



Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report



# Georgetown Behavioral Health Institute, LLC





DBA: Georgetown Behavioral Health Institute  
HCO ID: 560330  
3101 S. Austin Avenue  
Georgetown, TX, 78626  
(512) 819-1100  
[www.georgetownbehavioral.com](http://www.georgetownbehavioral.com)

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)

|   |   |  |                             |                                    |                                       |
|---|---|--|-----------------------------|------------------------------------|---------------------------------------|
|   | <a href="#">Behavioral Health Care and Human Services</a> | Accreditation Decision<br><a href="#">Accredited</a> | Effective Date<br>9/27/2017 | Last Full Survey Date<br>6/28/2021 | Last On-Site Survey Date<br>6/28/2021 |
|  | <a href="#">Hospital</a>                                  | Accreditation Decision<br><a href="#">Accredited</a> | Effective Date<br>8/22/2018 | Last Full Survey Date<br>6/30/2021 | Last On-Site Survey Date<br>6/30/2021 |

### Sites

#### Georgetown Behavioral Health Institute, LLC



DBA: Georgetown Behavioral Health Institute  
3101 S. Austin Avenue  
Georgetown, TX, 78626

#### Available Services

- Behavioral Health (Day Programs - Adult )
- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult )
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth )
- Behavioral Health (Partial Hospitalization - Adult )
- Behavioral Health (Partial Hospitalization - Child/Youth )

### National Patient Safety Goals and National Quality Improvement Goals

#### Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value

- This organization's performance is similar to the target range/value
- This organization's performance is below the target range/value
- This measure is not applicable for this organization
- Not displayed

### Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* This information can also be viewed at [Hospital Compare](#).

\*\* Indicates per 1000 hours of patient care.

\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.

|   |  |                                   |                                    |
|---|--|-----------------------------------|------------------------------------|
| <b>Hospital</b>   | <a href="#">2017 National Patient Safety Goals</a> | Nationwide Comparison:            | Statewide Comparison:              |
| <b>Behavioral Health Care and Human Services</b>              | <a href="#">2017 National Patient Safety Goals</a> | Nationwide Comparison:            | Statewide Comparison:              |
| Reporting Period: January 2019 - December 2019                |  |                                   |                                    |
| <a href="#">National Quality Improvement Goals:</a>           |  |                                   |                                    |
| <a href="#">Hospital-Based Inpatient Psychiatric Services</a> |  | National Comparison: <sup>2</sup> | Statewide Comparison: <sup>2</sup> |

### [New Changes to Quarterly Measure](#)

#### [Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).


\* State results are not calculated for the National Patient Safety Goals.

## National Quality Improvement Goals:

# Georgetown Behavioral Health Institute, LLC

HCO ID: 560330  
 3101 S. Austin Avenue  
 Georgetown, TX, 78626

Measure Area: Hospital-Based Inpatient Psychiatric Services Compared to Other Joint Commission Accredited Organizations  
 Nationwide Statewide  
 (N/D)2 (N/D)2  
[Read More](#)

| Measure  | Hospital Results  | Nationwide Top 10% Scored at Least | Average Rate            | Statewide Top 10% Scored at Least | Average Rate |              |          |
|--|---|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Overall Rate<br><a href="#">Read More</a><br><a href="#">See Quarterly Results</a> | <br>94% of 717 Eligible Patients | Nationwide Statewide               | Top 10% Scored at Least | 100%                              | 95%          | Average Rate | 100% 96% |

### Quarterly Measure Results

Number of Eligible Patients  
 Rate

Nationwide Average

**Jan - Mar 2019**

717  
 79%  
 95%

**Apr - Jun 2019**

717  
 98%  
 95%

**Jul - Sep 2019**

717  
 98%  
 95%

**Oct - Dec 2019**

717  
 99%  
 96%

| Measure   | Hospital Results  | Nationwide Top 10% Scored at Least | Average Rate            | Statewide Top 10% Scored at Least | Average Rate |              |          |
|---|---|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Children (1-12 years) |  93% of 28 Eligible Patients | Nationwide Statewide               | Top 10% Scored at Least | 100%                              | 96%          | Average Rate | 100% 97% |
| <a href="#">Read More</a><br><a href="#">See Quarterly Results</a>  |   |                                    |                         |                                   |              |              |          |

## Quarterly Measure Results

Number of Eligible Patients  
Rate

Nationwide Average

**Jan - Mar 2019**

4  
4

96%

**Apr - Jun 2019**

28  
100%

96%

**Jul - Sep 2019**


28  
100%

96%

**Oct - Dec 2019**

28  
95%

96%

| Measure  | Hospital Results   | Nationwide Top 10% Scored at Least | Average Rate            | Statewide Top 10% Scored at Least | Average Rate |              |          |
|--|--|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adolescent (13-17 years) |  93% of 223 Eligible Patients | Nationwide Statewide               | Top 10% Scored at Least | 100%                              | 96%          | Average Rate | 100% 97% |
| <a href="#">Read More</a><br><a href="#">See Quarterly Results</a>   |  |                                    |                         |                                   |              |              |          |

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2019**

223

74%

96%

**Apr - Jun 2019**

223

98%

96%

**Jul - Sep 2019**

223

100%

97%

**Oct - Dec 2019**

223

100%

97%

| Measure   | Hospital Results  | Nationwide Top 10% Scored at Least | Average Rate            | Statewide Top 10% Scored at Least | Average Rate |              |          |
|---|---|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adult (18-64 years)<br><a href="#">Read More</a><br><a href="#">See Quarterly Results</a> | <br>94% of 375 Eligible Patients | Nationwide Statewide               | Top 10% Scored at Least | 100%                              | 95%          | Average Rate | 100% 96% |

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2019**

375

83%

95%

**Apr - Jun 2019**

375

97%

95%

**Jul - Sep 2019**

375

98%

95%

**Oct - Dec 2019**

375

99%

95%

| Measure   | Hospital Results   | Nationwide Top 10% Scored at Least | Average Rate            | Statewide Top 10% Scored at Least | Average Rate |              |          |
|---|--|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Older Adult (>= 65 years)<br><a href="#">Read More</a><br><a href="#">See Quarterly Results</a> | <br>95% of 91 Eligible Patients | Nationwide Statewide               | Top 10% Scored at Least | 100%                              | 95%          | Average Rate | 100% 95% |

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2019**

91

81%

94%

**Apr - Jun 2019**

91

100%

95%

**Jul - Sep 2019**

91

97%


95%

**Oct - Dec 2019**

91

100%

95%

| Measure   | Hospital Results  | Nationwide Top 10% Scored at Least | Average Rate            | Statewide Top 10% Scored at Least | Average Rate |              |          |
|---|---|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Multiple Antipsychotic Medications at Discharge with Appropriate Justification Overall Rate<br><a href="#">Read More</a><br><a href="#">See Quarterly Results</a> |  24% of 34 Eligible Patients | Nationwide Statewide               | Top 10% Scored at Least | 100%                              | 63%          | Average Rate | 100% 65% |



## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2019**

34

25%

62%

**Apr - Jun 2019**

34

25%

63%

**Jul - Sep 2019**

34

22%

64%

**Oct - Dec 2019**

34

22%

64%

| Measure  | Hospital Results  | Nationwide              |                         | Statewide               |              | Average Rate | 100% | 46% |
|--|---|-------------------------|-------------------------|-------------------------|--------------|--------------|------|-----|
|  |   | Top 10% Scored at Least | Average Rate            | Top 10% Scored at Least | Average Rate |              |      |     |
| Multiple Antipsychotic Medications at Discharge with Appropriate Justification Children Age 1 - 12<br><a href="#">Read More</a><br>(No Quarterly Result are available) |  4<br>---- | Nationwide Statewide    | Top 10% Scored at Least | 100%                    | 47%          | Average Rate | 100% | 46% |

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2019**

1

1

1

**Apr - Jun 2019**

1

1

1

**Jul - Sep 2019**

1

1

1

**Oct - Dec 2019**

1

1

1

| Measure  | Hospital Results               | Nationwide Top 10% Scored at Least | Average Rate            | Statewide Top 10% Scored at Least | Average Rate | Average Rate | Average Rate |
|--|--------------------------------|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|--------------|
| Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adolescents Age 13 - 17<br><a href="#">Read More</a><br><a href="#">See Quarterly Results</a> | ⊖<br>0% of 7 Eligible Patients | Nationwide Statewide               | Top 10% Scored at Least | 100%                              | 48%          | Average Rate | 100% 28%     |

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2019**

4

4

51%

**Apr - Jun 2019**

4

4

42%

**Jul - Sep 2019**

4

4

50%

**Oct - Dec 2019**

7

0%

49%

| Measure   | Hospital Results  | Nationwide Top 10% Scored at Least | Average Rate            | Statewide Top 10% Scored at Least | Average Rate | Average Rate | Average Rate |
|---|---|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|--------------|
| Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adults Age 18 - 64<br><a href="#">Read More</a><br><a href="#">See Quarterly Results</a> |  36% of 22 Eligible Patients | Nationwide Statewide               | Top 10% Scored at Least | 100%                              | 65%          | 100%         | 69%          |

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Jan - Mar 2019**

22

33%

63%

**Apr - Jun 2019**

22

33%

64%

**Jul - Sep 2019**

22

33%

66%

**Oct - Dec 2019**

22

50%

66%

| Measure  | Hospital Results   | Nationwide Top 10% Scored at Least | Average Rate            | Statewide Top 10% Scored at Least | Average Rate | Average Rate |          |
|--|--|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Multiple Antipsychotic Medications at Discharge with Appropriate Justification Older Adults Age 65 and Older<br><a href="#">Read More</a><br><a href="#">See Quarterly Results</a> | <br>0% of 3 Eligible Patients | Nationwide Statewide               | Top 10% Scored at Least | 100%                              | 56%          | Average Rate | 100% 55% |

## Quarterly Measure Results

Number of Eligible Patients  
Rate

Nationwide Average

**Jan - Mar 2019**

4

4

53%

**Apr - Jun 2019**

4

4

58%

**Jul - Sep 2019**

4

4


57%

**Oct - Dec 2019**

1

1

57%

| Measure   | Hospital Results  | Nationwide Top 10% Scored at Least | Average Rate            | Statewide Top 10% Scored at Least | Average Rate |              |          |
|---|---|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Hours of Physical Restraint Use per 1000 Patient Hours - Overall Rate<br><a href="#">Read More</a><br><a href="#">See Quarterly Results</a> | <br>0.08<br>(46 Total Hours in Restraints) | Nationwide Statewide               | Top 10% Scored at Least | N/A                               | 0.48         | Average Rate | N/A 0.22 |

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Jan - Mar 2019

139.39  
 9.80  
 0.07  
 0.53

### Apr - Jun 2019

141.43  
 17.25  
 0.12  
 0.47

### Jul - Sep 2019

154.78  
 8.75  
 0.06  
 0.47

### Oct - Dec 2019

151.30  
 9.93  
 0.07  
 0.43

| Measure   | Hospital Results  | Nationwide Top 10% Scored at Least | Average Rate            | Statewide Top 10% Scored at Least | Average Rate |              |          |
|---|---|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Hours of Physical Restraint Use Children Age 1 - 12<br><a href="#">Read More</a><br><a href="#">See Quarterly Results</a> | <span style="border: 1px solid black; border-radius: 50%; padding: 2px;">ND</span> 3<br>0.06<br>(1 Total Hours in Restraints) | Nationwide Statewide               | Top 10% Scored at Least | N/A                               | 0.4          | Average Rate | N/A 0.29 |

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Jan - Mar 2019

2.33

0

0

0.45

### Apr - Jun 2019

1.03

0

0

0.38

### Jul - Sep 2019

1.30

0

0

0.43

### Oct - Dec 2019

4.01

0.53

0.13

0.34

| Measure   | Hospital Results                            | Nationwide Top 10% Scored at Least | Average Rate            | Statewide Top 10% Scored at Least | Average Rate |              |          |
|---|---|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Hours of Physical Restraint Use Adolescents Age 13 - 17<br><a href="#">Read More</a><br><a href="#">See Quarterly Results</a> | ⊕<br>0.12<br>(26 Total Hours in Restraints) | Nationwide Statewide               | Top 10% Scored at Least | N/A                               | 0.29         | Average Rate | N/A 0.34 |

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Jan - Mar 2019

52.85  
 3.57  
 0.07  
 0.26

### Apr - Jun 2019

51.79  
 11.07  
 0.21  
 0.32

### Jul - Sep 2019

49.15  
 5.35  
 0.11  
 0.34

### Oct - Dec 2019

61.80  
 5.53  
 0.09  
 0.27

| Measure  | Hospital Results                            | Nationwide Top 10% Scored at Least | Average Rate            | Statewide Top 10% Scored at Least | Average Rate |              |          |
|--|---|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Hours of Physical Restraint Use Adults Age 18 - 64<br><a href="#">Read More</a><br><a href="#">See Quarterly Results</a> | ⊕<br>0.06<br>(19 Total Hours in Restraints) | Nationwide Statewide               | Top 10% Scored at Least | N/A                               | 0.56         | Average Rate | N/A 0.22 |



## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Jan - Mar 2019

78.72  
 6.02  
 0.08  
 0.63

### Apr - Jun 2019


83.83  
 5.90  
 0.07  
 0.54

### Jul - Sep 2019

95.69  
 3.12  
 0.03  
 0.54

### Oct - Dec 2019

80.40  
 3.87  
 0.05  
 0.51

| Measure   | Hospital Results   | Nationwide Top 10% Scored at Least | Average Rate            | Statewide Top 10% Scored at Least | Average Rate |              |          |
|---|--|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Hours of Physical Restraint Use Older Adults Age 65 and Older<br><a href="#">Read More</a><br><a href="#">See Quarterly Results</a> |  3<br>0.03<br>(1 Total Hours in Restraints) | Nationwide Statewide               | Top 10% Scored at Least | N/A                               | 0.09         | Average Rate | N/A 0.06 |

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Jan - Mar 2019

5.50  
 0.22  
 0.04  
 0.08

### Apr - Jun 2019


4.78  
 0.28  
 0.06  
 0.13

### Jul - Sep 2019

8.64  
 0.28  
 0.03  
 0.07

### Oct - Dec 2019

5.09  
 0  
 0  
 0.06

| Measure  | Hospital Results   | Nationwide Top 10% Scored at Least | Average Rate            | Statewide Top 10% Scored at Least | Average Rate |              |         |
|--|--|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|---------|
| Hours of Seclusion Use per 1000 Patient Hours - Overall Rate<br><a href="#">Read More</a><br><a href="#">See Quarterly Results</a> | <br>0.09<br>(53 Total Hours in Seclusion) | Nationwide Statewide               | Top 10% Scored at Least | N/A                               | 0.4          | Average Rate | N/A 0.1 |

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Seclusion  
 Rate of Seclusion Use\*\*  
 Nationwide Rate\*\*

### Jan - Mar 2019

139.39  
 11.10  
 0.08  
 0.41

### Apr - Jun 2019

141.43  
 21.37  
 0.15  
 0.44

### Jul - Sep 2019

154.78  
 12.97  
 0.08  
 0.43

### Oct - Dec 2019

151.30  
 7.18  
 0.05  
 0.32

| Measure  | Hospital Results   | Nationwide Top 10% Scored at Least | Average Rate            | Statewide Top 10% Scored at Least | Average Rate |              |          |
|--|--|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Hours of Seclusion Use Children Age 1 - 12<br><a href="#">Read More</a><br><a href="#">See Quarterly Results</a> | <br>0.0<br>(0 Total Hours in Seclusion) | Nationwide Statewide               | Top 10% Scored at Least | N/A                               | 0.69         | Average Rate | N/A 0.52 |

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Seclusion  
 Rate of Seclusion Use\*\*  
 Nationwide Rate\*\*

### Jan - Mar 2019

2.33  
 0  
 0  
 0.49

### Apr - Jun 2019


1.03  
 0  
 0  
 0.60

### Jul - Sep 2019

1.30  
 0  
 0  
 0.94

### Oct - Dec 2019

4.01  
 0  
 0  
 0.75

| Measure  | Hospital Results  | Nationwide Top 10% Scored at Least | Average Rate            | Statewide Top 10% Scored at Least | Average Rate |              |          |
|--|---|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Hours of Seclusion Use Adolescents Age 13 - 17<br><a href="#">Read More</a><br><a href="#">See Quarterly Results</a> |  0.14<br>(30 Total Hours in Seclusion) | Nationwide Statewide               | Top 10% Scored at Least | N/A                               | 0.21         | Average Rate | N/A 0.19 |

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Seclusion  
 Rate of Seclusion Use\*\*  
 Nationwide Rate\*\*

### Jan - Mar 2019

52.85  
 2.32  
 0.04  
 0.18

### Apr - Jun 2019

51.79  
 13.63  
 0.26  
 0.23

### Jul - Sep 2019

49.15  
 7.62  
 0.16  
 0.25

### Oct - Dec 2019

61.80  
 5.98  
 0.10  
 0.18

| Measure   | Hospital Results                      | Nationwide Top 10% Scored at Least | Average Rate            | Statewide Top 10% Scored at Least | Average Rate |              |          |
|---|---------------------------------------|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Hours of Seclusion Use Adults Age 18 - 64<br><a href="#">Read More</a><br><a href="#">See Quarterly Results</a> | 0.07<br>(23 Total Hours in Seclusion) | Nationwide Statewide               | Top 10% Scored at Least | N/A                               | 0.45         | Average Rate | N/A 0.07 |

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Seclusion  
 Rate of Seclusion Use\*\*  
 Nationwide Rate\*\*

### Jan - Mar 2019

78.72  
 8.78  
 0.11  
 0.48

### Apr - Jun 2019


83.83  
 7.73  
 0.09  
 0.50

### Jul - Sep 2019

95.69  
 5.35  
 0.06  
 0.48

### Oct - Dec 2019

80.40  
 1.20  
 0.01  
 0.35

| Measure  | Hospital Results   | Nationwide Top 10% Scored at Least | Average Rate            | Statewide Top 10% Scored at Least | Average Rate |              |          |
|--|--|------------------------------------|-------------------------|-----------------------------------|--------------|--------------|----------|
| Hours of Seclusion Use Older Adults Age 65 and Older<br><a href="#">Read More</a><br><a href="#">See Quarterly Results</a> | <br>0.0<br>(0 Total Hours in Seclusion) | Nationwide Statewide               | Top 10% Scored at Least | N/A                               | 0.08         | Average Rate | N/A 0.01 |

## Quarterly Measure Results

Total Patient Hours/1000  
Total Patient Hours in Seclusion  
Rate of Seclusion Use\*\*  
Nationwide Rate\*\*

### Jan - Mar 2019

5.50

0

0

0.06

### Apr - Jun 2019

4.78

0

0

0.15

### Jul - Sep 2019

8.64

0

0

0.06

### Oct - Dec 2019

5.09

0

0

0.04