



Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report



Summit BHC





DBA: Highland Hospital
HCO ID: 3198
300 56th Street Southeast
Charleston, WV, 25304
(304) 926-1673
www.highlandhosp.com

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)

	Behavioral Health Care and Human Services	Accreditation Decision Accredited	Effective Date 1/23/2020	Last Full Survey Date 1/22/2020	Last On-Site Survey Date 1/22/2020
	Hospital	Accreditation Decision Accredited	Effective Date 2/24/2021	Last Full Survey Date 1/24/2020	Last On-Site Survey Date 2/26/2021

Sites

Summit BHC



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Available Services

- Behavioral Health
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth)
- Behavioral Health (Residential Care - Child/Youth)
- Peer Support (Non 24 Hour Care)
- Primary Physical Health Care

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value

- This organization's performance is similar to the target range/value
- This organization's performance is below the target range/value
- This measure is not applicable for this organization
- Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Hospital	2020 National Patient Safety Goals	Nationwide Comparison:	Statewide Comparison:
Behavioral Health Care and Human Services	2020 National Patient Safety Goals	Nationwide Comparison:	Statewide Comparison:
<p>Reporting Period: April 2020 - March 2021</p> <p>National Quality Improvement Goals:</p>			
Hospital-Based Inpatient Psychiatric Services		National Comparison: ²	Statewide Comparison: ²

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).


* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

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 300 56th Street Southeast
 Charleston , WV, 25304

Measure Area: Hospital-Based Inpatient Psychiatric Services Compared to Other Joint Commission Accredited Organizations
 Nationwide Statewide
 (N/D) 2 (N/D) 2
[Read More](#)

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Overall Rate Read More See Quarterly Results	 72% of 736 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	96%	Average Rate _____3_____3

Quarterly Measure Results

Number of Eligible Patients
 Rate

Nationwide Average

Apr - Jun 2020

736
 70%
 96%

Jul - Sep 2020

736
 74%
 95%

Oct - Dec 2020

736
 69%
 95%


Jan - Mar 2021

736
 76%
 95%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	_____3_____3
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Children (1-12 years) Read More See Quarterly Results	 58% of 191 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	97%	Average Rate	_____3_____3

Quarterly Measure Results

Number of Eligible Patients	Rate
Nationwide Average	
Apr - Jun 2020	
191	56%
	97%
Jul - Sep 2020	
191	69%
	97%
Oct - Dec 2020	
191	56%
	97%
Jan - Mar 2021	
191	55%
	97%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	_____3_____3
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adolescent (13-17 years) Read More See Quarterly Results	 73% of 221 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	97%	Average Rate	_____3_____3

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2020

221

72%

97%

Jul - Sep 2020

221

66%

96%

Oct - Dec 2020

221

75%

96%

Jan - Mar 2021

221

81%

97%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Adult (18-64 years) Read More See Quarterly Results	 80% of 291 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	95%	Average Rate _____3_____3

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2020

291

75%

96%

Jul - Sep 2020

291

88%

95%

Oct - Dec 2020

291

76%

95%

Jan - Mar 2021

291

86%

95%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	_____3_____3
Assessment of violence risk, substance use disorder, trauma and patient strengths completed - Older Adult (>= 65 years)	 79% of 33 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	95%	Average Rate	_____3_____3
Read More See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2020

33

100%

97%

Jul - Sep 2020

33

70%

94%

Oct - Dec 2020

33

43%

94%

Jan - Mar 2021

33

100%

95%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Overall Rate	 14% of 43 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	59%	Average Rate	_____3_____3
Read More See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2020

43

18%

64%

Jul - Sep 2020

43

0%

60%

Oct - Dec 2020

43

7%


59%

Jan - Mar 2021

43

23%

55%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Children Age 1 - 12 Read More (No Quarterly Result are available)	 3 ----	Nationwide Statewide	Top 10% Scored at Least	100%	42%	Average Rate	____ 3 ____ 3

Quarterly Measure Results

Number of Eligible Patients
Rate

Nationwide Average

Apr - Jun 2020

____ 1

____ 1

____ 1

Jul - Sep 2020

____ 1

____ 1

____ 1

Oct - Dec 2020

____ 1

____ 1

____ 1

Jan - Mar 2021

____ 1

____ 1

____ 1

Measure	Hospital Results	Nationwide	Average	Statewide	Average				
		Top 10% Scored at Least	Rate	Top 10% Scored at Least	Rate				
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adolescents Age 13 - 17 Read More See Quarterly Results	 0% of 3 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	47%	Average Rate	____ 3 ____	3	3

Quarterly Measure Results

Number of Eligible Patients
Rate

Nationwide Average

Apr - Jun 2020

4

4

48%

Jul - Sep 2020

1

1

42%

Oct - Dec 2020

4

4

41%

Jan - Mar 2021

4

4

54%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Adults Age 18 - 64 Read More See Quarterly Results	⊖ 16% of 37 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	60%	Average Rate _____3_____3

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2020

37

22%

65%

Jul - Sep 2020

37

0%

61%

Oct - Dec 2020

37

8%

60%

Jan - Mar 2021

37

25%

57%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Multiple Antipsychotic Medications at Discharge with Appropriate Justification Older Adults Age 65 and Older Read More See Quarterly Results	 0% of 3 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	55%	Average Rate	____3____3

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2020

4

4

65%

Jul - Sep 2020

4

4

64%

Oct - Dec 2020

4

4


61%

Jan - Mar 2021

1

1

43%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	
Hours of Physical Restraint Use per 1000 Patient Hours - Overall Rate	 0.13 (91 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.86	Average Rate _____3_____3
Read More See Quarterly Results						

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Apr - Jun 2020

178.10
 35.04
 0.20
 0.55

Jul - Sep 2020

185.30
 24.60
 0.13
 0.91

Oct - Dec 2020

195.55
 13.86
 0.07
 0.93

Jan - Mar 2021

156.96
 17.22
 0.11
 0.96

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	
Hours of Physical Restraint Use Children Age 1 - 12 Read More See Quarterly Results	 0.39 (67 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.35	Average Rate _____3_____3

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Apr - Jun 2020

56.69
 22.67
 0.40
 0.36

Jul - Sep 2020

32.02
 24.60
 0.77
 0.37

Oct - Dec 2020

39.14
 10.48
 0.27
 0.37

Jan - Mar 2021

43.20
 9.39
 0.22
 0.29

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	
Hours of Physical Restraint Use Adolescents Age 13 - 17 Read More See Quarterly Results	⊕ 0.12 (23 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.25	Average Rate _____3_____3

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Apr - Jun 2020

44.78
 12.37
 0.28
 0.22

Jul - Sep 2020

44.26
 0
 0
 0.33

Oct - Dec 2020

54.41
 3.28
 0.06
 0.24

Jan - Mar 2021

46.78
 7.25
 0.16
 0.20

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	
Hours of Physical Restraint Use Adults Age 18 - 64 Read More See Quarterly Results	⊕ 0.0 (1 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	1.06	Average Rate _____3_____3

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Apr - Jun 2020

72.62

0

0

0.65

Jul - Sep 2020

102.55

0

0

1.11

Oct - Dec 2020

97.63

0.10

0.00

1.18

Jan - Mar 2021

64.97

0.58

0.01

1.21

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	
Hours of Physical Restraint Use Older Adults Age 65 and Older Read More See Quarterly Results	 0.0 (0 Total Hours in Restraints)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.1	Average Rate _____3_____3

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Restraint
 Rate of Restraint Use**
 Nationwide Rate**

Apr - Jun 2020

4.01
 0
 0
 0.10

Jul - Sep 2020

6.48
 0
 0
 0.09

Oct - Dec 2020

4.37
 0
 0
 0.06

Jan - Mar 2021

2.02
 0
 0
 0.16

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	
Hours of Seclusion Use per 1000 Patient Hours - Overall Rate Read More See Quarterly Results	⊕ 0.04 (25 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.44	Average Rate _____3_____3

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Apr - Jun 2020

178.10
 8.52
 0.05
 0.36

Jul - Sep 2020

185.30
 2.45
 0.01
 0.59

Oct - Dec 2020

195.55
 1.67
 0.01
 0.46

Jan - Mar 2021

156.96
 12.82
 0.08
 0.37

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	
Hours of Seclusion Use Children Age 1 - 12 Read More See Quarterly Results	⊕ 0.14 (24 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.4	Average Rate _____3_____3

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Apr - Jun 2020

56.69
 8.10
 0.14
 0.44

Jul - Sep 2020

32.02
 2.45
 0.08
 0.51

Oct - Dec 2020

39.14
 1.67
 0.04
 0.40

Jan - Mar 2021

43.20
 11.62
 0.27
 0.33

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	
Hours of Seclusion Use Adolescents Age 13 - 17 Read More See Quarterly Results	⊕ 0.01 (2 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.19	Average Rate _____3_____3

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Apr - Jun 2020

44.78
 0.42
 0.01
 0.28

Jul - Sep 2020

44.26
 0
 0
 0.24

Oct - Dec 2020

54.41
 0
 0
 0.17

Jan - Mar 2021

46.78
 1.20
 0.03
 0.15

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	
Hours of Seclusion Use Adults Age 18 - 64 Read More See Quarterly Results	 0.0 (0 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.53	Average Rate _____3_____3

Quarterly Measure Results

Total Patient Hours/1000
 Total Patient Hours in Seclusion
 Rate of Seclusion Use**
 Nationwide Rate**

Apr - Jun 2020

72.62

0

0

0.39

Jul - Sep 2020

102.55

0

0

0.71

Oct - Dec 2020

97.63

0

0

0.57

Jan - Mar 2021

64.97

0

0

0.45

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	
Hours of Seclusion Use Older Adults Age 65 and Older Read More See Quarterly Results	 0.0 (0 Total Hours in Seclusion)	Nationwide Statewide	Top 10% Scored at Least	N/A	0.07	Average Rate _____3_____3

Quarterly Measure Results

Total Patient Hours/1000
Total Patient Hours in Seclusion
Rate of Seclusion Use**
Nationwide Rate**

Apr - Jun 2020

4.01
0
0
0.12

Jul - Sep 2020

6.48
0
0
0.06

Oct - Dec 2020

4.37
0
0
0.05

Jan - Mar 2021

2.02
0
0
0.05