Summary of Quality Information

<table>
<thead>
<tr>
<th>Accreditation Programs</th>
<th>Accreditation Decision</th>
<th>Effective Date</th>
<th>Last Full Survey Date</th>
<th>Last On-Site Survey Date</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Home Care</strong></td>
<td>Accredited</td>
<td>9/26/2019</td>
<td>9/25/2019</td>
<td>9/25/2019</td>
</tr>
</tbody>
</table>
Advanced Certification Programs

View Certification History

Primary Stroke Center
Certification Decision
Certification
Effective Date
7/28/2018
Last Full Survey Date
7/27/2018
Last On-Site Survey Date
7/27/2018

Ventricular Assist Device
Certification Decision
Certification
Effective Date
8/14/2019
Last Full Survey Date
8/13/2019
Last On-Site Survey Date
8/13/2019

Sites

Mayo Clinic Arizona
DBA: Mayo Clinic Integrative Medicine
5881 East Mayo Boulevard
Phoenix, AZ, 85054

Available Services

• Outpatient Clinics (Outpatient )

Mayo Clinic Arizona
DBA: Mayo Clinic Sports Medicine Center
63 South Rockford, Suite 130
Tempe, AZ, 85281

Available Services

• Outpatient Clinics (Outpatient )

Mayo Clinic Arizona
DBA: Mayo Clinic Specialty Building
5779 East Mayo Boulevard
Available Services

- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Mayo Clinic Arizona
DBA: Mayo Clinic Store-Phoenix
5881 East Mayo Boulevard, # 3-105
Phoenix, AZ, 85054

Available Services

- Breast Prostheses and Accessories
- Prosthetics (Home Medical Equipment)

Mayo Clinic Arizona
DBA: Mayo Clinic Building, Phoenix Campus, Third Floor
5881 East Mayo Boulevard
Phoenix, AZ, 85054

Available Services

- Administration of High Risk Medications (Outpatient)
- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Mayo Clinic Arizona
DBA: Mayo Clinic Family Medicine-Arrowhead
20199 North 75th Avenue
Glendale, AZ, 85308

Available Services

- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Mayo Clinic Arizona
DBA: Mayo Clinic Family Medicine - Thunderbird
13737 North 92nd Street
Scottsdale, AZ, 85260

Available Services

- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Mayo Clinic Arizona
DBA: Mayo Clinic Primary Care - San Tan
1850 East Northrop Boulevard, Suite 160
Chandler, AZ, 85286

Available Services

- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)
Available Services

- Brachytherapy (Imaging/Diagnostic Services)
- Canes and Crutches
- Cardiac Catheterization Lab (Surgical Services)
- Cardiac Surgery (Surgical Services)
- Cardiothoracic Surgery (Surgical Services)
- Cardiovascular Unit (Inpatient)
- CT Scanner (Imaging/Diagnostic Services)
- Dialysis Unit (Inpatient)
- Durable Medical Equipment
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Hematology/Oncology Unit (Inpatient)
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical/Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)
- Neuro/Spine ICU (Intensive Care Unit)
- Neuro/Spine Unit (Inpatient)
- Neurosurgery (Surgical Services)
- Non-Sterile Medication Compounding (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Outpatient Clinics (Outpatient)
- Plastic Surgery (Surgical Services)
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Radiation Oncology (Imaging/Diagnostic Services)
- Rehabilitation Unit (Inpatient)
- Rehabilitation Unit (24-hour Acute Care/Crisis Stabilization)
- Sleep Laboratory
- Sleep Laboratory (Sleep Laboratory)
- Sterile Medication Compounding (Inpatient)
- Surgical ICU (Intensive Care Unit)
- Teleradiology (Imaging/Diagnostic Services)
- Thoracic Surgery (Surgical Services)
- Transplant Surgery (Surgical Services)
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)
- Vascular Surgery (Surgical Services)
- Walkers, Canes and Crutches

Certification Programs

- Primary Stroke Center
- Ventricular Assist Device
Available Services

- Ambulatory Surgery Center (Outpatient)
- Anesthesia (Outpatient)
- Perform Invasive Procedure (Outpatient)

Available Services

- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Available Services

- Administration of High Risk Medications (Outpatient)
- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Special Quality Awards

Due to our commitment to accurate data reporting, The Joint Commission is suspending the practice of updating Special Quality Awards until further notice

- 2015 Bronze Get With The Guidelines - Heart Failure
- 2015 Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program
- 2015 Silver Get With The Guidelines - Resuscitation

Cooperative Agreements

Hospital - Accredited by American College of Surgeons-Commission on Cancer (ACoS-COC)
Laboratory - Accredited by American Society for Histocompatibility and Immunogenetics (ASHI)
**National Patient Safety Goals and National Quality Improvement Goals**

**Symbol Key**
- ☑ This organization achieved the best possible results
- ☑ This organization's performance is above the target range/value
- ☑ This organization's performance is similar to the target range/value
- ☑ This organization's performance is below the target range/value
- ☑ This measure is not applicable for this organization
- ☑ Not displayed

**Measures Footnote Key**
1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](https://www.nqf.org).
* This information can also be viewed at [Hospital Compare](https://www.hospitalcompare.hcup-us.ahrq.gov).

**National Patient Safety Goals**

<table>
<thead>
<tr>
<th>Hospital</th>
<th>2019 National Patient Safety Goals</th>
<th>Nationwide Comparison:</th>
<th>Statewide Comparison:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Home Care</td>
<td>2019 National Patient Safety Goals</td>
<td>Nationwide Comparison:</td>
<td>Statewide Comparison:</td>
</tr>
</tbody>
</table>

**Reporting Period:** October 2018 - September 2019

**National Quality Improvement Goals:**

<table>
<thead>
<tr>
<th>Emergency Department</th>
<th>National Comparison:</th>
<th>Statewide Comparison:</th>
</tr>
</thead>
</table>

**New Changes to Quarterly Measure**

**Download Quarterly Measure Results**
The Joint Commission only reports measures endorsed by the National Quality Forum.
* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

Mayo Clinic Arizona

HCO ID: 261796
5777 East Mayo Boulevard
Phoenix, AZ, 85054

<table>
<thead>
<tr>
<th>Measure Area</th>
<th>Nationwide</th>
<th>Statewide</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency Department</td>
<td></td>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Measure</th>
<th>Hospital Results</th>
<th>Nationwide Top 10% Scored at Most</th>
<th>Weighted Median</th>
<th>Statewide Top 10% Scored at Most</th>
<th>Weighted Median</th>
<th>Average Rate</th>
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</thead>
<tbody>
<tr>
<td>Admit Decision Time to ED</td>
<td>115.00 minutes</td>
<td></td>
<td></td>
<td>55.00</td>
<td></td>
<td>53.77</td>
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<tr>
<td>Departure Time for Admitted Patients</td>
<td>669 eligible Patients</td>
<td></td>
<td></td>
<td>134.00</td>
<td></td>
<td>145.35</td>
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</table>

Quarterly Measure Results

<table>
<thead>
<tr>
<th>Period</th>
<th>Number of Eligible Patients</th>
<th>Weighted Median Minutes</th>
<th>Nationwide Weighted Median Minutes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oct - Dec 2018</td>
<td>669</td>
<td>114.00</td>
<td>134.85</td>
</tr>
<tr>
<td>Jan - Mar 2019</td>
<td>669</td>
<td>121.00</td>
<td>148.85</td>
</tr>
<tr>
<td>Apr - Jun 2019</td>
<td>669</td>
<td>119.00</td>
<td>129.03</td>
</tr>
<tr>
<td>Jul - Sep 2019</td>
<td>669</td>
<td>105.00</td>
<td>123.40</td>
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