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Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report







Mayo Clinic Health System-Southeast Minnesota Region

DBA: Mayo Clinic Health System-Albert Lea and Austin
HCO ID: 8109
404 West Fountain Street
Albert Lea, MN, 56007
(507) 373-2384
www.mayoclinichealthsystem.org

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)

	Home Care	Accreditation Decision Accredited	Effective Date 9/1/2022	Last Full Survey Date 8/31/2022	Last On-Site Survey Date 8/31/2022
	Hospital	Accreditation Decision Accredited	Effective Date 9/3/2022	Last Full Survey Date 9/2/2022	Last On-Site Survey Date 10/13/2022

Sites

Mayo Clinic Health System-Southeast Minnesota Region

DBA: Fountain Centers-A Mayo Clinic Health System Program for Sub
404 West Fountain Street
Albert Lea, MN, 56007

Available Services

- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (Day Programs - Child/Youth)
- Chemical Dependency (Non 24 Hour Care - Adult)
- Chemical Dependency (Non 24 Hour Care - Child/Youth)
- Chemical Dependency (Residential Care - Adult)
- Chemical Dependency (Partial Hospitalization - Adult)
- Chemical Dependency (Partial Hospitalization - Child/Youth)
- Chemical Dependency (Non-detox - Adult)

Other Clinics/Practices Located at This Site:

- Mayo Clinic Connected Care (telehealth)

Mayo Clinic Health System-Southeast Minnesota Region

DBA: Mayo Clinic Health System-Albert Lea and Austin
2708 Bridge Avenue
Albert Lea, MN, 56007

Available Services

- Outpatient Clinics (Outpatient)

Mayo Clinic Health System-Southeast Minnesota Region

DBA: Mayo Clinic Health System-Albert Lea and Austin
1307 18th Ave NW, Austin, MN 55912
Austin, MN, 55912

Available Services

- Outpatient Clinics (Outpatient)

Mayo Clinic Health System-Southeast Minnesota Region

DBA: Mayo Clinic Health System-Albert Lea and Austin
404 West Fountain Street
Albert Lea, MN, 56007

Available Services

- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)
- CT Scanner (Imaging/Diagnostic Services)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Hazardous Medication Compounding (Inpatient)
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Non-Sterile Medication Compounding (Inpatient)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Outpatient Clinics (Outpatient)
- Plastic Surgery (Surgical Services)
- Sterile Medication Compounding (Inpatient)
- Teleradiology (Imaging/Diagnostic Services)
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)

Other Clinics/Practices Located at This Site:

- Anticoagulation
- Audiology
- Cardiology
- Connected Care
- Dermatology

- DSM Health Mobile Imaging
- Ear, Nose & Throat
- Endocrinology
- Family Practice
- General Surgery
- Internal Medicine
- Neurology
- Obstetrics/Gynecological
- Oncology (Medical)
- Ophthalmology (Eye Clinic)
- Orthopedic
- Pain Clinic
- Pediatrics
- Physical Medicine & Rehab
- Podiatry, Clinic
- Psychiatry and Psychology (AKA Behavioral Health)
- Pulmonology
- Radiology
- Respiratory Therapy
- Sleep Medicine
- Urgent Care
- Urology
- Wound Care

Mayo Clinic Health System-Southeast Minnesota Region

DBA: Mayo Clinic Health System-Albert Lea and Austin
 1705 Southeast Broadway
 Albert Lea, MN, 56007

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- HealthReach

Mayo Clinic Health System-Southeast Minnesota Region

DBA: Fountain Centers-A Mayo Clinic Health System Program for Sub
 2200 NW 26th St
 Owatonna, MN, 55060

Available Services

- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (Day Programs - Child/Youth)
- Chemical Dependency (Non 24 Hour Care - Adult)
- Chemical Dependency (Non 24 Hour Care - Child/Youth)
- Chemical Dependency (Partial Hospitalization - Adult)
- Chemical Dependency (Partial Hospitalization - Child/Youth)
- Chemical Dependency (Non-detox - Adult)

Mayo Clinic Health System-Southeast Minnesota Region

DBA: Mayo Clinic Health System-Albert Lea and Austin
 1000 1st Drive Northwest
 Austin, MN, 55912

Available Services

- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- CT Scanner (Imaging/Diagnostic Services)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Gynecology (Inpatient)
- Hazardous Medication Compounding (Inpatient)
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Labor & Delivery (Inpatient)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)
- Non-Sterile Medication Compounding (Inpatient)
- Normal Newborn Nursery (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Outpatient Clinics (Outpatient)
- Sleep Laboratory (Sleep Laboratory)
- Sterile Medication Compounding (Inpatient)
- Surgical ICU (Intensive Care Unit)
- Teleradiology (Imaging/Diagnostic Services)
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)

Other Clinics/Practices Located at This Site:

- Mayo Clinic Connected Care

Mayo Clinic Health System-Southeast Minnesota Region

DBA: Mayo Clinic Health System-Albert Lea and Austin
 318 1st Street Southwest
 New Richland, MN, 56072

Available Services

- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Mayo Clinic Health System-Southeast Minnesota Region

DBA: Mayo Clinic Health System-Albert Lea and Austin
 908 West Main
 Adams, MN, 55909

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Mayo Clinic Connected Care

Mayo Clinic Health System-Southeast Minnesota Region

DBA: Mayo Clinic Health System-Albert Lea and Austin

301 South Broadway
Wells, MN, 56097

Available Services

- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Mayo Clinic Health System-Southeast Minnesota Region

DBA: Fountain Centers-A Mayo Clinic Health System Program for Sub
300 State Ave
Faribault, MN, 55021

Available Services

- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (Day Programs - Child/Youth)
- Chemical Dependency (Non 24 Hour Care - Adult)
- Chemical Dependency (Non 24 Hour Care - Child/Youth)
- Chemical Dependency (Partial Hospitalization - Adult)
- Chemical Dependency (Partial Hospitalization - Child/Youth)
- Chemical Dependency (Non-detox - Adult)

Mayo Clinic Health System-Southeast Minnesota Region

DBA: Fountain Centers-A Mayo Clinic Health System Program for Sub
4122 18th Avenue Northwest
Rochester, MN, 55901

Available Services

- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (Day Programs - Child/Youth)
- Chemical Dependency (Non 24 Hour Care - Adult)
- Chemical Dependency (Non 24 Hour Care - Child/Youth)
- Chemical Dependency (Partial Hospitalization - Adult)
- Chemical Dependency (Partial Hospitalization - Child/Youth)
- Chemical Dependency (Non-detox - Adult)

Mayo Clinic Health System-Southeast Minnesota Region

DBA: Fountain Centers-A Mayo Clinic Health System Program for Sub
1000 First Drive NW
Austin, MN, 55912

Available Services

- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (Day Programs - Child/Youth)
- Chemical Dependency (Non 24 Hour Care - Adult)
- Chemical Dependency (Non 24 Hour Care - Child/Youth)
- Chemical Dependency (Partial Hospitalization - Adult)
- Chemical Dependency (Partial Hospitalization - Child/Youth)
- Chemical Dependency (Non-detox - Adult)

Mayo Clinic Health System-Southeast Minnesota Region

DBA: Fountain Centers-A Mayo Clinic Health System Program for Sub
828 North North Avenue
Fairmont, MN, 56031

Available Services

- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (Day Programs - Child/Youth)
- Chemical Dependency (Non 24 Hour Care - Adult)
- Chemical Dependency (Non 24 Hour Care - Child/Youth)
- Chemical Dependency (Partial Hospitalization - Adult)
- Chemical Dependency (Partial Hospitalization - Child/Youth)
- Chemical Dependency (Non-detox - Adult)

Mayo Clinic Health System-Southeast Minnesota Region

DBA: Fountain Centers-A Mayo Clinic Health System Program for Sub
101 Martin Luther King Jr Dr
Mankato, MN, 56001

Available Services

- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (Day Programs - Child/Youth)
- Chemical Dependency (Non 24 Hour Care - Adult)
- Chemical Dependency (Non 24 Hour Care - Child/Youth)
- Chemical Dependency (Partial Hospitalization - Adult)
- Chemical Dependency (Partial Hospitalization - Child/Youth)
- Chemical Dependency (Non-detox - Adult)

Organization Commentary

Dr. Sumit Bhagra, Physician Leader MCHS-Albert Lea & Austin

We would like to take the opportunity to address the Quality Report scores for Albert Lea Medical Center for Heart Failure Care. While we do aim to improve our scores for all measures reported, each of the measures did exceed the nationwide and statewide scores for the top 50% of JCAHO accredited organizations with the exception of one measure: Discharge Instructions. This measure includes six specific indicators and our score for each of these is as follows: Activity Level 100% Diet/Fluid 82% Medications 100% Follow-up with a Physician/NP/PA 100% Weight Monitoring 0% Symptoms Worsening 55% All of these must be documented in the patient medical record for the discharge instructions measure to be scored as complete. Although we believe that our providers and support staff provide education for our patients on the importance of monitoring their weight, documentation of this was not built into our documentation system. We have created a patient teaching tool and redesigned our discharge education chart form to include this measure. We have completed our chart reviews for the first quarter of 2004 and found significant improvement with each of the six discharge instructions indicators at 100% except for weight monitoring which was 47%, up from 0%, and symptoms worsening at 87%, up from 55%.

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results

- This organization's performance is better than the target range/value
- This organization's performance is similar to the target range/value
- This organization's performance is worse than the target range/value
- This measure is not applicable for this organization
- Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.
12. The measure rate is within optimal range.

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Hospital	2022 National Patient Safety Goals	Nationwide Comparison:	Statewide Comparison:
Home Care	2022 National Patient Safety Goals	Nationwide Comparison:	Statewide Comparison:
<p>Reporting Period: January 2022 - December 2022</p> <p>National Quality Improvement Goals:</p>			
	Perinatal Care	National Comparison: 2	Statewide Comparison: 2

[New Changes to Quarterly Measure](#)



[Download Quarterly Measure Results](#)


* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

Mayo Clinic Health System-Southeast Minnesota Region

HCO ID: 8109
 404 West Fountain Street
 Albert Lea , MN, 56007

Measure Area	Nationwide	Statewide
Perinatal Care Compared to Other Joint Commission Accredited Organizations	 2	 2
Read More		

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Elective Delivery Read More See Quarterly Results	 0% of 47 Eligible Patients	Nationwide Statewide	Top Performer Threshold	0%	2%	Average Rate	0% 3%

Quarterly Measure Results

Number of Eligible Patients
 Rate

Nationwide Average

Jan - Mar 2022

47
 0%
 2%

Apr - Jun 2022

47
 0%
 2%

Jul - Sep 2022

47
 0%
 2%

Oct - Dec 2022

47
 0%
 2%

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Cesarean Birth Read More See Quarterly Results	⊕ 0% of 164 Eligible Patients	Nationwide Statewide	Top Performer Threshold	Ⓝ 12	26%	Average Rate	Ⓝ 12 28%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2022

164

_____ 1

26%

Apr - Jun 2022

164

_____ 1

26%

Jul - Sep 2022

164

_____ 1

26%

Oct - Dec 2022

164

_____ 1

26%

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Exclusive Breast Milk Feeding Read More See Quarterly Results	✔ 69% of 535 Eligible Patients	Nationwide Statewide	Top Performer Threshold	72%	50%	Average Rate	75% 56%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2022

535

65%

48%

Apr - Jun 2022

535

71%

51%

Jul - Sep 2022

535

66%

50%

Oct - Dec 2022

535

73%

49%

Measure	Hospital Results	Nationwide Top Performer Threshold	Average Rate	Statewide Top Performer Threshold	Average Rate		
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate Read More See Quarterly Results	 32% of 508 Eligible Patients	Nationwide Statewide	Top Performer Threshold	5%	13%	Average Rate	6% 13%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2022

508

31%

12%

Apr - Jun 2022

508

17%

13%

Jul - Sep 2022

508

14%

13%

Oct - Dec 2022

508

69%

13%