



Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report





# Dallas Behavioral Healthcare Hospital

HCO ID: 549498  
800 Kirnwood  
Desoto, TX, 75115  
(972) 982-0897  
[www.dallasbehavioral.com](http://www.dallasbehavioral.com)

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)

	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 <a href="#">Behavioral Health Care</a>	<a href="#">Accredited</a>	5/9/2017	3/7/2017	3/7/2017
 <a href="#">Hospital</a>	<a href="#">Accredited</a>	4/19/2017	3/8/2017	2/28/2019

### Sites

#### Dallas Behavioral Healthcare Hospital, LLC



800 Kirnwood Drive  
Desoto, TX, 75115

#### Available Services

- Behavioral Health (Day Programs - Adult )
- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult )
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth )
- Behavioral Health (Partial - Adult )
- Behavioral Health (Partial - Child/Youth )
- Community Integration (Non 24 Hour Care )

## National Patient Safety Goals and National Quality Improvement Goals

### Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value

- This organization's performance is similar to the target range/value
- This organization's performance is below the target range/value
- This measure is not applicable for this organization
- Not displayed

### Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* This information can also be viewed at [Hospital Compare](#).

\*\* Indicates per 1000 hours of patient care.

\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.

Hospital	<a href="#">2019 National Patient Safety Goals</a>	Nationwide Comparison:	Statewide Comparison:
<p>Reporting Period: January 2018 - December 2018</p> <p><a href="#">National Quality Improvement Goals:</a></p>			
	<p><a href="#">Hospital-Based Inpatient Psychiatric Services</a></p>	<p>National Comparison:  <sup>2</sup></p>	<p>Statewide Comparison:  <sup>2</sup></p>

### [New Changes to Quarterly Measure](#)

#### [Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* State results are not calculated for the National Patient Safety Goals.

## National Quality Improvement Goals:

# Dallas Behavioral Healthcare Hospital

HCO ID: 549498  
800 Kirnwood  
Desoto , TX, 75115

Measure Area: Hospital-Based Inpatient Psychiatric Services Compared to Other Joint Commission Accredited Organizations  
 Nationwide Statewide  
 (N/D) 2 (N/D) 2  
[Read More](#)

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Overall Rate <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 100% of 939 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	94%	Average Rate	100% 97%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2018**

939

100%

95%

**Apr - Jun 2018**

939

100%

94%

**Jul - Sep 2018**

939

100%

94%

**Oct - Dec 2018**

939

100%

95%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Children (1-12 years) <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 100% of 200 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	95%	Average Rate	100% 98%

## Quarterly Measure Results

Number of Eligible Patients  
Rate

Nationwide Average

**Jan - Mar 2018**

200  
100%  
97%

**Apr - Jun 2018**


200  
100%  
94%

**Jul - Sep 2018**

200  
100%  
93%

**Oct - Dec 2018**

200  
100%  
96%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adolescent (13-17 years) <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 100% of 238 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	95%	Average Rate	100% 97%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2018**

238

100%

97%

**Apr - Jun 2018**

238

100%

93%

**Jul - Sep 2018**

238

100%

94%

**Oct - Dec 2018**

238

100%

96%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adult (18-64 years) <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 100% of 391 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	94%	Average Rate	100% 97%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2018**

391

100%

95%

**Apr - Jun 2018**

391

100%

94%

**Jul - Sep 2018**

391

100%


94%

**Oct - Dec 2018**

391

100%

94%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Older Adult (>= 65 years) <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 100% of 110 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	94%	Average Rate	100% 95%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2018**

110

100%

93%

**Apr - Jun 2018**

110

100%

93%

**Jul - Sep 2018**

110

100%


93%

**Oct - Dec 2018**

110

100%

94%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Overall Rate <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 92% of 13 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	63%	Average Rate	100% 74%



## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2018**

4

4

62%

**Apr - Jun 2018**

1

1

65%

**Jul - Sep 2018**

13

100%

62%

**Oct - Dec 2018**

13

100%

63%

Measure	Hospital Results	Nationwide	Average Rate	Statewide	Average Rate		
		Top 10% Scored at Least		Top 10% Scored at Least	Rate	Rate	Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Children Age 1 - 12 <a href="#">Read More</a> (No Quarterly Result are available)	 3 ----	Nationwide Statewide	Top 10% Scored at Least	100%	42%	Average Rate	100% 43%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2018**

\_\_\_\_ 1

\_\_\_\_ 1

\_\_\_\_ 1

**Apr - Jun 2018**

\_\_\_\_ 1

\_\_\_\_ 1

\_\_\_\_ 1

**Jul - Sep 2018**

\_\_\_\_ 1

\_\_\_\_ 1

\_\_\_\_ 1

**Oct - Dec 2018**

\_\_\_\_ 1

\_\_\_\_ 1

\_\_\_\_ 1

Measure	Hospital Results	Nationwide	Average Rate	Statewide	Average Rate		
		Top 10% Scored at Least		Top 10% Scored at Least			
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adolescents Age 13 - 17	 4 ----	Nationwide Statewide	Top 10% Scored at Least	100%	51%	Average Rate	100% 52%
<a href="#">Read More</a> (No Quarterly Result are available)							

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2018**

1

1

1

**Apr - Jun 2018**

1

1

1

**Jul - Sep 2018**

1

1

1

**Oct - Dec 2018**

1

1

1

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adults Age 18 - 64 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 91% of 11 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	65%	Average Rate	100% 77%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2018**

4

4

64%

**Apr - Jun 2018**

1

1

66%

**Jul - Sep 2018**

11

100%

64%

**Oct - Dec 2018**

11

100%

64%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Older Adults Age 65 and Older <a href="#">Read More</a> (No Quarterly Result are available)	ND 4 ----	Nationwide Statewide	Top 10% Scored at Least	100%	56%	Average Rate	100% 58%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2018**

1

1

1

**Apr - Jun 2018**

1

1

1

**Jul - Sep 2018**

1

1

1

**Oct - Dec 2018**

1

1

1

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use per 1000 Patient Hours - Overall Rate	 0.04 (36 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.46	Average Rate	N/A 0.21
<a href="#">Read More</a> <a href="#">See Quarterly Results</a>							

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Jan - Mar 2018

221.52  
 7.42  
 0.03  
 0.48

### Apr - Jun 2018

226.94  
 8.73  
 0.04  
 0.45

### Jul - Sep 2018

222.38  
 10.08  
 0.05  
 0.43

### Oct - Dec 2018

170.57  
 10.03  
 0.06  
 0.49

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Children Age 1 - 12 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0.05 (6 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.34	Average Rate	N/A 0.26

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Jan - Mar 2018

34.10  
 0.38  
 0.01  
 0.34

### Apr - Jun 2018

42.43  
 2.02  
 0.05  
 0.32

### Jul - Sep 2018

22.10  
 0.75  
 0.03  
 0.36

### Oct - Dec 2018

38.81  
 3.32  
 0.09  
 0.35

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Adolescents Age 13 - 17 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	⊕ 0.05 (14 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.25	Average Rate	N/A 0.31

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Jan - Mar 2018

70.58  
 4.55  
 0.06  
 0.22

### Apr - Jun 2018


73.01  
 3.65  
 0.05  
 0.25

### Jul - Sep 2018

54.67  
 2.33  
 0.04  
 0.30

### Oct - Dec 2018

48.94  
 3.05  
 0.06  
 0.23

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Adults Age 18 - 64 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0.04 (16 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.53	Average Rate	N/A 0.21



## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Jan - Mar 2018

108.48  
 2.48  
 0.02  
 0.55

### Apr - Jun 2018

103.87  
 3.07  
 0.03  
 0.51

### Jul - Sep 2018

137.78  
 6.95  
 0.05  
 0.48

### Oct - Dec 2018

78.70  
 3.58  
 0.05  
 0.58

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Older Adults Age 65 and Older <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 3 0.0 (0 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.18	Average Rate	N/A 0.04

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Jan - Mar 2018

8.35  
 0  
 0  
 0.24

### Apr - Jun 2018

7.63  
 0  
 0  
 0.20

### Jul - Sep 2018

7.82  
 0.05  
 0.01  
 0.16

### Oct - Dec 2018

4.13  
 0.08  
 0.02  
 0.11

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use per 1000 Patient Hours - Overall Rate <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	⊖ 1.07 (900 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.36	Average Rate	N/A 0.13

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Seclusion  
 Rate of Seclusion Use\*\*  
 Nationwide Rate\*\*

### Jan - Mar 2018

221.52  
 124.97  
 0.56  
 0.37

### Apr - Jun 2018

226.94  
 188.30  
 0.83  
 0.33

### Jul - Sep 2018

222.38  
 363.67  
 1.64  
 0.34

### Oct - Dec 2018

170.57  
 222.87  
 1.31  
 0.41

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Children Age 1 - 12 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	0.81 (112 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.61	Average Rate	N/A 0.42

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Seclusion  
 Rate of Seclusion Use\*\*  
 Nationwide Rate\*\*

### Jan - Mar 2018

34.10  
 9.87  
 0.29  
 0.51

### Apr - Jun 2018


42.43  
 30.00  
 0.71  
 0.62

### Jul - Sep 2018

22.10  
 25.12  
 1.14  
 0.70

### Oct - Dec 2018

38.81  
 46.80  
 1.21  
 0.64

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Adolescents Age 13 - 17 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0.79 (195 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.23	Average Rate	N/A 0.19

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Seclusion  
 Rate of Seclusion Use\*\*  
 Nationwide Rate\*\*

### Jan - Mar 2018

70.58  
 54.35  
 0.77  
 0.19

### Apr - Jun 2018

73.01  
 41.38  
 0.57  
 0.25

### Jul - Sep 2018

54.67  
 52.90  
 0.97  
 0.29

### Oct - Dec 2018

48.94  
 46.58  
 0.95  
 0.22

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Adults Age 18 - 64 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	1.35 (577 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.41	Average Rate	N/A 0.12

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Seclusion  
 Rate of Seclusion Use\*\*  
 Nationwide Rate\*\*

### Jan - Mar 2018

108.48  
 60.75  
 0.56  
 0.43

### Apr - Jun 2018


103.87  
 116.27  
 1.12  
 0.36

### Jul - Sep 2018

137.78  
 271.12  
 1.97  
 0.38

### Oct - Dec 2018

78.70  
 128.73  
 1.64  
 0.48

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Older Adults Age 65 and Older <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 3 0.57 (16 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.04	Average Rate	N/A 0.02

## Quarterly Measure Results

Total Patient Hours/1000  
Total Patient Hours in Seclusion  
Rate of Seclusion Use\*\*  
Nationwide Rate\*\*

### Jan - Mar 2018

8.35

0

0

0.05

### Apr - Jun 2018

7.63

0.65

0.09

0.04

### Jul - Sep 2018

7.82

14.53

1.86

0.03

### Oct - Dec 2018

4.13

0.75

0.18

0.03