



Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report







Dallas Behavioral Healthcare Hospital

HCO ID: 549498
800 Kirnwood
Desoto, TX, 75115
(972) 982-0897
www.dallasbehavioral.com

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)

	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Behavioral Health Care and Human Services	Accredited	5/9/2017	3/7/2017	3/7/2017
 Hospital	Accredited	4/19/2017	3/8/2017	2/28/2019

Sites

Dallas Behavioral Healthcare Hospital, LLC



800 Kirnwood Drive
Desoto, TX, 75115

Available Services

- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth)
- Behavioral Health (Partial Hospitalization - Adult)
- Behavioral Health (Partial Hospitalization - Child/Youth)
- Community Integration (Non 24 Hour Care)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value

- This organization's performance is similar to the target range/value
- This organization's performance is below the target range/value
- This measure is not applicable for this organization
- Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Hospital	2019 National Patient Safety Goals	Nationwide Comparison:	Statewide Comparison:
Reporting Period: January 2019 - December 2019			
National Quality Improvement Goals:			
	Hospital-Based Inpatient Psychiatric Services	National Comparison: ²	Statewide Comparison: ²

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* State results are not calculated for the National Patient Safety Goals.



National Quality Improvement Goals:

Dallas Behavioral Healthcare Hospital

HCO ID: 549498
800 Kirnwood
Desoto , TX, 75115

Measure Area Nationwide Statewide
Hospital-Based Inpatient Psychiatric Services Compared to Other Joint Commission N/D 2 N/D 2
[Read More](#) Accredited Organizations

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Overall Rate Read More See Quarterly Results	+ 100% of 858 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	95%	Average Rate	100% 96%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

858

100%

95%

Apr - Jun 2019

858

100%

95%

Jul - Sep 2019

858

100%

95%

Oct - Dec 2019

858

100%

96%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Children (1-12 years)	 100% of 210 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	96%	Average Rate	100% 97%
Read More See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients
Rate

Nationwide Average

Jan - Mar 2019

210
100%
96%

Apr - Jun 2019


210
100%
96%

Jul - Sep 2019

210
100%
96%

Oct - Dec 2019

210
100%
96%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adolescent (13-17 years)	 100% of 228 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	96%	Average Rate	100% 97%
Read More See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

228

100%

96%

Apr - Jun 2019

228

100%

96%

Jul - Sep 2019

228

100%

97%

Oct - Dec 2019

228

100%

97%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adult (18-64 years) Read More See Quarterly Results	 100% of 345 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	95%	Average Rate	100% 96%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

345

100%

95%

Apr - Jun 2019

345

100%

95%

Jul - Sep 2019

345

100%

95%

Oct - Dec 2019

345

100%

95%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Older Adult (>= 65 years) Read More See Quarterly Results	 100% of 75 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	95%	Average Rate	100% 95%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

75

100%

94%

Apr - Jun 2019

75

100%

95%

Jul - Sep 2019

75

100%


95%

Oct - Dec 2019

75

100%

95%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Overall Rate Read More See Quarterly Results	 73% of 51 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	63%	Average Rate	100% 65%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

51

100%

62%

Apr - Jun 2019

51

100%

63%

Jul - Sep 2019

51

100%


64%

Oct - Dec 2019

51

30%

64%

Measure	Hospital Results	Nationwide		Statewide		Average Rate	100%	46%
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate			
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Children Age 1 - 12 Read More (No Quarterly Result are available)	 3 ----	Nationwide Statewide	Top 10% Scored at Least	100%	47%	Average Rate	100%	46%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

____ 1

____ 1

____ 1

Apr - Jun 2019

____ 1

____ 1

____ 1

Jul - Sep 2019

____ 1

____ 1

____ 1

Oct - Dec 2019

____ 1

____ 1

____ 1

Measure	Hospital Results	Nationwide	Average Rate	Statewide	Average Rate		
		Top 10% Scored at Least		Top 10% Scored at Least			
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adolescents Age 13 - 17	 4 ----	Nationwide Statewide	Top 10% Scored at Least	100%	48%	Average Rate	100% 28%
Read More (No Quarterly Result are available)							

Quarterly Measure Results

Number of Eligible Patients
Rate

Nationwide Average

Jan - Mar 2019

1

1

1

Apr - Jun 2019

1

1

1

Jul - Sep 2019

1

1

1

Oct - Dec 2019

1

1

1

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adults Age 18 - 64 Read More See Quarterly Results	 74% of 46 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	65%	Average Rate	100% 69%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

46

100%

63%

Apr - Jun 2019

46

100%

64%

Jul - Sep 2019

46

100%

66%

Oct - Dec 2019

46

29%

66%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Older Adults Age 65 and Older Read More See Quarterly Results	 75% of 4 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	56%	Average Rate	100% 55%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

1

1

53%

Apr - Jun 2019

4

4

58%

Jul - Sep 2019

4

4


57%

Oct - Dec 2019

4

4

57%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use per 1000 Patient Hours - Overall Rate	 0.06 (40 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.48	Average Rate	N/A 0.22
Read More See Quarterly Results							

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Jan - Mar 2019

176.14
 12.53
 0.07
 0.53

Apr - Jun 2019

161.86
 7.82
 0.05
 0.47

Jul - Sep 2019

157.46
 7.03
 0.04
 0.47

Oct - Dec 2019

166.39
 12.32
 0.07
 0.43

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Children Age 1 - 12 Read More See Quarterly Results	⊕ 0.09 (11 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.4	Average Rate	N/A 0.29

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Jan - Mar 2019

26.45
 1.58
 0.06
 0.45

Apr - Jun 2019


34.99
 1.68
 0.05
 0.38

Jul - Sep 2019

25.56
 1.72
 0.07
 0.43

Oct - Dec 2019

40.03
 5.82
 0.15
 0.34

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Adolescents Age 13 - 17 Read More See Quarterly Results	 0.04 (7 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.29	Average Rate	N/A 0.34

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Jan - Mar 2019

48.91
 2.18
 0.04
 0.26

Apr - Jun 2019

42.77
 1.45
 0.03
 0.32

Jul - Sep 2019

40.42
 0.87
 0.02
 0.34

Oct - Dec 2019

51.02
 2.35
 0.05
 0.27

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Adults Age 18 - 64 Read More See Quarterly Results	⊕ 0.06 (21 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.56	Average Rate	N/A 0.22

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Jan - Mar 2019

97.73
 8.77
 0.09
 0.63

Apr - Jun 2019

80.66
 4.68
 0.06
 0.54

Jul - Sep 2019

86.45
 4.33
 0.05
 0.54

Oct - Dec 2019

69.94
 3.55
 0.05
 0.51

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Older Adults Age 65 and Older Read More See Quarterly Results	 3 0.04 (1 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.09	Average Rate	N/A 0.06

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Jan - Mar 2019

3.05
 0
 0
 0.08

Apr - Jun 2019


3.43
 0
 0
 0.13

Jul - Sep 2019

5.04
 0.12
 0.02
 0.07

Oct - Dec 2019

5.40
 0.60
 0.11
 0.06

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use per 1000 Patient Hours - Overall Rate Read More See Quarterly Results	 0.77 (510 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.4	Average Rate	N/A 0.1

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Jan - Mar 2019

176.14
 198.93
 1.13
 0.41

Apr - Jun 2019

161.86
 148.35
 0.92
 0.44

Jul - Sep 2019

157.46
 71.70
 0.46
 0.43

Oct - Dec 2019

166.39
 90.63
 0.54
 0.32

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Children Age 1 - 12 Read More See Quarterly Results	0.84 (106 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.69	Average Rate	N/A 0.52

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Jan - Mar 2019

26.45
 19.10
 0.72
 0.49

Apr - Jun 2019


34.99
 25.42
 0.73
 0.60

Jul - Sep 2019

25.56
 19.62
 0.77
 0.94

Oct - Dec 2019

40.03
 42.10
 1.05
 0.75

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Adolescents Age 13 - 17 Read More See Quarterly Results	 0.51 (94 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.21	Average Rate	N/A 0.19

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Jan - Mar 2019

48.91
 29.82
 0.61
 0.18

Apr - Jun 2019

42.77
 26.82
 0.63
 0.23

Jul - Sep 2019

40.42
 8.22
 0.20
 0.25

Oct - Dec 2019

51.02
 28.67
 0.56
 0.18

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Adults Age 18 - 64 Read More See Quarterly Results	0.91 (304 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.45	Average Rate	N/A 0.07

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Jan - Mar 2019

97.73
 150.02
 1.54
 0.48

Apr - Jun 2019

80.66
 96.12
 1.19
 0.50

Jul - Sep 2019

86.45
 43.87
 0.51
 0.48

Oct - Dec 2019

69.94
 13.88
 0.20
 0.35

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Older Adults Age 65 and Older Read More See Quarterly Results	 3 0.35 (6 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.08	Average Rate	N/A 0.01

Quarterly Measure Results

Total Patient Hours/1000
Total Patient Hours in Seclusion
Rate of Seclusion Use**
Nationwide Rate**

Jan - Mar 2019

3.05

0

0

0.06

Apr - Jun 2019

3.43

0

0

0.15

Jul - Sep 2019

5.04

0

0

0.06

Oct - Dec 2019

5.40

5.98

1.11

0.04