



Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report



Northern Hospital District of Surry County



DBA: Northern Regional Hospital
HCO ID: 6531
830 Rockford Street
Mount Airy, NC, 27030
(336) 719-7000
www.choosenorthern.org

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)

	Hospital	Accreditation Decision Accredited	Effective Date 2/22/2020	Last Full Survey Date 2/21/2020	Last On-Site Survey Date 2/21/2020
	Laboratory	Accreditation Decision Accredited	Effective Date 7/27/2019	Last Full Survey Date 7/26/2019	Last On-Site Survey Date 7/26/2019

Advanced Certification Programs

[View Certification History](#)



[Primary Stroke Center](#)

Certification Decision

[Certification](#)

Effective Date

12/10/2019

Last Full Survey Date

12/9/2019

Last On-Site Survey Date

12/9/2019

Sites

Northern Hospital District of Surry County

DBA: Northern Pediatrics
100 North Pointe Boulevard
Mount Airy, NC, 27030

Available Services

- General Laboratory Tests
- Outpatient Clinics (Outpatient)

Northern Hospital District of Surry County

DBA: Northern Regional Hospital

830 Rockford Street

Mount Airy, NC, 27030

Available Services

- CT Scanner (Imaging/Diagnostic Services)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- General Laboratory Tests
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Gynecology (Inpatient)
- Hazardous Medication Compounding (Inpatient)
- Inpatient Unit (Inpatient)
- Labor & Delivery (Inpatient)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)
- Non-Sterile Medication Compounding (Inpatient)
- Normal Newborn Nursery (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Outpatient Clinics (Outpatient)
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Sterile Medication Compounding (Inpatient)
- Swing Beds
- Teleradiology (Imaging/Diagnostic Services)
- Toxicology
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)

Certification Programs

- Primary Stroke Center

Other Clinics/Practices Located at This Site:

- Northern Cardiac Rehabilitation

Northern Hospital District of Surry County

DBA: Northern Urology

423 S. South Street, Suite 101

Mount Airy, NC, 27030

Available Services

- General Laboratory Tests
- Outpatient Clinics (Outpatient)

- Perform Invasive Procedure (Outpatient)

Northern Hospital District of Surry County

DBA: Northern Obstetrics & Gynecology

510 S. South Street

Mount Airy, NC, 27030

Available Services

- General Laboratory Tests
- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Northern Hospital District of Surry County

DBA: Northern Rehab

314 S. South Street, Suite 100

Mount Airy, NC, 27030

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Northern

Northern Hospital District of Surry County

DBA: Northern Cardiology

708 S South Street, Suite 200

Mount Airy, NC, 27030

Available Services

- General Laboratory Tests
- Outpatient Clinics (Outpatient)

Northern Hospital District of Surry County

DBA: Northern Gastroenterology

708 S South Street, Suite 100

Mount Airy, NC, 27030

Available Services

- General Laboratory Tests
- Outpatient Clinics (Outpatient)

Northern Hospital District of Surry County

DBA: Northern Family Medicine

280 N Pointe Blvd

Mount Airy, NC, 27030

Available Services

- General Laboratory Tests
- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Northern Hospital District of Surry County

DBA: Northern Orthopaedics
314 S. South Street, Suite 100
Mount Airy, NC, 27030

Available Services

- Outpatient Clinics (Outpatient)

Northern Hospital District of Surry County

DBA: Northern General Surgery
708 S South Street, Suite 100
Mount Airy, NC, 27030

Available Services

- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Northern Hospital District of Surry County







119 Welch Road, Suite A
Mount Airy, NC, 27030

Available Services

- General Laboratory Tests

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

- ** Indicates per 1000 hours of patient care.
- *** The measure was not in effect for this quarter.
- Null value or data not displayed.

Laboratory	<u>2019 National Patient Safety Goals</u>	Nationwide Comparison: 	Statewide Comparison:
Hospital	<u>2020 National Patient Safety Goals</u>	Nationwide Comparison: 	Statewide Comparison:
Reporting Period: January 2020 - December 2020 <u>National Quality Improvement Goals:</u>			
	<u>Perinatal Care</u>	National Comparison: 2	Statewide Comparison: 2

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

Northern Hospital District of Surry County

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Measure Area	Nationwide	Statewide
Perinatal Care Compared to Other Joint Commission Accredited Organizations	2	2
<u>Read More</u>		

Measure	Hospital Results	Nationwide		Statewide		Average Rate	Average Rate
		Top 10% Scored at Least	Average Rate	Top 10% Scored at Least	Average Rate		
Elective Delivery <u>Read More</u> <u>See Quarterly Results</u>	 0% of 30 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	0%	2%	Average Rate	0% 2%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2020

30

0%

2%

Apr - Jun 2020

30

0%

2%

Jul - Sep 2020

30

0%

2%

Oct - Dec 2020

30

0%

2%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Cesarean Birth Read More See Quarterly Results	⊕ 0% of Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	16%	25%	Average Rate	17% 23%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2020

1

1

25%

Apr - Jun 2020

1

1

25%

Jul - Sep 2020

1

1

25%

Oct - Dec 2020

1

1

26%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Exclusive Breast Milk Feeding Read More See Quarterly Results	⊖ 25% of 281 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	71%	51%	Average Rate	64% 44%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2020

281

27%

52%

Apr - Jun 2020

281

29%

52%

Jul - Sep 2020

281

23%

50%

Oct - Dec 2020

281

23%

49%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate Read More See Quarterly Results	 41% of 243 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	15%	31%	Average Rate	17% 28%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2020

243

58%

32%

Apr - Jun 2020

243

20%

30%

Jul - Sep 2020

243

42%

31%

Oct - Dec 2020

243

42%

31%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate Read More See Quarterly Results	29% of 243 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	5%	13%	Average Rate	7% 12%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2020

243

38%

13%

Apr - Jun 2020

243

20%

13%

Jul - Sep 2020

243

28%


13%

Oct - Dec 2020

243

28%

13%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate	 12% of 243 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	2%	18%	Average Rate	4% 16%
Read More See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2020

243

19%

19%

Apr - Jun 2020

243

0%

18%

Jul - Sep 2020

243

14%

18%

Oct - Dec 2020

243

14%

18%