Mayo Clinic Health System-Southeast Minnesota Region

DBA: Mayo Clinic Health System-Albert Lea and Austin
HCO ID: 8109
404 West Fountain Street
Albert Lea, MN, 56007
(507) 373-2384
www.mayoclinichealthsystem.org

Summary of Quality Information

**Accreditation Programs**

**View Accreditation History**

<table>
<thead>
<tr>
<th>Home Care</th>
<th>Accreditation Decision</th>
<th>Effective Date</th>
<th>Last Full Survey Date</th>
<th>Last On-Site Survey Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accredited</td>
<td>6/22/2019</td>
<td>8/31/2022</td>
<td>8/31/2022</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Hospital</th>
<th>Accreditation Decision</th>
<th>Effective Date</th>
<th>Last Full Survey Date</th>
<th>Last On-Site Survey Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accredited</td>
<td>6/22/2019</td>
<td>9/2/2022</td>
<td>9/2/2022</td>
<td></td>
</tr>
</tbody>
</table>

**Sites**

**Mayo Clinic Health System-Southeast Minnesota Region**
DBA: Fountain Centers-A Mayo Clinic Health System Program for Sub
404 West Fountain Street
Albert Lea, MN, 56007

**Available Services**

- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (Day Programs - Child/Youth)
- Chemical Dependency (Non 24 Hour Care - Adult)
- Chemical Dependency (Non 24 Hour Care - Child/Youth)
- Chemical Dependency (Residential Care - Adult)
- Chemical Dependency (Partial Hospitalization - Adult)
- Chemical Dependency (Partial Hospitalization - Child/Youth)
- Chemical Dependency (Non-detox - Adult)

**Other Clinics/Practices Located at This Site:**
Mayo Clinic Connected Care (telehealth)

Mayo Clinic Health System-Southeast Minnesota Region
DBA: Mayo Clinic Health System-Albert Lea and Austin
2708 Bridge Avenue
Albert Lea, MN, 56007

Available Services

• Outpatient Clinics (Outpatient)

Mayo Clinic Health System-Southeast Minnesota Region
DBA: Mayo Clinic Health System-Albert Lea and Austin
1307 18th Ave NW, Austin, MN 55912
Austin, MN, 55912

Available Services

• Outpatient Clinics (Outpatient)

Mayo Clinic Health System-Southeast Minnesota Region
DBA: Mayo Clinic Health System-Albert Lea and Austin
404 West Fountain Street
Albert Lea, MN, 56007

Available Services

• Behavioral Health (Non 24 Hour Care - Adult)
• Behavioral Health (Non 24 Hour Care - Child/Youth)
• Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)
• CT Scanner (Imaging/Diagnostic Services)
• Ear/Nose/Throat Surgery (Surgical Services)
• EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
• Gastroenterology (Surgical Services)
• GI or Endoscopy Lab (Imaging/Diagnostic Services)
• Gynecological Surgery (Surgical Services)
• Hazardous Medication Compounding (Inpatient)
• Inpatient Unit (Inpatient)
• Interventional Radiology (Imaging/Diagnostic Services)
• Magnetic Resonance Imaging (Imaging/Diagnostic Services)
• Medical /Surgical Unit (Inpatient)
• Non-Sterile Medication Compounding (Inpatient)
• Nuclear Medicine (Imaging/Diagnostic Services)
• Ophthalmology (Surgical Services)
• Orthopedic Surgery (Surgical Services)
• Outpatient Clinics (Outpatient)
• Plastic Surgery (Surgical Services)
• Sterile Medication Compounding (Inpatient)
• Teleradiology (Imaging/Diagnostic Services)
• Ultrasound (Imaging/Diagnostic Services)
• Urology (Surgical Services)

Other Clinics/Practices Located at This Site:

• Anticoagulation
• Audiology
• Cardiology
• Connected Care
- Dermatology
- DSM Health Mobile Imaging
- Ear, Nose & Throat
- Endocrinology
- Family Practice
- General Surgery
- Internal Medicine
- Neurology
- Obstetrics/Gynecological
- Oncology (Medical)
- Ophthalmology (Eye Clinic)
- Orthopedic
- Pain Clinic
- Pediatrics
- Physical Medicine & Rehab
- Podiatry, Clinic
- Psychiatry and Psychology (AKA Behavioral Health)
- Pulmonology
- Radiology
- Respiratory Therapy
- Sleep Medicine
- Urgent Care
- Urology
- Wound Care

**Mayo Clinic Health System-Southeast Minnesota Region**

*DBA: Mayo Clinic Health System-Albert Lea and Austin*

*1705 Southeast Broadway*

*Albert Lea, MN, 56007*

**Available Services**

- Outpatient Clinics (Outpatient)

**Other Clinics/Practices Located at This Site:**

- HealthReach

**Mayo Clinic Health System-Southeast Minnesota Region**

*DBA: Fountain Centers-A Mayo Clinic Health System Program for Sub*

*134 Southview Street*

*Owatonna, MN, 55060*

**Available Services**

- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (Day Programs - Child/Youth)
- Chemical Dependency (Non 24 Hour Care - Adult)
- Chemical Dependency (Non 24 Hour Care - Child/Youth)
- Chemical Dependency (Partial Hospitalization - Adult)
- Chemical Dependency (Partial Hospitalization - Child/Youth)
- Chemical Dependency (Non-detox - Adult)

**Mayo Clinic Health System-Southeast Minnesota Region**

*DBA: Mayo Clinic Health System-Albert Lea and Austin*

*1000 1st Drive Northwest*

*Austin, MN, 55912*
Available Services

- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Canes and Crutches
- Commodes
- Continuous Positive Airway Pressure
- CT Scanner (Imaging/Diagnostic Services)
- Custom Orthoses Fabricated
- Durable Medical Equipment
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Gynecology (Inpatient)
- Hazardous Medication Compounding (Inpatient)
- Heat/Cold Applications
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Labor & Delivery (Inpatient)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical/Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)
- Nebulizers Equipment
- Non-Sterile Medication Compounding (Inpatient)
- Normal Newborn Nursery (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Off The Shelf Orthoses
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Ostomy Supplies
- Outpatient Clinics (Outpatient)
- Oxygen
- Prosthetics (Home Medical Equipment)
- Respiratory Assist Devices
- Respiratory Equipment
- Sleep Laboratory
- Sleep Laboratory (Sleep Laboratory)
- Sterile Medication Compounding (Inpatient)
- Supplies
- Surgical Dressings
- Surgical ICU (Intensive Care Unit)
- Teleradiology (Imaging/Diagnostic Services)
- Tens Units
- Tracheostomy Supplies
- Traction Equipment
- Ultrasound (Imaging/Diagnostic Services)
- Urological Supplies
- Urology (Surgical Services)
- Walkers, Canes and Crutches
- Wheelchair Seating / Cushions
- Wheelchairs - Manual Non-Custom
- Wheelchairs-Standard Manual Related Accessories and Repairs

Other Clinics/Practices Located at This Site:

- Mayo Clinic Connected Care
Mayo Clinic Health System-Southeast Minnesota Region
DBA: Mayo Clinic Health System-Albert Lea and Austin
318 1st Street Southwest
New Richland, MN, 56072

Available Services

- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Mayo Clinic Health System-Southeast Minnesota Region
DBA: Mayo Clinic Health System-Albert Lea and Austin
908 West Main
Adams, MN, 55909

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Mayo Clinic Connected Care

Mayo Clinic Health System-Southeast Minnesota Region
DBA: Mayo Clinic Health System-Albert Lea and Austin
301 South Broadway
Wells, MN, 56097

Available Services

- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Mayo Clinic Health System-Southeast Minnesota Region
DBA: Fountain Centers-A Mayo Clinic Health System Program for Sub
2301 4th Street Northwest
Faribault, MN, 55021

Available Services

- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (Day Programs - Child/Youth)
- Chemical Dependency (Non 24 Hour Care - Adult)
- Chemical Dependency (Non 24 Hour Care - Child/Youth)
- Chemical Dependency (Partial Hospitalization - Adult)
- Chemical Dependency (Partial Hospitalization - Child/Youth)
- Chemical Dependency (Non-detox - Adult)

Mayo Clinic Health System-Southeast Minnesota Region
DBA: Fountain Centers-A Mayo Clinic Health System Program for Sub
4122 18th Avenue Northwest
Rochester, MN, 55901

Available Services

- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (Day Programs - Child/Youth)
- Chemical Dependency (Non 24 Hour Care - Adult)
Mayo Clinic Health System-Southeast Minnesota Region
DBA: Fountain Centers-A Mayo Clinic Health System Program for Sub
101 14th Street Northwest
Austin, MN, 55912

Available Services

- Chemical Dependency (Non 24 Hour Care - Adult )
- Chemical Dependency (Non 24 Hour Care - Child/Youth )
- Chemical Dependency (Partial Hospitalization - Adult )
- Chemical Dependency (Partial Hospitalization - Child/Youth )
- Chemical Dependency (Non-detox - Adult )

Mayo Clinic Health System-Southeast Minnesota Region
DBA: Mayo Clinic Health System-Albert Lea and Austin
309 South 10th Avenue East
Lake Mills, IA, 50450

Available Services

- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

Mayo Clinic Health System-Southeast Minnesota Region
DBA: Fountain Centers-A Mayo Clinic Health System Program for Sub
828 North North Avenue
Fairmont, MN, 56031

Available Services

- Chemical Dependency (Day Programs - Adult )
- Chemical Dependency (Day Programs - Child/Youth )
- Chemical Dependency (Non 24 Hour Care - Adult )
- Chemical Dependency (Non 24 Hour Care - Child/Youth )
- Chemical Dependency (Partial Hospitalization - Adult )
- Chemical Dependency (Partial Hospitalization - Child/Youth )
- Chemical Dependency (Non-detox - Adult )

Mayo Clinic Health System-Southeast Minnesota Region
DBA: Fountain Centers-A Mayo Clinic Health System Program for Sub
101 Martin Luther King Jr Dr
Mankato, MN, 56001

Available Services

- Chemical Dependency (Day Programs - Adult )
- Chemical Dependency (Day Programs - Child/Youth )
- Chemical Dependency (Non 24 Hour Care - Adult )
- Chemical Dependency (Non 24 Hour Care - Child/Youth )
- Chemical Dependency (Partial Hospitalization - Adult )
- Chemical Dependency (Partial Hospitalization - Child/Youth )
We would like to take the opportunity to address the Quality Report scores for Albert Lea Medical Center for Heart Failure Care. While we do aim to improve our scores for all measures reported, each of the measures did exceed the nationwide and statewide scores for the top 50% of JCAHO accredited organizations with the exception of one measure: Discharge Instructions. This measure includes six specific indicators and our score for each of these is as follows: Activity Level 100% Diet/Fluid 82% Medications 100% Follow-up with a Physician/NP/PA 100% Weight Monitoring 0% Symptoms Worsening 55% All of these must be documented in the patient medical record for the discharge instructions measure to be scored as complete. Although we believe that our providers and support staff provide education for our patients on the importance of monitoring their weight, documentation of this was not built into our documentation system. We have have created a patient teaching tool and redesigned our discharge education chart form to include this measure. We have completed our chart reviews for the first quarter of 2004 and found significant improvement with each of the six discharge instructions indicators at 100% except for weight monitoring which was 47%, up from 0%, and symptoms worsening at 87%, up from 55%.
New Changes to Quarterly Measure

Download Quarterly Measure Results

The Joint Commission only reports measures endorsed by the National Quality Forum.

* State results are not calculated for the National Patient Safety Goals.

### National Quality Improvement Goals:

#### Mayo Clinic Health System-Southeast Minnesota Region

HCO ID: 8109
404 West Fountain Street
Albert Lea, MN, 56007

<table>
<thead>
<tr>
<th>Measure Area</th>
<th>Nationwide Statewide</th>
</tr>
</thead>
<tbody>
<tr>
<td>Perinatal Care</td>
<td></td>
</tr>
<tr>
<td>Compared to Other Joint Commission Accredited Organizations</td>
<td>2</td>
</tr>
<tr>
<td>Read More</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Measure</th>
<th>Hospital Results</th>
<th>Nationwide Average Rate</th>
<th>Statewide Average Rate</th>
<th>Average Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elective Delivery</td>
<td>0% of 66 Eligible Patients</td>
<td>Nationwide Top 10% Scored at Least</td>
<td>Statewide Top 10% Scored at Least</td>
<td>0%</td>
</tr>
<tr>
<td>Read More</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>See Quarterly Results</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of Eligible Patients</td>
<td>Rate</td>
<td>Nationwide Average</td>
<td></td>
<td></td>
</tr>
<tr>
<td>-----------------------------</td>
<td>------</td>
<td>-------------------</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Apr - Jun 2020</td>
<td>66</td>
<td>0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>2%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Jul - Sep 2020</td>
<td>66</td>
<td>0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>2%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oct - Dec 2020</td>
<td>66</td>
<td>0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>2%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Jan - Mar 2021</td>
<td>66</td>
<td>0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>3%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Measure</th>
<th>Hospital Results</th>
<th>Nationwide Top 10% Scored at Least</th>
<th>Average Rate</th>
<th>Statewide Top 10% Scored at Least</th>
<th>Average Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cesarean Birth</td>
<td>0% of Eligible Patients</td>
<td>Nationwide Statewide Top 10% Scored at Least</td>
<td>16%</td>
<td>25% Average Rate</td>
<td>18% 26%</td>
</tr>
</tbody>
</table>
### Quarterly Measure Results

<table>
<thead>
<tr>
<th>Period</th>
<th>Number of Eligible Patients</th>
<th>Rate</th>
<th>Nationwide Average</th>
<th>Statewide Average</th>
<th>Top 10% Scored at Least</th>
<th>Top 10% Scored at Least</th>
<th>Average Rate</th>
<th>Average Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Apr - Jun 2020</td>
<td>1</td>
<td>1</td>
<td>25%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Jul - Sep 2020</td>
<td>1</td>
<td>1</td>
<td>25%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oct - Dec 2020</td>
<td>1</td>
<td>1</td>
<td>26%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Jan - Mar 2021</td>
<td>1</td>
<td>1</td>
<td>25%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Measure:** Exclusive Breast Milk Feeding  
**Read More:** [See Quarterly Results](#)  
**Hospital Results:** 59% of 562 Eligible Patients  
**Nationwide Top 10% Scored at Least:** 71%  
**Statewide Top 10% Scored at Least:** 50%  
**Average Rate:** 75%  
**Average Rate:** 61%
## Quarterly Measure Results

<table>
<thead>
<tr>
<th>Number of Eligible Patients</th>
<th>Rate</th>
<th>Nationwide Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>Apr - Jun 2020</td>
<td>562</td>
<td>56%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>53%</td>
</tr>
<tr>
<td>Jul - Sep 2020</td>
<td>562</td>
<td>60%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>50%</td>
</tr>
<tr>
<td>Oct - Dec 2020</td>
<td>562</td>
<td>61%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>49%</td>
</tr>
<tr>
<td>Jan - Mar 2021</td>
<td>562</td>
<td>57%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>49%</td>
</tr>
</tbody>
</table>

### Measure

- **Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate**

<table>
<thead>
<tr>
<th>Hospital Results</th>
<th>Nationwide Top 10% Scored at Least</th>
<th>Average Rate</th>
<th>Statewide Top 10% Scored at Least</th>
<th>Average Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>53% of 552 Eligible Patients</td>
<td>33%</td>
<td>Nationwide</td>
<td>15%</td>
<td>31%</td>
</tr>
</tbody>
</table>
## Quarterly Measure Results

<table>
<thead>
<tr>
<th></th>
<th>Number of Eligible Patients</th>
<th>Rate</th>
<th>Nationwide Average</th>
<th>Nationwide</th>
<th>Statewide</th>
<th>Statewide</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Quarterly Measure Results</strong></td>
<td></td>
<td></td>
<td></td>
<td>Nationwide</td>
<td>Statewide</td>
<td>Statewide</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Nationwide</td>
<td>Statewide</td>
<td>Statewide</td>
</tr>
<tr>
<td>Apr - Jun 2020</td>
<td>552</td>
<td>45%</td>
<td>30%</td>
<td>45%</td>
<td>30%</td>
<td></td>
</tr>
<tr>
<td>Jul - Sep 2020</td>
<td>552</td>
<td>15%</td>
<td>31%</td>
<td>15%</td>
<td>31%</td>
<td></td>
</tr>
<tr>
<td>Oct - Dec 2020</td>
<td>552</td>
<td>16%</td>
<td>31%</td>
<td>16%</td>
<td>31%</td>
<td></td>
</tr>
<tr>
<td>Jan - Mar 2021</td>
<td>552</td>
<td>53%</td>
<td>31%</td>
<td>53%</td>
<td>31%</td>
<td></td>
</tr>
</tbody>
</table>

**Measure**

- Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate

**Read More**

**See Quarterly Results**

<table>
<thead>
<tr>
<th>Measure</th>
<th>Hospital Results</th>
<th>Nationwide Top 10% Scored at Least</th>
<th>Average Rate</th>
<th>Statewide Top 10% Scored at Least</th>
<th>Average Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>27% of 552 Eligible Patients</td>
<td>Nationwide</td>
<td>5%</td>
<td>Statewide</td>
<td>7%</td>
</tr>
</tbody>
</table>

**Average Rate**

- 13%
# Quarterly Measure Results

## Number of Eligible Patients

<table>
<thead>
<tr>
<th>Rate</th>
<th>Nationwide Average</th>
<th>Apr - Jun 2020</th>
<th>Jul - Sep 2020</th>
<th>Oct - Dec 2020</th>
<th>Jan - Mar 2021</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>552</td>
<td>552</td>
<td>552</td>
<td>552</td>
</tr>
<tr>
<td>38%</td>
<td>13%</td>
<td>38%</td>
<td>7%</td>
<td>8%</td>
<td>53%</td>
</tr>
<tr>
<td>13%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## Measure

### Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate

<table>
<thead>
<tr>
<th>Measure</th>
<th>Hospital Results</th>
<th>Nationwide</th>
<th>Average Rate</th>
<th>Statewide</th>
<th>Average Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Read More</td>
<td></td>
<td>Top 10%</td>
<td>Least</td>
<td>Top 10%</td>
<td>Least</td>
</tr>
<tr>
<td>Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate</td>
<td>5% of 552 Eligible Patients</td>
<td>Nationwide</td>
<td>Top 10% Scored at Least</td>
<td>2%</td>
<td>18%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Statewide</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Average</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Rate</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

See Quarterly Results
<table>
<thead>
<tr>
<th>Period</th>
<th>Number of Eligible Patients</th>
<th>Rate</th>
<th>Nationwide Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>Apr - Jun 2020</td>
<td>552</td>
<td>6%</td>
<td>17%</td>
</tr>
<tr>
<td>Jul - Sep 2020</td>
<td>552</td>
<td>7%</td>
<td>18%</td>
</tr>
<tr>
<td>Oct - Dec 2020</td>
<td>552</td>
<td>8%</td>
<td>18%</td>
</tr>
<tr>
<td>Jan - Mar 2021</td>
<td>552</td>
<td>0%</td>
<td>18%</td>
</tr>
</tbody>
</table>