Time for Admitted Patients <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	<b>(ND)</b> 2 195.00 minutes 671 eligible Patients	Nationwide Statewide	Top 10% Scored at Least	55.00	134.00	59.02	136.41

## Quarterly Measure Results

Number of Eligible Patients  
Weighted Median Minutes  
Nationwide Weighted Median Minutes

### Oct - Dec 2018

671  
201.00  
134.85

### Jan - Mar 2019

671  
204.00  
148.85

### Apr - Jun 2019

671  
189.00  
129.03

### Jul - Sep 2019

671  
186.00  
123.40