



Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report





Dallas Behavioral Healthcare Hospital

HCO ID: 549498
800 Kirnwood
Desoto, TX, 75115
(972) 982-0897
www.dallasbehavioral.com

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)

	Accreditation Decision	Effective Date	Last Full Survey Date	Last On-Site Survey Date
 Behavioral Health Care	Accredited	5/9/2017	3/7/2017	3/7/2017
 Hospital	Accredited	4/19/2017	3/8/2017	2/28/2019

Sites

Dallas Behavioral Healthcare Hospital, LLC



800 Kirnwood Drive
Desoto, TX, 75115

Available Services

- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth)
- Behavioral Health (Partial - Adult)
- Behavioral Health (Partial - Child/Youth)
- Community Integration (Non 24 Hour Care)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value

- This organization's performance is similar to the target range/value
- This organization's performance is below the target range/value
- This measure is not applicable for this organization
- Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Hospital	2019 National Patient Safety Goals	Nationwide Comparison:	Statewide Comparison:
Reporting Period: October 2017 - September 2018			
National Quality Improvement Goals:			
	Hospital-Based Inpatient Psychiatric Services	National Comparison: ²	Statewide Comparison: ²

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* State results are not calculated for the National Patient Safety Goals.



National Quality Improvement Goals:

Dallas Behavioral Healthcare Hospital

HCO ID: 549498
800 Kirnwood
Desoto , TX, 75115

Measure Area Nationwide Statewide
Hospital-Based Inpatient Psychiatric Services Compared to Other Joint Commission N/D 2 N/D 2
[Read More](#) Accredited Organizations

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Overall Rate Read More See Quarterly Results	+ 100% of 967 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	94%	Average Rate	100% 97%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2017

967

100%

95%

Jan - Mar 2018

967

100%

95%

Apr - Jun 2018

967

100%

94%

Jul - Sep 2018

967

100%

94%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Children (1-12 years) Read More See Quarterly Results	 100% of 195 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	95%	Average Rate	100% 98%

Quarterly Measure Results

Number of Eligible Patients
Rate

Nationwide Average

Oct - Dec 2017

195
100%
96%

Jan - Mar 2018


195
100%
97%

Apr - Jun 2018

195
100%
94%

Jul - Sep 2018

195
100%
93%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adolescent (13-17 years) Read More See Quarterly Results	 100% of 252 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	95%	Average Rate	100% 97%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2017

252

100%

96%

Jan - Mar 2018

252

100%

97%

Apr - Jun 2018

252

100%

93%

Jul - Sep 2018

252

100%

94%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adult (18-64 years) Read More See Quarterly Results	 100% of 399 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	94%	Average Rate	100% 97%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2017

399

100%

95%

Jan - Mar 2018

399

100%

95%

Apr - Jun 2018

399

100%

94%

Jul - Sep 2018

399

100%

94%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Older Adult (>= 65 years) Read More See Quarterly Results	 100% of 121 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	93%	Average Rate	100% 95%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2017

121

100%

94%

Jan - Mar 2018

121

100%

93%

Apr - Jun 2018

121

100%

93%

Jul - Sep 2018

121

100%

93%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Overall Rate Read More See Quarterly Results	 80% of 10 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	63%	Average Rate	100% 72%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2017

4

4

63%

Jan - Mar 2018

4

4

62%

Apr - Jun 2018

1

1

64%

Jul - Sep 2018

10

100%

62%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Children Age 1 - 12 Read More (No Quarterly Result are available)	 3 ----	Nationwide Statewide	Top 10% Scored at Least	100%	41%	Average Rate	100% 39%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2017

____ 1

____ 1

____ 1

Jan - Mar 2018

____ 1

____ 1

____ 1

Apr - Jun 2018

____ 1

____ 1

____ 1

Jul - Sep 2018

____ 1

____ 1

____ 1

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adolescents Age 13 - 17	 4 ----	Nationwide Statewide	Top 10% Scored at Least	100%	51%	Average Rate	100% 49%
Read More (No Quarterly Result are available)							

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2017

1

1

1

Jan - Mar 2018

1

1

1

Apr - Jun 2018

1

1

1

Jul - Sep 2018

1

1

1

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adults Age 18 - 64 Read More See Quarterly Results	 75% of 8 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	64%	Average Rate	100% 74%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2017

4

4

64%

Jan - Mar 2018

4

4

64%

Apr - Jun 2018

1

1

66%

Jul - Sep 2018

8

100%

63%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Older Adults Age 65 and Older Read More (No Quarterly Result are available)	ND 4 ----	Nationwide Statewide	Top 10% Scored at Least	100%	57%	Average Rate	100% 62%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Oct - Dec 2017

1

1

1

Jan - Mar 2018

1

1

1

Apr - Jun 2018

1

1


1

Jul - Sep 2018

1

1

1

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use per 1000 Patient Hours - Overall Rate	 0.04 (33 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.45	Average Rate	N/A 0.21
Read More See Quarterly Results							

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Oct - Dec 2017

223.03
 6.72
 0.03
 0.43

Jan - Mar 2018

221.52
 7.42
 0.03
 0.48

Apr - Jun 2018

226.94
 8.73
 0.04
 0.45

Jul - Sep 2018

222.38
 10.08
 0.05
 0.42

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Children Age 1 - 12 Read More See Quarterly Results	 0.03 (5 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.34	Average Rate	N/A 0.22

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Oct - Dec 2017

42.07
 1.75
 0.04
 0.35

Jan - Mar 2018

34.10
 0.38
 0.01
 0.34

Apr - Jun 2018

42.43
 2.02
 0.05
 0.32

Jul - Sep 2018

22.10
 0.75
 0.03
 0.35

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Adolescents Age 13 - 17 Read More See Quarterly Results	⊕ 0.05 (13 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.25	Average Rate	N/A 0.28

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Oct - Dec 2017

69.96
 2.88
 0.04
 0.24

Jan - Mar 2018


70.58
 4.55
 0.06
 0.22

Apr - Jun 2018

73.01
 3.65
 0.05
 0.25

Jul - Sep 2018

54.67
 2.33
 0.04
 0.30

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Adults Age 18 - 64 Read More See Quarterly Results	 0.03 (15 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.51	Average Rate	N/A 0.22

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Oct - Dec 2017

102.36
 2.08
 0.02
 0.50

Jan - Mar 2018

108.48
 2.48
 0.02
 0.56

Apr - Jun 2018

103.87
 3.07
 0.03
 0.51

Jul - Sep 2018

137.78
 6.95
 0.05
 0.47

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Older Adults Age 65 and Older Read More See Quarterly Results	⊕ 0.0 (0 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.17	Average Rate	N/A 0.05

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Oct - Dec 2017

8.64
 0
 0
 0.09

Jan - Mar 2018

8.35
 0
 0
 0.24

Apr - Jun 2018

7.63
 0
 0
 0.20

Jul - Sep 2018

7.82
 0.05
 0.01
 0.16

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use per 1000 Patient Hours - Overall Rate Read More See Quarterly Results	⊖ 0.94 (844 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.35	Average Rate	N/A 0.12

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Oct - Dec 2017

223.03
 166.58
 0.75
 0.35

Jan - Mar 2018

221.52
 124.97
 0.56
 0.37

Apr - Jun 2018

226.94
 188.30
 0.83
 0.33

Jul - Sep 2018

222.38
 363.67
 1.64
 0.34

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Children Age 1 - 12 Read More See Quarterly Results	 0.79 (111 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.61	Average Rate	N/A 0.43

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Oct - Dec 2017

42.07
 45.98
 1.09
 0.63

Jan - Mar 2018


34.10
 9.87
 0.29
 0.51

Apr - Jun 2018

42.43
 30.00
 0.71
 0.62

Jul - Sep 2018

22.10
 25.12
 1.14
 0.70

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Adolescents Age 13 - 17 Read More See Quarterly Results	 0.73 (196 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.23	Average Rate	N/A 0.18

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Oct - Dec 2017

69.96
 47.32
 0.68
 0.18

Jan - Mar 2018

70.58
 54.35
 0.77
 0.19

Apr - Jun 2018

73.01
 41.38
 0.57
 0.25

Jul - Sep 2018

54.67
 52.90
 0.97
 0.29

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Adults Age 18 - 64 Read More See Quarterly Results	1.15 (521 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.39	Average Rate	N/A 0.11

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Oct - Dec 2017

102.36
 73.28
 0.72
 0.40

Jan - Mar 2018

108.48
 60.75
 0.56
 0.43

Apr - Jun 2018

103.87
 116.27
 1.12
 0.36

Jul - Sep 2018

137.78
 271.12
 1.97
 0.38

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Older Adults Age 65 and Older Read More See Quarterly Results	⊖ 0.47 (15 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.04	Average Rate	N/A 0.03

Quarterly Measure Results

Total Patient Hours/1000
Total Patient Hours in Seclusion
Rate of Seclusion Use**
Nationwide Rate**

Oct - Dec 2017

8.64

0

0

0.04

Jan - Mar 2018

8.35

0

0

0.05

Apr - Jun 2018

7.63

0.65

0.09

0.04

Jul - Sep 2018

7.82

14.53

1.86

0.03