



Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report





Mayo Clinic Health System - Franciscan Medical Center, Inc.

DBA: Mayo Clinic Health System - Franciscan Healthcare
HCO ID: 7650
700 West Avenue South
La Crosse, WI, 54601
(608) 785-0940
mayoclinichealthsystem.org

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)

	Behavioral Health Care and Human Services	Accreditation Decision Accredited	Effective Date 3/15/2018	Last Full Survey Date 3/14/2018	Last On-Site Survey Date 3/14/2018
	Critical Access Hospital	Accreditation Decision Accredited	Effective Date 3/16/2018	Last Full Survey Date 9/24/2021	Last On-Site Survey Date 9/24/2021
	Home Care	Accreditation Decision Accredited	Effective Date 3/16/2018	Last Full Survey Date 9/24/2021	Last On-Site Survey Date 9/24/2021
	Hospital	Accreditation Decision Accredited	Effective Date 3/17/2018	Last Full Survey Date 9/24/2021	Last On-Site Survey Date 9/24/2021

Advanced Certification Programs

[View Certification History](#)



[Primary Stroke Center](#)

Certification Decision

[Certification](#)

Effective Date

12/16/2020

Last Full Survey Date

12/15/2020

Last On-Site Survey Date

12/15/2020

Sites

Mayo Clinic Health System - Franciscan Healthcare

DBA: Franciscan Healthcare-Sparta
310 West Main Street
Sparta, WI, 54656

Available Services

- Acute Care
- CT Scanner (Imaging/Diagnostic Services)
- Ear/Nose/Throat Surgery (Surgical Services)
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Mammography (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Surgical Unit (Inpatient)
- Swing Beds
- Teleradiology (Imaging/Diagnostic Services)
- Trauma Center (Trauma Center)
- Ultrasound (Imaging/Diagnostic Services)

Mayo Clinic Health System - Franciscan Medical Center, Inc

DBA: Franciscan Healthcare - Arcadia
895 Dettloff Drive
Arcadia, WI, 54612

Available Services

- Behavioral Health (Non 24 Hour Care - Adult)
- Chemical Dependency (Non 24 Hour Care - Adult)
- Chemical Dependency (Non-detox - Adult)
- Community Integration (Non 24 Hour Care)
- Outpatient Clinics (Outpatient)

Mayo Clinic Health System - Franciscan Medical Center, Inc.

DBA: Franciscan Healthcare - La Crosse

800 West Avenue South

La Crosse, WI, 54601-4783

Available Services

- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Community Integration (Non 24 Hour Care)
- Outpatient Clinics (Outpatient)

Mayo Clinic Health System - Franciscan Medical Center, Inc.

DBA: Franciscan Healthcare - Onalaska

191 Theatre Road

Onalaska, WI, 54650-8679

Available Services

- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Chemical Dependency (Non 24 Hour Care - Adult)
- Chemical Dependency (Non-detox - Adult)
- Community Integration (Non 24 Hour Care)
- Outpatient Clinics (Outpatient)

Mayo Clinic Health System - Franciscan Medical Center, Inc.

DBA: Franciscan Healthcare - Sparta Clinic

310 West Main Street

Sparta, WI, 54656

Available Services

- Addiction Services
- Addiction Services (Non-detox - Adult)
- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (Non 24 Hour Care - Adult)
- Chemical Dependency (Non 24 Hour Care - Child/Youth)
- Chemical Dependency (Partial Hospitalization - Adult)
- Chemical Dependency (Non-detox - Adult)
- Community Integration (Non 24 Hour Care)
- Outpatient Clinics (Outpatient)

Mayo Clinic Health System - Franciscan Medical Center, Inc.

DBA: Franciscan Healthcare - La Crosse

615 South 10th Street

La Crosse, WI, 54601-4783

Available Services

- Addiction Services
- Addiction Services (Non-detox - Adult)
- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (Non 24 Hour Care - Adult)

- Chemical Dependency (Non 24 Hour Care - Child/Youth)
- Chemical Dependency (Partial Hospitalization - Adult)
- Chemical Dependency (Non-detox - Adult)
- Peer Support (Non 24 Hour Care)

Mayo Clinic Health System - Franciscan Medical Center, Inc.

DBA: Franciscan Healthcare - La Crosse

700 West Avenue, South

La Crosse, WI, 54601-4783

Available Services

- Brachytherapy (Imaging/Diagnostic Services)
- Cardiac Catheterization Lab (Surgical Services)
- CT Scanner (Imaging/Diagnostic Services)
- Dialysis Unit (Inpatient)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Gynecology (Inpatient)
- Hazardous Medication Compounding (Inpatient)
- Hematology/Oncology Unit (Inpatient)
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Labor & Delivery (Inpatient)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Mammography (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)
- Neurosurgery (Surgical Services)
- Non-Sterile Medication Compounding (Inpatient)
- Normal Newborn Nursery (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Nuclear Pharmacy (Inpatient)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Pediatric Unit (Inpatient)
- Plastic Surgery (Surgical Services)
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Radiation Oncology (Imaging/Diagnostic Services)
- Sleep Laboratory (Sleep Laboratory)
- Sterile Medication Compounding (Inpatient)
- Surgical Unit (Inpatient)
- Teleradiology (Imaging/Diagnostic Services)
- Thoracic Surgery (Surgical Services)
- Trauma Center (Trauma Center)
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)
- Vascular Surgery (Surgical Services)

Certification Programs

- Primary Stroke Center

Mayo Clinic Health System - Franciscan Medical Center, Inc.

DBA: Franciscan Healthcare - Holmen
1303 Main Street South
Holmen, WI, 54636-8927

Available Services

- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Chemical Dependency (Non 24 Hour Care - Adult)
- Chemical Dependency (Non-detox - Adult)
- Community Integration (Non 24 Hour Care)
- Outpatient Clinics (Outpatient)

Mayo Clinic Health System - Franciscan Medical Center, Inc.

DBA: Franciscan Healthcare - Caledonia
701 North Sprague Street
Caledonia, MN, 55921-1066

Available Services

- Outpatient Clinics (Outpatient)

Mayo Clinic Health System - Franciscan Medical Center, Inc.

DBA: Franciscan Healthcare - Prairie Du Chien
800 East Blackhawk Avenue
Prairie Du Chien, WI, 53821-1698

Available Services

- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Chemical Dependency (Non 24 Hour Care - Adult)
- Chemical Dependency (Non 24 Hour Care - Child/Youth)
- Chemical Dependency (Non-detox - Adult)
- Community Integration (Non 24 Hour Care)
- Outpatient Clinics (Outpatient)

Mayo Clinic Health System - Franciscan Medical Center, Inc.

DBA: Franciscan Healthcare - Tomah
325 Butts Avenue
Tomah, WI, 54660-1412

Available Services

- Behavioral Health (Non 24 Hour Care - Adult)
- Behavioral Health (Non 24 Hour Care - Child/Youth)
- Outpatient Clinics (Outpatient)
- Peer Support (Non 24 Hour Care)

Mayo Clinic Health System - Franciscan Medical Center, Inc.

DBA: Franciscan Healthcare at Belle Square
232 3rd Street North Suite 100
La Crosse, WI, 54601

Available Services

- Outpatient Clinics (Outpatient)

Mayo Clinic Health System - Franciscan Medical Center, Inc.

DBA: Franciscan Healthcare - Sparta Eye Clinic

400 Jefferson Ave.

Sparta, WI, 54656

Available Services

- Outpatient Clinics (Outpatient)

Mayo Clinic Health System - Franciscan Medical Center, Inc.

DBA: Franciscan Healthcare - Hospice

700 West Avenue South

La Crosse, WI, 54601

Available Services

- Hospice Care

Special Quality Awards

Due to our commitment to accurate data reporting, The Joint Commission is suspending the practice of updating Special Quality Awards until further notice







- **2014** ACS National Surgical Quality Improvement Program

Cooperative Agreements

Hospital - Accredited by [American College of Surgeons-Commission on Cancer \(ACoS-COC\)](#)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.

2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Hospital	2018 National Patient Safety Goals	Nationwide Comparison: ✓	Statewide Comparison: N/A
Behavioral Health Care and Human Services	2018 National Patient Safety Goals	Nationwide Comparison: ✓	Statewide Comparison: N/A
Home Care	2018 National Patient Safety Goals	Nationwide Comparison: ✓	Statewide Comparison: N/A
Critical Access Hospital	2018 National Patient Safety Goals	Nationwide Comparison: ✓	Statewide Comparison: N/A
<p>Reporting Period: January 2019 - December 2019</p> <p>National Quality Improvement Goals:</p>			
	Emergency Department	National Comparison: N/D ²	Statewide Comparison: N/D ²
	Perinatal Care	National Comparison: N/D ²	Statewide Comparison: N/D ²

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).


* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

Mayo Clinic Health System - Franciscan Medical Center, Inc.

HCO ID: 7650
700 West Avenue South
La Crosse , WI, 54601

Measure Area: Perinatal Care Compared to Other Joint Commission Accredited Organizations
 Nationwide Statewide
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Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Elective Delivery Read More See Quarterly Results	 0% of 40 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	0%	2%	Average Rate	0%2%

Quarterly Measure Results

Number of Eligible Patients
Rate
Nationwide Average

Jan - Mar 2019

40
0%
2%

Apr - Jun 2019

40
0%
2%

Jul - Sep 2019

40
0%
2%

Oct - Dec 2019

40
0%
2%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Cesarean Birth Read More See Quarterly Results	 0% of Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	12%	25%	Average Rate	11% 22%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

1

1

25%

Apr - Jun 2019

1

1

25%

Jul - Sep 2019

1

1


25%

Oct - Dec 2019

1

1

25%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Exclusive Breast Milk Feeding Read More See Quarterly Results	 59% of 601 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	73%	51%	Average Rate	78% 62%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

601

67%

51%

Apr - Jun 2019

601

60%

52%

Jul - Sep 2019

601

54%


51%

Oct - Dec 2019

601

55%

50%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Antenatal Steroids Read More See Quarterly Results	 75% of 4 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	98%	Average Rate	100% 99%

Quarterly Measure Results

Number of Eligible Patients
Rate

Nationwide Average

Jan - Mar 2019

4

4

98%

Apr - Jun 2019

4

4

99%

Jul - Sep 2019

1

1


99%

Oct - Dec 2019

1

1

98%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate Read More See Quarterly Results	 10 27% of 565 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	17%	32%	Average Rate	13% 26%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

565

28%

32%

Apr - Jun 2019

565

6%

31%

Jul - Sep 2019

565

36%

32%

Oct - Dec 2019

565

42%

32%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate	ND 10 11% of 565 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	6%	13%	Average Rate	5% 12%
Read More See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

565

14%

14%

Apr - Jun 2019

565

0%

13%

Jul - Sep 2019

565

29%

14%

Oct - Dec 2019

565

0%

13%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	(N/D) 10 16% of 565 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	3%	18%	Average Rate	0% 14%
Read More See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

565

14%

18%

Apr - Jun 2019

565

6%

18%

Jul - Sep 2019

565

7%

19%

Oct - Dec 2019

565

42%

19%

Measure Area

Nationwide Statewide

Emergency Department Compared to Other Joint Commission
[Read More](#) Accredited Organizations

ND 2

ND 2

Measure	Hospital Results	Nationwide	Weighted Median	Statewide			
		Top 10% Scored at Most		Top 10% Scored at Most	Weighted Median	Average Rate	
Admit Decision Time to ED	ND 2						
Departure Time for Admitted Patients	67.00 minutes 457 eligible Patients	Nationwide Statewide	Top 10% Scored at Least	55.00	133.00	Average Rate	44.6373.61
Read More See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients
Weighted Median Minutes
Nationwide Weighted Median Minutes

Jan - Mar 2019

457
69.00
149.03

Apr - Jun 2019

457
64.00
129.15

Jul - Sep 2019

457
68.00
123.92

Oct - Dec 2019

457
67.00
129.12