



# Quality Report



# Texas Laurel Ridge Hospital, LP



DBA: Laurel Ridge Treatment Center  
HCO ID: 1407  
17720 Corporate Woods Drive  
San Antonio, TX, 78259  
(210) 491-9400  
[www.laurelridgetc.com](http://www.laurelridgetc.com)

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)



#### [Behavioral Health Care](#)

**Accreditation Decision**  
[Accredited](#)

**Effective Date**  
10/7/2015

**Last Full Survey Date**  
10/6/2015

**Last On-Site Survey Date**  
10/6/2015



#### [Hospital](#)

**Accreditation Decision**  
[Accredited](#)

**Effective Date**  
10/8/2015

**Last Full Survey Date**  
10/7/2015

**Last On-Site Survey Date**  
9/28/2016

### Sites

#### Texas Laurel Ridge Hospital, LP

DBA: Laurel Ridge Treatment Center  
17720 Corporate Woods Drive  
San Antonio, TX, 78259

#### Available Services

- Addiction Care
- Behavioral Health
- Behavioral Health (Day Programs - Adult )
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult )
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth )
- Behavioral Health (Residential Care - Child/Youth )
- Behavioral Health (Partial - Adult )
- Chemical Dependency (Day Programs - Adult )
- Chemical Dependency (24-hour Acute Care/Crisis Stabilization - Adult )
- Chemical Dependency (Partial - Adult )
- Family Support (Non 24 Hour Care )

#### Texas Laurel Ridge Hospital, LP

DBA: Laurel Ridge at Highpoint Center  
1603 Babcock Suite 148  
San Antonio, TX, 78229

#### Available Services

- Behavioral Health (Day Programs - Child/Youth )
- Behavioral Health (Partial - Child/Youth )
- Family Support (Non 24 Hour Care )

## Texas Laurel Ridge Hospital, LP

DBA: Mission Resiliency at Laurel Ridge  
1900 E. Elms Road Suite 203  
Killeen, TX, 76542

### Available Services

- Addiction Care
- Behavioral Health (Day Programs - Adult )
- Behavioral Health (Partial - Adult )
- Chemical Dependency (Day Programs - Adult )
- Chemical Dependency (Partial - Adult )
- Family Support (Non 24 Hour Care )

## National Patient Safety Goals and National Quality Improvement Goals

### Symbol Key

- 🌟 This organization achieved the best possible results
- + This organization's performance is above the target range/value
- ✓ This organization's performance is similar to the target range/value
- - This organization's performance is below the target range/value
- N/A This measure is not applicable for this organization
- N/D Not displayed

### Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* This information can also be viewed at [Hospital Compare](#).

\*\* Indicates per 1000 hours of patient care.

\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.

<b>Behavioral Health Care</b>	<a href="#">2015 National Patient Safety Goals</a>	Nationwide Comparison:	Statewide Comparison:
<b>Hospital</b>	<a href="#">2016 National Patient Safety Goals</a>	Nationwide Comparison:	Statewide Comparison:
<p>Reporting Period: October 2015 - September 2016</p> <p><a href="#">National Quality Improvement Goals:</a></p>			
	<a href="#">Hospital-Based Inpatient Psychiatric Services</a>	National Comparison:  2	Statewide Comparison:  2

### [New Changes to Quarterly Measure](#)

#### [Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* State results are not calculated for the National Patient Safety Goals.

### National Quality Improvement Goals:

## Texas Laurel Ridge Hospital, LP

HCO ID: 1407  
 17720 Corporate Woods Drive  
 San Antonio , TX, 78259

Measure Area	Nationwide	Statewide
Hospital-Based Inpatient Psychiatric Services Compared to Other Joint Commission Accredited Organizations	2	2
<a href="#">Read More</a>		

Measure	Hospital Results	Nationwide	Average	Statewide	Average		
		Top 10% Scored at Least	Rate	Top 10% Scored at Least	Rate	Rate	
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Overall Rate	99% of 1447 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	94%	Average Rate	100% 97%
<a href="#">Read More</a>							
<a href="#">See Quarterly Results</a>							

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Oct - Dec 2015**

1447

98%

94%

**Jan - Mar 2016**

1447

100%

94%

**Apr - Jun 2016**

1447

98%

94%

**Jul - Sep 2016**

1447

98%

94%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Children (1-12 years) <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 98% of 264 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	96%	Average Rate	100% 99%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Oct - Dec 2015**

264

100%

96%

**Jan - Mar 2016**

264

100%

95%

**Apr - Jun 2016**

264

100%

96%

**Jul - Sep 2016**

264

94%

96%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adolescent (13-17 years) <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 98% of 394 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	97%	Average Rate	100% 98%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Oct - Dec 2015**

394

99%

97%

**Jan - Mar 2016**

394

100%

97%

**Apr - Jun 2016**

394

98%


96%

**Jul - Sep 2016**

394

97%

97%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adult (18-64 years) <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 99% of 685 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	94%	Average Rate	100% 97%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Oct - Dec 2015**

685

98%

93%

**Jan - Mar 2016**

685

100%

93%

**Apr - Jun 2016**

685

98%

94%

**Jul - Sep 2016**

685

99%

94%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Older Adult (>= 65 years) <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 98% of 104 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	92%	Average Rate	100% 96%



## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Oct - Dec 2015**

104

95%

92%

**Jan - Mar 2016**

104

100%

92%

**Apr - Jun 2016**

104

100%


92%

**Jul - Sep 2016**

104

97%

93%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Overall Rate <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 94% of 54 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	62%	Average Rate	100% 66%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Oct - Dec 2015**

54

79%

64%

**Jan - Mar 2016**

54

100%

62%

**Apr - Jun 2016**

54

100%


60%

**Jul - Sep 2016**

54

100%

61%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Children Age 1 - 12 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 100% of 7 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	63%	Average Rate	100% 55%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Oct - Dec 2015**

4

4

60%

**Jan - Mar 2016**

1

1

57%

**Apr - Jun 2016**

7

100%

71%

**Jul - Sep 2016**

4

4

64%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	100%	64%
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adolescents Age 13 - 17 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 3 33% of 3 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	62%	Average Rate	100%	64%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Oct - Dec 2015**

4

4

66%

**Jan - Mar 2016**

1

1

67%

**Apr - Jun 2016**

1

1

52%

**Jul - Sep 2016**

4

4

62%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	Average Rate
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adults Age 18 - 64 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 98% of 43 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	63%	100%	69%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Oct - Dec 2015**

43

91%

65%

**Jan - Mar 2016**

43

100%

62%

**Apr - Jun 2016**

43

100%

62%

**Jul - Sep 2016**

43

100%

62%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Older Adults Age 65 and Older <a href="#">Read More</a> (No Quarterly Result are available)	<span style="border: 1px solid black; border-radius: 50%; padding: 2px;">ND</span> 4 ----	Nationwide Statewide	Top 10% Scored at Least	100%	56%	Average Rate	100% 55%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Oct - Dec 2015**

1

1

1

**Jan - Mar 2016**

1

1

1

**Apr - Jun 2016**

1

1

1

**Jul - Sep 2016**

1

1

1

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use per 1000 Patient Hours - Overall Rate	 0.04 (56 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.49	Average Rate	N/A 0.21
<a href="#">Read More</a> <a href="#">See Quarterly Results</a>							

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Oct - Dec 2015

377.8320  
 24.2333  
 0.0641  
 0.4558

### Jan - Mar 2016

377.1120  
 10.5500  
 0.0280  
 0.4625

### Apr - Jun 2016

398.9040  
 10.3000  
 0.0258  
 0.5023

### Jul - Sep 2016

402.4560  
 10.6000  
 0.0263  
 0.5326

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Children Age 1 - 12 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	⊕ 0.08 (15 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.31	Average Rate	N/A 0.16

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Oct - Dec 2015

44.7600  
 3.9167  
 0.0875  
 0.3447

### Jan - Mar 2016

50.3280  
 4.5833  
 0.0911  
 0.3137

### Apr - Jun 2016

44.3760  
 2.6667  
 0.0601  
 0.2634

### Jul - Sep 2016

42.6960  
 3.3500  
 0.0785  
 0.3095

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Adolescents Age 13 - 17 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	⊕ 0.1 (32 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.33	Average Rate	N/A 0.26



## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Oct - Dec 2015

83.7360  
 18.9833  
 0.2267  
 0.2331

### Jan - Mar 2016

87.7440  
 3.0000  
 0.0342  
 0.2201

### Apr - Jun 2016

91.4160  
 6.0000  
 0.0656  
 0.4938

### Jul - Sep 2016

67.8240  
 4.0333  
 0.0595  
 0.3810

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Adults Age 18 - 64 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	⊕ 0.01 (9 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.53	Average Rate	N/A 0.22

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Oct - Dec 2015

245.2560  
 1.3333  
 0.0054  
 0.5049

### Jan - Mar 2016


231.2640  
 2.9000  
 0.0125  
 0.4899

### Apr - Jun 2016

256.8720  
 1.6333  
 0.0064  
 0.5263

### Jul - Sep 2016

283.9680  
 3.2167  
 0.0113  
 0.5873

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Physical Restraint Use Older Adults Age 65 and Older <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 3 0 (0 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.38	Average Rate	N/A 0.03

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Restraint  
 Rate of Restraint Use\*\*  
 Nationwide Rate\*\*

### Oct - Dec 2015

4.0800  
 0  
 0  
 0.3111

### Jan - Mar 2016


7.7760  
 0.0667  
 0.0086  
 0.5067

### Apr - Jun 2016

6.2400  
 0  
 0  
 0.4038

### Jul - Sep 2016

7.9680  
 0  
 0  
 0.2995

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use per 1000 Patient Hours - Overall Rate <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0.18 (273 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.36	Average Rate	N/A 0.07

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Seclusion  
 Rate of Seclusion Use\*\*  
 Nationwide Rate\*\*

### Oct - Dec 2015

377.8320  
 55.1333  
 0.1459  
 0.3723

### Jan - Mar 2016


377.1120  
 52.9500  
 0.1404  
 0.3582

### Apr - Jun 2016

398.9040  
 69.4500  
 0.1741  
 0.3450

### Jul - Sep 2016

402.4560  
 95.6833  
 0.2377  
 0.3579

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Children Age 1 - 12 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0.55 (100 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.55	Average Rate	N/A 0.3

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Seclusion  
 Rate of Seclusion Use\*\*  
 Nationwide Rate\*\*

### Oct - Dec 2015

44.7600  
 22.4333  
 0.5012  
 0.6180

### Jan - Mar 2016


50.3280  
 23.5167  
 0.4673  
 0.5558

### Apr - Jun 2016

44.3760  
 19.3000  
 0.4349  
 0.4845

### Jul - Sep 2016

42.6960  
 34.5000  
 0.8080  
 0.5664

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Adolescents Age 13 - 17 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0.39 (128 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.19	Average Rate	N/A 0.13

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Seclusion  
 Rate of Seclusion Use\*\*  
 Nationwide Rate\*\*

### Oct - Dec 2015

83.7360  
 28.3000  
 0.3380  
 0.1733

### Jan - Mar 2016

87.7440  
 14.9833  
 0.1708  
 0.1960

### Apr - Jun 2016

91.4160  
 45.5500  
 0.4983  
 0.1835

### Jul - Sep 2016

67.8240  
 39.4667  
 0.5819  
 0.2194

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Adults Age 18 - 64 <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	0.04 (45 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.41	Average Rate	N/A 0.06

## Quarterly Measure Results

Total Patient Hours/1000  
 Total Patient Hours in Seclusion  
 Rate of Seclusion Use\*\*  
 Nationwide Rate\*\*

### Oct - Dec 2015

245.2560  
 4.4000  
 0.0179  
 0.4177

### Jan - Mar 2016


231.2640  
 14.4500  
 0.0625  
 0.4098

### Apr - Jun 2016

256.8720  
 4.6000  
 0.0179  
 0.3971

### Jul - Sep 2016

283.9680  
 21.7167  
 0.0765  
 0.4078

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Hours of Seclusion Use Older Adults Age 65 and Older <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 0 (0 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.08	Average Rate	N/A 0.03

## Quarterly Measure Results

Total Patient Hours/1000  
Total Patient Hours in Seclusion  
Rate of Seclusion Use\*\*  
Nationwide Rate\*\*

### Oct - Dec 2015

4.0800

0

0

0.1372

### Jan - Mar 2016

7.7760

0

0

0.0661

### Apr - Jun 2016

6.2400

0

0

0.0685

### Jul - Sep 2016

7.9680

0

0

0.0545