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Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report



# Change Academy at Lake of the Ozarks, LLC



DBA: Embark Behavioral Health  
HCO ID: 652582  
3133 W Frye Rd., Unit 525  
Chandler, AZ, 85226  
(573) 434-7883  
[embarkbh.com](http://embarkbh.com)

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)



[Behavioral Health Care and Human Services](#)

Accreditation  
Decision  
[Accredited](#)

Effective  
Date  
6/1/2021

Last Full  
Survey Date  
5/5/2023

Last On-Site  
Survey Date  
5/5/2023

### Sites

#### Calo Programs of Missouri

DBA: Calo  
130 Calo Lane  
Lake Ozark, MO, 65049

#### Available Services

- Behavioral Health (Residential Care - Child/Youth )
- Family Support (Non 24 Hour Care )

#### Other Clinics/Practices Located at This Site:

- 96 Calo Court, Buildings D& E

#### Calo Programs of Missouri

DBA: Calo  
29 Goldenrod  
Lake Ozark, MO, 65049

#### Available Services

- Behavioral Health (Residential Care - Adult )
- Behavioral Health (Residential Care - Child/Youth )
- Family Support (Non 24 Hour Care )

#### Calo Programs of Missouri

DBA: Calo  
52 Bruce Road  
Lake Ozark, MO, 65049

## **Available Services**

- Behavioral Health (Residential Care - Adult )
- Behavioral Health (Residential Care - Child/Youth )
- Family Support (Non 24 Hour Care )

## **Change Academy at Lake of the Ozarks, LLC**

DBA: Embark Behavioral Health

5000 Birch Street, Suite 1400

Newport Beach, CA, 92660

## **Available Services**

- Behavioral Health (Day Programs - Adult )
- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (Partial Hospitalization - Adult )
- Behavioral Health (Partial Hospitalization - Child/Youth )
- Community Integration (Non 24 Hour Care )
- Outpatient Crisis Stabilization
- Peer Support (Non 24 Hour Care )
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult )
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth )

## **Change Academy at Lake of the Ozarks, LLC**

DBA: Embark Behavioral Health

11620 Wilshire Blvd., Suite 1150

Los Angeles, CA, 90025

## **Available Services**

- Behavioral Health (Day Programs - Adult )
- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (Partial Hospitalization - Adult )
- Behavioral Health (Partial Hospitalization - Child/Youth )
- Community Integration (Non 24 Hour Care )
- Outpatient Crisis Stabilization
- Peer Support (Non 24 Hour Care )
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult )
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth )

## **Change Academy at Lake of the Ozarks, LLC**

DBA: Embark Behavioral Health

21051 Warner Center Lane, Suite 140

Woodland Hills, CA, 91367

## **Available Services**

- Behavioral Health (Day Programs - Adult )
- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (Partial Hospitalization - Adult )
- Behavioral Health (Partial Hospitalization - Child/Youth )
- Community Integration (Non 24 Hour Care )
- Outpatient Crisis Stabilization
- Peer Support (Non 24 Hour Care )
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult )
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth )

## **Change Academy at Lake of the Ozarks, LLC**

DBA: Embark Behavioral Health  
7373 N. Scottsdale Road, Suite D120  
Scottsdale, AZ, 85253

### **Available Services**

- Behavioral Health (Day Programs - Adult )
- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (Partial Hospitalization - Adult )
- Behavioral Health (Partial Hospitalization - Child/Youth )
- Family Support (Non 24 Hour Care )
- Peer Support (Non 24 Hour Care )

## **Change Academy at Lake of the Ozarks, LLC**

DBA: Embark Behavioral Health  
3133 W Frye Rd, Unit 525  
Chandler, AZ, 85226

## **Change Academy at Lake of the Ozarks, LLC**

DBA: Embark at Rockville  
1445 Research Blvd, Suite 100  
Rockville, MD, 20850

### **Available Services**

- Behavioral Health (Day Programs - Adult )
- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Behavioral Health (Partial Hospitalization - Adult )
- Behavioral Health (Partial Hospitalization - Child/Youth )
- Community Integration (Non 24 Hour Care )
- Outpatient Crisis Stabilization
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult )
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth )

## **Change Academy at Lake of the Ozarks, LLC**

DBA: Embark Behavioral Health  
3072 Early Street NW, 2nd Floor  
Atlanta, GA, 30305

### **Available Services**

- Peer Support (Non 24 Hour Care )
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult )
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth )

### **Other Clinics/Practices Located at This Site:**

- Embark Virtual

## **Change Academy at Lake of the Ozarks, LLC**

DBA: Embark Behavioral Health  
5340 S Quebec St.  
Greenwood Village, CO, 80111

### **Available Services**

- Behavioral Health (Day Programs - Adult )
- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (Partial Hospitalization - Adult )
- Behavioral Health (Partial Hospitalization - Child/Youth )
- Family Support (Non 24 Hour Care )
- Peer Support (Non 24 Hour Care )
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult )
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth )

**Other Clinics/Practices Located at This Site:**

- Embark Virtual

**Change Academy at Lake of the Ozarks, LLC**

DBA: Embark Behavioral Health  
 20116 Ashbrook Place, Suite 110  
 Ashburn, VA, 20147

**Available Services**

- Behavioral Health (Day Programs - Adult )
- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (Partial Hospitalization - Adult )
- Behavioral Health (Partial Hospitalization - Child/Youth )
- Community Integration (Non 24 Hour Care )
- Outpatient Crisis Stabilization
- Peer Support (Non 24 Hour Care )
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult )
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth )

**Other Clinics/Practices Located at This Site:**

- Embark Virtual

**Change Academy at Lake of the Ozarks, LLC**

DBA: Embark Behavioral Health  
 3205 Twyman Road  
 Independence, MO, 64058

**Available Services**

- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (Residential Care - Child/Youth )
- Behavioral Health (Partial Hospitalization - Child/Youth )
- Family Support (Non 24 Hour Care )
- Peer Support (Non 24 Hour Care )

**Change Academy at Lake of the Ozarks, LLC**

DBA: Embark Behavioral Health  
 63140 Dickey Rd.  
 Bend, OR, 97702

**Available Services**

- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (Residential Care - Child/Youth )
- Behavioral Health (Partial Hospitalization - Child/Youth )
- Family Support (Non 24 Hour Care )

- Peer Support (Non 24 Hour Care )

## **DC Metro Behavioral Health Services, LLC**

DBA: Embark at Cabin John  
7945 Macarthur Blvd Suite 202  
Cabin John, MD, 20818

### **Available Services**

- Behavioral Health (Day Programs - Adult )
- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Behavioral Health (Partial Hospitalization - Adult )
- Behavioral Health (Partial Hospitalization - Child/Youth )
- Peer Support (Non 24 Hour Care )
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult )
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth )

### **Other Clinics/Practices Located at This Site:**

- 7945 Macarthur Blvd Suite 210
- 7945 Macarthur Blvd Suite 214
- Embark Virtual

## **Doorways, LLC**

DBA: Embark Behavioral Health  
4747 N. 7th Street, Suite 450  
Phoenix, AZ, 85014

### **Available Services**

- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Behavioral Health (Partial Hospitalization - Child/Youth )
- Family Support (Non 24 Hour Care )
- Peer Support (Non 24 Hour Care )
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth )

### **Other Clinics/Practices Located at This Site:**

- Embark Virtual

## **Dragonfly Programs, LLC**

DBA: Embark at Dragonfly  
13221 Mann Road  
Klamath Falls, OR, 97601

### **Available Services**

- Behavioral Health (Transitional Living - Adult )
- Behavioral Health (Residential Care - Adult )
- Behavioral Health (Supervised - Adult )
- Community Integration (Non 24 Hour Care )

## **Dragonfly Programs, LLC**

DBA: Dragonfly Transitions  
901 Main Street

Klamath Falls, OR, 97601

### **Dragonfly Programs, LLC**

DBA: Dragonfly Transitions  
34 Union Street  
Ashland, OR, 97520

### **Dragonfly Programs, LLC**

DBA: Dragonfly Transitions  
1010 Pine Street  
Klamath Falls, OR, 97601

### **Dragonfly Programs, LLC**

DBA: Dragonfly Transitions  
301 N 9th Street  
Klamath Falls, OR, 97601

### **Dragonfly Programs, LLC**

DBA: Dragonfly Transitions  
933 High Street  
Klamath Falls, OR, 97601

#### **Available Services**

- Behavioral Health (Transitional Living - Adult )
- Behavioral Health (Supervised - Adult )
- Community Integration (Non 24 Hour Care )
- Peer Support (Non 24 Hour Care )

### **Dragonfly Programs, LLC**

DBA: Dragonfly Transitions  
919 High Street  
Klamath Falls, OR, 97601

#### **Available Services**

- Behavioral Health (Transitional Living - Adult )
- Behavioral Health (Supervised - Adult )
- Community Integration (Non 24 Hour Care )
- Peer Support (Non 24 Hour Care )

### **Dragonfly Programs, LLC**

DBA: Dragonfly Transitions  
925 High Street  
Klamath Falls, OR, 97601

#### **Available Services**

- Behavioral Health (Transitional Living - Adult )
- Behavioral Health (Supervised - Adult )
- Community Integration (Non 24 Hour Care )
- Peer Support (Non 24 Hour Care )

### **Dragonfly Programs, LLC**

DBA: Dragonfly Transitions  
311 N 9th Street  
Klamath Falls, OR, 97601

## **Available Services**

- Behavioral Health (Transitional Living - Adult )
- Behavioral Health (Supervised - Adult )
- Community Integration (Non 24 Hour Care )
- Peer Support (Non 24 Hour Care )

## **Dragonfly Programs, LLC**

DBA: Dragonfly Transitions

35 N Third St (A&B)

Ashland, OR, 97520

## **Available Services**

- Behavioral Health (Transitional Living - Adult )
- Behavioral Health (Supervised - Adult )
- Community Integration (Non 24 Hour Care )
- Peer Support (Non 24 Hour Care )

## **Embark at Atlanta North**

960 North Point Pkwy #450

Alpharetta, GA, 30005

## **Available Services**

- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Behavioral Health (Partial Hospitalization - Child/Youth )
- Peer Support (Non 24 Hour Care )
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth )

## **Other Clinics/Practices Located at This Site:**

- Embark Virtual

## **Embark at Flathead Valley**

9705 Lost Prairie Road

Marion, MT, 59925

## **Available Services**

- Behavioral Health (Residential Care - Child/Youth )
- Family Support (Non 24 Hour Care )
- Peer Support (Non 24 Hour Care )

## **InnerChange Chrysalis, LLC**

DBA: Chrysalis

77 Trails End Road

Eureka, MT, 59917

## **Available Services**

- 24-Hour Therapeutic School (Residential Care - Child/Youth )
- Peer Support (Non 24 Hour Care )

## **Innerchange Chrysalis, LLC**

DBA: Chrysalis

520 1st Avenue East



Kalispell, MT, 59901

### **Available Services**

- 24-Hour Therapeutic School (Residential Care - Child/Youth )
- Community Integration (Non 24 Hour Care )
- Family Support (Non 24 Hour Care )
- Peer Support (Non 24 Hour Care )

### **Innerchange Chrysalis, LLC**

DBA: Chrysalis

205 5th Avenue East

Kalispell, MT, 59901

### **Innerchange Chrysalis, LLC**

DBA: Chrysalis

305 5th Avenue East

Kalispell, MT, 59901

### **Available Services**

- 24-Hour Therapeutic School (Residential Care - Child/Youth )
- Community Integration (Non 24 Hour Care )
- Family Support (Non 24 Hour Care )
- Peer Support (Non 24 Hour Care )

### **InnerChange Lake House, LLC**

DBA: Lake House Academy

447 Lily Pad Lane

Flat Rock, NC, 28731

### **Available Services**

- 24-Hour Therapeutic School (Residential Care - Child/Youth )
- Peer Support (Non 24 Hour Care )

### **InnerChange OPI, LLC**

DBA: Optimum Performance Institute

21050 Vanowen St.

Woodland Hills, CA, 91303

### **Available Services**

- Behavioral Health (Day Programs - Adult )
- Behavioral Health (Transitional Living - Adult )
- Behavioral Health (Residential Care - Adult )
- Behavioral Health (Partial Hospitalization - Adult )
- Behavioral Health (Supervised - Adult )
- Community Integration (Non 24 Hour Care )
- Peer Support (Non 24 Hour Care )

### **InnerChange OPI, LLC**

DBA: Optimum Performance Institute

21051 Warner Center Lane #105

Woodland Hills, CA, 91367

### **Available Services**

- Behavioral Health (Day Programs - Adult )
- Behavioral Health (Transitional Living - Adult )
- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Partial Hospitalization - Adult )
- Behavioral Health (Supervised - Adult )
- Community Integration (Non 24 Hour Care )

### **InnerChange OPI, LLC**

DBA: OPI STR

6123 Woodlake Avenue  
Woodland Hills, CA, 91367

#### **Available Services**

- Behavioral Health (Residential Care - Adult )
- Community Integration (Non 24 Hour Care )
- Family Support (Non 24 Hour Care )
- Peer Support (Non 24 Hour Care )

### **NVW East, LLC**

DBA: First Light Wilderness Therapy

889 Wimpy Mill Rd  
Dahlonega, GA, 30533

#### **Available Services**

- Outdoor Behavioral health (Residential Care - Child/Youth )

### **NVW Newco, LLC**

DBA: New Vision Wilderness Therapy

133 W State St.  
Medford, WI, 54451

#### **Available Services**

- Outdoor Behavioral health (Residential Care - Child/Youth )

### **NVW Oregon Newco, LLC**

DBA: Deschutes Wilderness Therapy

160 SW Scale House  
Bend, OR, 97702

#### **Available Services**

- Outdoor Behavioral health (Residential Care - Adult )
- Outdoor Behavioral health (Residential Care - Child/Youth )

### **Potomac at Hobble Creek**

DBA: Embark at Hobble Creek

266 Left Fork Hobble Creek Canyon  
Springville, UT, 84663

#### **Available Services**

- Behavioral Health (Residential Care - Child/Youth )
- Peer Support (Non 24 Hour Care )

### **Solacium Fulshear, LLC**

DBA: Fulshear Treatment to Transition  
10514 Oberrender Road  
Needville, TX, 77461

### **Available Services**

- Behavioral Health (Residential Care - Adult )
- Peer Support (Non 24 Hour Care )

### **Other Clinics/Practices Located at This Site:**

- Fulshear Treatment to Transition Ranch-2, 4800 Sugar Grove D

### **Solacium Fulshear, LLC**

DBA: Fulshear Treatment to Transition  
4800 Sugar Grove Boulevard, Suite 275  
Stafford, TX, 77477

### **Available Services**

- Behavioral Health (Transitional Living - Adult )
- Behavioral Health (Supervised - Adult )
- Community Integration (Non 24 Hour Care )
- Peer Support (Non 24 Hour Care )
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult )
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth )

### **Other Clinics/Practices Located at This Site:**

- Embark Virtual

### **Solacium Holdings, LLC**

DBA: Embark at San Martin  
1470 East Middle Avenue  
San Martin, CA, 95046

### **Available Services**

- Behavioral Health (Residential Care - Child/Youth )
- Family Support (Non 24 Hour Care )
- Peer Support (Non 24 Hour Care )

### **Solacium Holdings, LLC**

DBA: Embark at Tysons Corner  
1934 Old Gallows Rd, Suite 210  
Vienna, VA, 22182

### **Available Services**

- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Behavioral Health (Partial Hospitalization - Child/Youth )
- Family Support (Non 24 Hour Care )
- Peer Support (Non 24 Hour Care )

### **Solacium Holdings, LLC**

DBA: Embark at Main Line  
1031 Old Cassatt, Suite 100

Berwyn, PA, 19312

### **Available Services**

- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Behavioral Health (Partial Hospitalization - Child/Youth )
- Family Support (Non 24 Hour Care )
- Outpatient Crisis Stabilization
- Peer Support (Non 24 Hour Care )
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Adult )
- Technology-Based Behavioral Health Srvs (Non 24 Hour Care - Child/Youth )

### **Other Clinics/Practices Located at This Site:**

- Embark Virtual

### **Solacium Holdings, LLC**

DBA: Embark at Poconos  
108 Country Place Lane  
White Haven, PA, 18661

### **Available Services**

- Behavioral Health (Residential Care - Child/Youth )
- Family Support (Non 24 Hour Care )
- Peer Support (Non 24 Hour Care )

### **Solacium Holdings, LLC**

DBA: Embark Behavioral Health  
910 E Hamilton Avenue, Suite 110  
Campbell, CA, 95008

### **Available Services**

- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (Partial Hospitalization - Child/Youth )
- Family Support (Non 24 Hour Care )
- Outpatient Crisis Stabilization
- Peer Support (Non 24 Hour Care )

### **Other Clinics/Practices Located at This Site:**

- Embark Virtual

### **Solacium Holdings, LLC**

DBA: Embark Behavioral Health  
12325 New Avenue  
San Martin, CA, 95046

### **Available Services**

- Behavioral Health (Residential Care - Child/Youth )
- Family Support (Non 24 Hour Care )
- Peer Support (Non 24 Hour Care )

### **Solacium New Haven, LLC**

DBA: New Haven

228 W 400 North  
Saratoga Springs, UT, 84045

### Available Services

- Behavioral Health (Residential Care - Child/Youth )
- Peer Support (Non 24 Hour Care )

### Solacium New Haven, LLC

DBA: New Haven  
2172 East 7200  
Spanish Fork, UT, 84660

### Available Services

- Behavioral Health (Residential Care - Child/Youth )
- Peer Support (Non 24 Hour Care )

### Solacium Sunrise, LLC

DBA: Sunrise  
3585 S Camino Real  
Washington, UT, 84780

### Available Services

- Behavioral Health (Residential Care - Child/Youth )
- Peer Support (Non 24 Hour Care )

### Solacium Sunrise, LLC

DBA: Sunrise  
195 W 500 N  
La Verkin, UT, 84745

### Available Services

- Family Support (Non 24 Hour Care )

### The Forge School



DBA: Embark at The Forge  
5842 TN Hwy 30  
Benton, TN, 37307





### Available Services

- Behavioral Health (Residential Care - Child/Youth )
- Family Support (Non 24 Hour Care )
- Peer Support (Non 24 Hour Care )

## National Patient Safety Goals and National Quality Improvement Goals

### Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is better than the target range/value

-  This organization's performance is similar to the target range/value
-  This organization's performance is worse than the target range/value
-  This measure is not applicable for this organization
-  Not displayed

### Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

\* This information can also be viewed at [Hospital Compare](#).

\*\* Indicates per 1000 hours of patient care.


\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.

**Behavioral Health Care and  
Human Services**

[2021 National Patient  
Safety Goals](#)

Nationwide  
Comparison: 

Statewide  
Comparison: 

### [New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

\* State results are not calculated for the National Patient Safety Goals.