



Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report



Shelby County Health Care Corporation



DBA: Regional One Health
HCO ID: 7870
877 Jefferson Avenue
Memphis, TN, 38103
(901) 545-8400
www.regionalonehealth.org

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)

	Home Care	Accreditation Decision Accredited	Effective Date 8/2/2019	Last Full Survey Date 8/1/2019	Last On-Site Survey Date 8/1/2019
	Hospital	Accreditation Decision Accredited	Effective Date 8/3/2019	Last Full Survey Date 8/2/2019	Last On-Site Survey Date 9/11/2019

Sites

Shelby County Health Care Corporation

DBA: Regional One Health
877 Jefferson Avenue
Memphis, TN, 38103

Available Services

- Burn Unit (Inpatient)
- Cardiac Catheterization Lab (Surgical Services)
- Cardiothoracic Surgery (Surgical Services)
- CT Scanner (Imaging/Diagnostic Services)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Gynecology (Inpatient)
- Hazardous Medication Compounding (Inpatient)
- Infusion Pharmacy
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Labor & Delivery (Inpatient)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)

- Medical ICU (Intensive Care Unit)
- Neurosurgery (Surgical Services)
- Non-Sterile Medication Compounding (Inpatient)
- Normal Newborn Nursery (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Orthopedic/Spine Unit (Inpatient)
- Outpatient Clinics (Outpatient)
- Pharmacy, Clinical Consulting Services
- Pharmacy/Dispensary, General Services
- Plastic Surgery (Surgical Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Rehabilitation Unit (Inpatient)
- Rehabilitation Unit (24-hour Acute Care/Crisis Stabilization)
- Specialty Pharmacy
- Sterile Medication Compounding (Inpatient)
- Surgical ICU (Intensive Care Unit)
- Thoracic Surgery (Surgical Services)
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)
- Vascular Surgery (Surgical Services)

Other Clinics/Practices Located at This Site:

- Regional One Health - Outpatient Center
- Regional One Health - Outpatient Rehab
- Regional One Health - Plastic Surgery & Laser Center
- Regional One Health - Wound Care Center

Shelby County Health Care Corporation

DBA: Regional One Health - South Third Primary Care Clinic
 1955 South Third Street
 Memphis, TN, 38109

Available Services

- Outpatient Clinics (Outpatient)

Shelby County Health Care Corporation

DBA: Regional One Health - Hollywood Primary Care Clinic
 2500 Peres
 Memphis, TN, 38108

Available Services

- Outpatient Clinics (Outpatient)

Shelby County Health Care Corporation

DBA: Regional One Health - Guthrie Primary Care Clinic
 1064 Breedlove
 Memphis, TN, 38107

Available Services

- Outpatient Clinics (Outpatient)

Shelby County Health Care Corporation

DBA: Regional One Health - Women's Health Services
6555 Quince Road, Ste 501
Memphis, TN, 38119

Available Services

- Outpatient Clinics (Outpatient)

Shelby County Health Care Corporation

DBA: Regional One Health - Center for Rehabilitative Medicine
6555 Quince Road, 2nd Floor
Memphis, TN, 38119

Available Services

- Outpatient Clinics (Outpatient)

Shelby County Health Care Corporation

DBA: Regional One Health - Multi-Specialty Services
6555 Quince Road, Ste 100
Memphis, TN, 38119

Available Services

- Outpatient Clinics (Outpatient)

Shelby County Health Care Corporation

DBA: Regional One Health - Urology Clinic
6555 Quince Road, Ste 500
Memphis, TN, 38119

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Pharmacy

Shelby County Health Care Corporation

DBA: Regional One Health - Imaging Center
6555 Quince Road, Ste 101
Memphis, TN, 38119

Available Services

- Outpatient Clinics (Outpatient)

Shelby County Health Care Corporation

DBA: Regional One Health - Primary Care Specialists
3109 Walnut Grove Road
Memphis, TN, 38111

Available Services

- Outpatient Clinics (Outpatient)

Shelby County Health Care Corporation

DBA: Regional One Health - Kirby Primary Care
2725 KIRBY RD, STE 1
Memphis, TN, 38119-8240

Available Services

- Outpatient Clinics (Outpatient)

Shelby County Health Care Corporation

DBA: Regional One Health - Pharmacy Stage Post
3111 Stage Post Road
Bartlett, TN, 38133

Available Services

- Infusion Pharmacy
- Pharmacy/Dispensary,General Services
- Specialty Pharmacy

Shelby County Health Care Corporation

DBA: Regional One Health East Pharmacy
6555 Quince Road, Ground Floor
Memphis, TN, 38119

Available Services

- Infusion Pharmacy
- Non-Sterile Medication Compounding
- Pharmacy, Clinical Consulting Services
- Pharmacy/Dispensary,General Services
- Specialty Pharmacy
- Sterile Medication Compounding

Shelby County Health Care Corporation

DBA: Regional One Health Cancer Center
1588 Union Ave.
Memphis, TN, 38104

Available Services

- Outpatient Clinics (Outpatient)

Special Quality Awards

Due to our commitment to accurate data reporting, The Joint Commission is suspending the practice of updating Special Quality Awards until further notice

- **2012** Silver - The Medal of Honor for Organ Donation

Symbol Key

- This organization achieved the best possible results
- This organization's performance is above the target range/value
- This organization's performance is similar to the target range/value
- This organization's performance is below the target range/value
- This measure is not applicable for this organization
- Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Hospital	2019 National Patient Safety Goals	Nationwide Comparison:	Statewide Comparison:
Home Care	2019 National Patient Safety Goals	Nationwide Comparison:	Statewide Comparison:
Reporting Period: January 2019 - December 2019			
National Quality Improvement Goals:			
	Emergency Department	National Comparison: 2	Statewide Comparison: 2
	Immunization	National Comparison: 2	Statewide Comparison: 2
	Perinatal Care	National Comparison: 2	Statewide Comparison: 2

[New Changes to Quarterly Measure](#)

Download Quarterly Measure Results

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* State results are not calculated for the National Patient Safety Goals.