



Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report



# Quality Plus Care, Inc



DBA: Heroes Home Health  
HCO ID: 461077  
400 N. May, Suite 101  
Chicago, IL, 60642  
(312) 265-1532  
[www.heroeshomehealth.com](http://www.heroeshomehealth.com)

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)



[Home  
Care](#)

**Accreditation  
Decision**  
[Accredited](#)

**Effective  
Date**  
2/11/2021

**Last Full Survey  
Date**  
2/10/2021

**Last On-Site Survey  
Date**  
2/10/2021

### Sites

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#### Available Services

- Home Health Aides
- Home Health, Non-Hospice Services
- Infusion Nursing
- Medical Social Services
- Occupational Therapy
- Physical Therapy
- Skilled Nursing Services
- Speech Language Pathology
- Wound Care

## National Patient Safety Goals and National Quality Improvement Goals

### Symbol Key

- This organization achieved the best possible results
- This organization's performance is above the target range/value
- This organization's performance is similar to the target range/value

- ⊖ This organization's performance is below the target range/value
- Ⓝ This measure is not applicable for this organization
- Ⓝ Not displayed

### Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* This information can also be viewed at [Hospital Compare](#).

\*\* Indicates per 1000 hours of patient care.

\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.

Home  
Care

[2021 National Patient Safety  
Goals](#)

Nationwide Comparison:



Statewide Comparison:



### [New Changes to Quarterly Measure](#)

#### [Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* State results are not calculated for the National Patient Safety Goals.