



Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report





Gundersen Lutheran Medical Center, Inc.

HCO ID: 7649
1910 South Avenue
La Crosse, WI, 54601
(608) 782-7300
www.gundersenhealth.org

Summary of Quality Information


Accreditation Programs

[View Accreditation History](#)

	<u>Behavioral Health Care and Human Services</u>	Accreditation Decision <u>Accredited</u>	Effective Date 8/21/2019	Last Full Survey Date 8/20/2019	Last On-Site Survey Date 8/20/2019
	<u>Home Care</u>	Accreditation Decision <u>Accredited</u>	Effective Date 8/24/2019	Last Full Survey Date 8/23/2019	Last On-Site Survey Date 8/23/2019
	<u>Hospital</u>	Accreditation Decision <u>Accredited</u>	Effective Date 3/20/2021	Last Full Survey Date 8/23/2019	Last On-Site Survey Date 3/19/2021

Advanced Certification Programs

[View Certification History](#)

	<u>Primary Stroke Center Certification</u>	Certification Decision <u>Certification</u>	Effective Date 4/7/2021	Last Full Survey Date 4/6/2021	Last On-Site Survey Date 4/6/2021
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Sites

Gundersen Lutheran Medical Center, Inc.
1910 South Avenue

Available Services

- Addiction Services
- Addiction Services (Non-detox - Adult)
- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth)
- Cardiac Catheterization Lab (Surgical Services)
- Cardiac Surgery (Surgical Services)
- Cardiothoracic Surgery (Surgical Services)
- Cardiovascular Unit (Inpatient)
- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (Non 24 Hour Care - Adult)
- Chemical Dependency (Non 24 Hour Care - Child/Youth)
- Chemical Dependency (Partial Hospitalization - Adult)
- Chemical Dependency (Non-detox - Adult)
- CT Scanner (Imaging/Diagnostic Services)
- Ear/Nose/Throat Surgery (Surgical Services)
- Eating Disorders
- Eating Disorders
- Eating Disorders
- Eating Disorders (Outpatient - Adult)
- Eating Disorders (Outpatient - Child/Youth)
- Eating Disorders (Non 24 Hour Care - Adult)
- Eating Disorders (Non 24 Hour Care - Child/Youth)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Gynecology (Inpatient)
- Hazardous Medication Compounding (Inpatient)
- Hematology/Oncology Unit (Inpatient)
- Hospice Care
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Labor & Delivery (Inpatient)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)
- Neuro/Spine Unit (Inpatient)
- Neurosurgery (Surgical Services)
- Non-Sterile Medication Compounding (Inpatient)
- Normal Newborn Nursery (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Orthopedic/Spine Unit (Inpatient)
- Outpatient Clinics (Outpatient)
- Pediatric Unit (Inpatient)
- Plastic Surgery (Surgical Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Rehabilitation Unit (Inpatient)
- Rehabilitation Unit (24-hour Acute Care/Crisis Stabilization)
- Sterile Medication Compounding (Inpatient)
- Surgical Unit (Inpatient)

- Thoracic Surgery (Surgical Services)
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)
- Vascular Surgery (Surgical Services)

Certification Programs

- Primary Stroke Center

Gundersen Lutheran Medical Center, Inc.

DBA: Gundersen Lutheran Medical Center Onalaska Annex
123 16th Avenue South
Onalaska, WI, 54650

Available Services

- Addiction Services
- Addiction Services (Non-detox - Adult)
- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Behavioral Health (Partial Hospitalization - Adult)
- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (Non 24 Hour Care - Adult)
- Chemical Dependency (Non 24 Hour Care - Child/Youth)
- Chemical Dependency (Partial Hospitalization - Adult)
- Chemical Dependency (Non-detox - Adult)

Gundersen Lutheran Medical Center, Inc.

DBA: Gundersen Lutheran Medical Center Onalaska Clinic
3111 Gundersen Drive
Onalaska, WI, 54650

Available Services

- Administration of Blood Product (Outpatient)
- Administration of High Risk Medications (Outpatient)
- Anesthesia (Outpatient)
- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Chemical Dependency (Non 24 Hour Care - Adult)
- Chemical Dependency (Non-detox - Adult)
- Hazardous Medication Compounding (Outpatient)
- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Gundersen Lutheran Medical Center, Inc.

DBA: Gundersen Lutheran Medical Center East Building
724 Denton
La Crosse, WI, 54601

Available Services

- Administration of Blood Product (Outpatient)
- Administration of High Risk Medications (Outpatient)
- Anesthesia (Outpatient)
- Hazardous Medication Compounding (Outpatient)
- Outpatient Clinics (Outpatient)

- Perform Invasive Procedure (Outpatient)

Gundersen Lutheran Medical Center, Inc.

DBA: Gundersen Lutheran Medical Center La Crosse Clinic
1836 South Avenue
La Crosse, WI, 54601

Available Services

- Administration of High Risk Medications (Outpatient)
- Anesthesia (Outpatient)
- Hazardous Medication Compounding (Outpatient)
- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Gundersen Lutheran Medical Center, Inc.

DBA: Gundersen Lutheran Medical Center Founders Building
710 Denton Street
La Crosse, WI, 54601

Available Services

- Outpatient Clinics (Outpatient)

Gundersen Lutheran Medical Center, Inc.

DBA: Gundersen Lutheran Medical Center Winona Campus
1122 West Highway 61
Winona, MN, 55987

Available Services

- Administration of Blood Product (Outpatient)
- Administration of High Risk Medications (Outpatient)
- Anesthesia (Outpatient)
- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Hazardous Medication Compounding (Outpatient)
- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Special Quality Awards

Due to our commitment to accurate data reporting, The Joint Commission is suspending the practice of updating Special Quality Awards until further notice







- **2015** Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program
- **2014** Gold Plus Get With The Guidelines - Stroke
- **2012** Silver - The Medal of Honor for Organ Donation
- **2010** Silver - The Medal of Honor for Organ Donation

Cooperative Agreements

Hospital - Accredited by [American College of Surgeons-Commission on Cancer \(ACoS-COC\)](#)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Behavioral Health Care and Human Services	2019 National Patient Safety Goals	Nationwide Comparison: 	Statewide Comparison: 
Home Care	2019 National Patient Safety Goals	Nationwide Comparison: 	Statewide Comparison: 
Hospital	2021 National Patient Safety Goals	Nationwide Comparison: 	Statewide Comparison: 
<p>Reporting Period: January 2020 - December 2020</p> <p>National Quality Improvement Goals:</p>			
	Emergency Department	National Comparison:  2	Statewide Comparison:  2
	Perinatal Care	National Comparison:  2	Statewide Comparison:  2

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)



The Joint Commission only reports measures endorsed by the [National Quality Forum](#).


* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

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Measure Area	Nationwide	Statewide
Perinatal Care Compared to Other Joint Commission Accredited Organizations	 2	 2
Read More		

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Elective Delivery Read More See Quarterly Results	 0% of 82 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	0%	2%	Average Rate	0%2%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2020

82

0%

2%

Apr - Jun 2020

82

0%

2%

Jul - Sep 2020

82

0%


2%

Oct - Dec 2020

82

0%

2%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Cesarean Birth Read More See Quarterly Results	 0% of Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	16%	25%	Average Rate	15%21%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2020

1

1

25%

Apr - Jun 2020

1

1

25%

Jul - Sep 2020

1

1

25%

Oct - Dec 2020

1

1

26%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Exclusive Breast Milk Feeding Read More See Quarterly Results	74% of 1391 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	71%	51%	Average Rate	77% 63%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2020

1391

71%

52%

Apr - Jun 2020

1391

74%

52%

Jul - Sep 2020

1391

76%

50%

Oct - Dec 2020

1391

76%

49%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate Read More See Quarterly Results	 14% of 1290 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	15%	31%	Average Rate	11% 28%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2020

1290

6%

32%

Apr - Jun 2020

1290

14%

30%

Jul - Sep 2020

1290

16%

31%

Oct - Dec 2020

1290

19%

31%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate Read More See Quarterly Results	9% of 1290 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	5%	13%	Average Rate	5% 14%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2020

1290

6%

13%

Apr - Jun 2020

1290

6%

13%

Jul - Sep 2020

1290

9%

13%

Oct - Dec 2020

1290

16%

13%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate Read More See Quarterly Results	⊕ 5% of 1290 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	2%	18%	Average Rate	0% 14%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2020

1290

0%

19%

Apr - Jun 2020

1290

9%

18%

Jul - Sep 2020

1290

6%

18%

Oct - Dec 2020

1290

3%

18%

Measure Area

Nationwide Statewide

Emergency Department Compared to Other Joint Commission
[Read More](#) Accredited Organizations

N/D 2

N/D 2

Measure	Hospital Results	Nationwide Top 10% Scored at Most	Weighted Median	Statewide Top 10% Scored at Most	Weighted Median	Average Rate	
Admit Decision Time to ED	N/D 2						
Departure Time for Admitted Patients	85.00 minutes 525 eligible Patients	Nationwide Statewide	Top 10% Scored at Least	54.00	151.00		_____3_____3
Read More See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients

Weighted Median Minutes

Nationwide Weighted Median Minutes

Jan - Mar 2020

525

90.00

150.78

Apr - Jun 2020

525

80.00

122.41

Jul - Sep 2020

525

90.00

151.36

Oct - Dec 2020

525

81.00

168.27