## Summary of Quality Information

### Accreditation Programs

<table>
<thead>
<tr>
<th>Program</th>
<th>Accreditation Decision</th>
<th>Effective Date</th>
<th>Last Full Survey Date</th>
<th>Last On-Site Survey Date</th>
</tr>
</thead>
</table>
### Advanced Certification Programs

#### View Certification History

<table>
<thead>
<tr>
<th>Certification Program</th>
<th>Certification Decision</th>
<th>Effective Date</th>
<th>Last Full Survey Date</th>
<th>Last On-Site Survey Date</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Primary Stroke Center</strong></td>
<td>Certification</td>
<td>2/27/2021</td>
<td>2/26/2021</td>
<td>2/26/2021</td>
</tr>
<tr>
<td><strong>Ventricular Assist Device</strong></td>
<td>Certification</td>
<td>8/14/2019</td>
<td>8/13/2019</td>
<td>8/13/2019</td>
</tr>
</tbody>
</table>

### Sites

<table>
<thead>
<tr>
<th>Site Name</th>
<th>Address</th>
<th>Available Services</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Mayo Clinic Arizona</strong></td>
<td>DBA: Mayo Clinic Sports Medicine Center</td>
<td>• Outpatient Clinics (Outpatient)</td>
</tr>
<tr>
<td></td>
<td>63 South Rockford, Suite 130, Tempe, AZ, 85281</td>
<td>• Perform Invasive Procedure (Outpatient)</td>
</tr>
<tr>
<td><strong>Mayo Clinic Arizona</strong></td>
<td>DBA: Mayo Clinic Specialty Building</td>
<td>• Administration of Blood Product (Outpatient)</td>
</tr>
<tr>
<td></td>
<td>5779 East Mayo Boulevard, Phoenix, AZ, 85054</td>
<td>• Administration of High Risk Medications (Outpatient)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Outpatient Clinics (Outpatient)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Perform Invasive Procedure (Outpatient)</td>
</tr>
</tbody>
</table>
Mayo Clinic Arizona
DBA: Mayo Clinic Building, Phoenix Campus
5881 East Mayo Boulevard
Phoenix, AZ, 85054

Available Services

• Administration of Blood Product (Outpatient)
• Administration of High Risk Medications (Outpatient)
• Anesthesia (Outpatient)
• Hazardous Medication Compounding (Outpatient)
• Outpatient Clinics (Outpatient)
• Perform Invasive Procedure (Outpatient)

Mayo Clinic Arizona
DBA: Mayo Clinic Family Medicine-Arrowhead
20199 North 75th Avenue
Glendale, AZ, 85308

Available Services

• Outpatient Clinics (Outpatient)
• Perform Invasive Procedure (Outpatient)

Mayo Clinic Arizona
DBA: Mayo Clinic Family Medicine - Thunderbird
13737 North 92nd Street
Scottsdale, AZ, 85260

Available Services

• Outpatient Clinics (Outpatient)
• Perform Invasive Procedure (Outpatient)

Mayo Clinic Arizona
DBA: Mayo Clinic Primary Care - San Tan
1850 East Northrop Boulevard, Suite 160
Chandler, AZ, 85286

Available Services

• Outpatient Clinics (Outpatient)
• Perform Invasive Procedure (Outpatient)

Mayo Clinic Arizona
DBA: Mayo Clinic Hospital
5777 East Mayo Boulevard
Phoenix, AZ, 85054

Available Services

• Brachytherapy (Imaging/Diagnostic Services)
• Canes and Crutches
• Cardiac Catheterization Lab (Surgical Services)
• Cardiac Surgery (Surgical Services)
• Cardiothoracic Surgery (Surgical Services)
• Cardiovascular Unit (Inpatient)
• CT Scanner (Imaging/Diagnostic Services)
• Dialysis Unit (Inpatient)
• Durable Medical Equipment
• Ear/Nose/Throat Surgery (Surgical Services)
• EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
• Gastroenterology (Surgical Services)
• GI or Endoscopy Lab (Imaging/Diagnostic Services)
• Gynecological Surgery (Surgical Services)
• Hazardous Medication Compounding (Inpatient)
• Hematology/Oncology Unit (Inpatient)
• Inpatient Unit (Inpatient)
• Interventional Radiology (Imaging/Diagnostic Services)
• Magnetic Resonance Imaging (Imaging/Diagnostic Services)
• Medical/Surgical Unit (Inpatient)
• Medical ICU (Intensive Care Unit)
• Neuro/Spine ICU (Intensive Care Unit)
• Neuro/Spine Unit (Inpatient)
• Neurosurgery (Surgical Services)
• Non-Sterile Medication Compounding (Inpatient)
• Nuclear Medicine (Imaging/Diagnostic Services)
• Ophthalmology (Surgical Services)
• Orthopedic Surgery (Surgical Services)
• Outpatient Clinics (Outpatient)
• Plastic Surgery (Surgical Services)
• Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
• Post Anesthesia Care Unit (PACU) (Inpatient)
• Radiation Oncology (Imaging/Diagnostic Services)
• Rehabilitation Unit (Inpatient)
• Rehabilitation Unit (24-hour Acute Care/Crisis Stabilization)
• Sleep Laboratory
• Sleep Laboratory (Sleep Laboratory)
• Sterile Medication Compounding (Inpatient)
• Surgical ICU (Intensive Care Unit)
• Teleradiology (Imaging/Diagnostic Services)
• Thoracic Surgery (Surgical Services)
• Transplant Surgery (Surgical Services)
• Ultrasound (Imaging/Diagnostic Services)
• Urology (Surgical Services)
• Vascular Surgery (Surgical Services)
• Walkers, Canes and Crutches

Certification Programs

• Primary Stroke Center
• Ventricular Assist Device

Mayo Clinic Arizona
DBA: Mayo Clinic Ambulatory Surgery Center
13400 East Shea Boulevard
Scottsdale, AZ, 85259

Available Services

• Administration of High Risk Medications (Outpatient)
• Ambulatory Surgery Center (Outpatient)
• Anesthesia (Outpatient)
• Perform Invasive Procedure (Outpatient)
**Available Services**

- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

**Mayo Clinic Arizona**

DBA: Mayo Clinic Building-Scottsdale Campus  
13400 East Shea Boulevard  
Scottsdale, AZ, 85259

**Available Services**

- Hazardous Medication Compounding (Outpatient)
- High Risk Sterile Medication Compounding (Outpatient)
- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

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**Special Quality Awards**

*Due to our commitment to accurate data reporting, The Joint Commission is suspending the practice of updating Special Quality Awards until further notice*

- 2015 Bronze Get With The Guidelines - Heart Failure
- 2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program
- 2015 Silver Get With The Guidelines - Resuscitation

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**Cooperative Agreements**

**Hospital** - Accredited by [American College of Surgeons-Commission on Cancer (ACoS-COC)](https://www.facs.org)

**Laboratory** - Accredited by [American Society for Histocompatibility and Immunogenetics (ASHI)](https://www.ashihai.org)

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**National Patient Safety Goals and National Quality Improvement Goals**

**Symbol Key**

- 🔥 This organization achieved the best possible results
- 🔍 This organization's performance is above the target range/value
- 📘 This organization's performance is similar to the target range/value
The Joint Commission only reports measures endorsed by the National Quality Forum.
* This information can also be viewed at Hospital Compare.

** Indicates per 1000 hours of patient care.
*** The measure was not in effect for this quarter.
---- Null value or data not displayed.

### Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the National Quality Forum.

<table>
<thead>
<tr>
<th>Hospital</th>
<th>2019 National Patient Safety Goals</th>
<th>Nationwide Comparison: ✔️</th>
<th>Statewide Comparison: ❌</th>
</tr>
</thead>
<tbody>
<tr>
<td>Home Care</td>
<td>2019 National Patient Safety Goals</td>
<td>Nationwide Comparison: ✔️</td>
<td>Statewide Comparison: ❌</td>
</tr>
</tbody>
</table>

**Reporting Period:** January 2019 - December 2019

**National Quality Improvement Goals:**

<table>
<thead>
<tr>
<th>Emergency Department</th>
<th>National Comparison: ❌</th>
<th>Statewide Comparison: ❌</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>2</td>
<td>2</td>
</tr>
</tbody>
</table>
Measure Area
Emergency Department Compared to Other Joint Commission Accredited Organizations

<table>
<thead>
<tr>
<th>Measure</th>
<th>Hospital Results</th>
<th>Nationwide Top 10% Scored at Most</th>
<th>Weighted Median</th>
<th>Statewide Top 10% Scored at Least</th>
<th>Weighted Median</th>
<th>Average Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Admit Decision Time to ED Departure Time for Admitted Patients</td>
<td>115.00 minutes 673 eligible Patients</td>
<td>Nationwide</td>
<td>Top 10% Scored at Most</td>
<td>55.00</td>
<td>133.00</td>
<td>67.62</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Statewide</td>
<td>Top 10% Scored at Least</td>
<td></td>
<td></td>
<td>146.60</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Weighted Median</td>
<td></td>
<td></td>
<td>67.62</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Average Rate</td>
<td></td>
<td></td>
<td>146.60</td>
</tr>
</tbody>
</table>

Quarterly Measure Results

Number of Eligible Patients
Weighted Median Minutes
Nationwide Weighted Median Minutes

<table>
<thead>
<tr>
<th>Period</th>
<th>Number of Eligible Patients</th>
<th>Weighted Median Minutes</th>
<th>Nationwide Weighted Median Minutes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan - Mar 2019</td>
<td>673</td>
<td>121.00</td>
<td>149.03</td>
</tr>
<tr>
<td>Apr - Jun 2019</td>
<td>673</td>
<td>119.00</td>
<td>129.15</td>
</tr>
<tr>
<td>Jul - Sep 2019</td>
<td>673</td>
<td>105.00</td>
<td>123.92</td>
</tr>
<tr>
<td>Oct - Dec 2019</td>
<td>673</td>
<td>115.00</td>
<td>129.12</td>
</tr>
</tbody>
</table>