



Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report



HopeWay Foundation



DBA: HopeWay
HCO ID: 591118
1717 Sharon Road West
Charlotte, NC, 28210
(980) 859-2106
www.hopeway.org

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)



[Behavioral Health Care and Human Services](#)

Accreditation Decision
[Accredited](#)

Effective Date
1/23/2021

Last Full Survey Date
1/22/2021

Last On-Site Survey Date
1/22/2021

Core Certification Programs

[View Certification History](#)



[Behavioral Health Home Certification - Behavioral Health Care and Human Services](#)
Certification Decision

[Behavioral Health Home Certification](#)

Effective Date

1/23/2021

Last Full Survey Date

1/22/2021

Last On-Site Survey Date

1/22/2021

Sites

HopeWay Foundation

DBA: HopeWay
1717 Sharon Road West
Charlotte, NC, 28210

Available Services

- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Non 24 Hour Care - Adult)

- Behavioral Health (Residential Care - Adult)
- Behavioral Health (Partial Hospitalization - Adult)
- Community Integration (Non 24 Hour Care)
- Family Support (Non 24 Hour Care)

Certification Programs

- Behavioral Health Home Certification - Behavioral Health Care and Human Services

Other Clinics/Practices Located at This Site:

- HopeWay Wellness

HopeWay Psychiatry & Associates, LLC

DBA: HopeWay Psychiatry & Associates
5925 Carnegie Boulevard, Suite 525
Charlotte, NC, 28209

Available Services







- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Community Integration (Non 24 Hour Care)
- Family Support (Non 24 Hour Care)

Certification Programs

- Behavioral Health Home Certification - Behavioral Health Care and Human Services

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).


** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

**Behavioral Health Care and
Human Services**

[2021 National Patient
Safety Goals](#)

Nationwide
Comparison: 

Statewide
Comparison: 

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* State results are not calculated for the National Patient Safety Goals.