



Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report





Residential Services, Inc.

HCO ID: 464500
111 Providence Road
Chapel Hill, NC, 27514
(919) 942-7391
www.rsi-nc.org

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)



[Behavioral Health Care and Human Services](#)

Accreditation Decision
[Accredited](#)

Effective Date
12/23/2021

Last Full Survey Date
12/22/2021

Last On-Site Survey Date
12/22/2021

Sites

Residential Services, Inc. - Main Office

DBA: Residential Services Day Activity Program
111 Providence Rd.
Chapel Hill, NC, 27514

Available Services

- Adult Day Care (Day Programs - Adult)
- Adult Day Care (Partial Hospitalization - Adult)
- Assertive Community Treatment/Community Support Services (Non 24 Hour Care - Adult)
- Vocational Rehabilitation (Non 24 Hour Care - Adult)

Residential Services, Inc. Retirement Center (ICF/IID)

6310 Mount Hermon Church Rd.
Durham, NC, 27705-8051

Available Services

- Developmental Disabilities - Programs / Services (Residential Care - Adult)

RSI - Aberdeen Group Home

106 Aberdeen Court
Carrboro, NC, 27510-1218

Available Services

- Developmental Disabilities - Programs / Services (Group Home(s) - Adult)

RSI - Carrboro West Main Street (ICF/IID)

1003 West Main St.
Carrboro, NC, 27510-1508

Available Services

- Developmental Disabilities - Programs / Services (Residential Care - Adult)

RSI - Christopher Road (ICF/IID)

802 Christopher Road
Chapel Hill, NC, 27517-4025

Available Services

- Developmental Disabilities - Programs / Services (Residential Care - Adult)

RSI - Quail Roost Group Home (ICF/IID)

102 Quail Roost Drive
Carrboro, NC, 27510-1154

Available Services

- Developmental Disabilities - Programs / Services (Residential Care - Adult)

RSI - Shadylawn (ICF/IID)

901 Shadylawn Rd.
Chapel Hill, NC, 27514-2015

Available Services

- Developmental Disabilities - Programs / Services (Residential Care - Adult)

RSI - Silo Drive Facility (ICF/IID)

111 Silo Drive
Chapel Hill, NC, 27514-1422

Available Services

- Developmental Disabilities - Programs / Services (Residential Care - Adult)

RSI-Clayton Road

417 Clayton Road
Chapel Hill, NC, 27514-7613

Available Services

- Developmental Disabilities - Programs / Services (Group Home(s) - Adult)

RSI-Ephesus Church Road

1508 Ephesus Church Road
Chapel Hill, NC, 27517-2551

Available Services

- Developmental Disabilities - Programs / Services (Group Home(s) - Adult)

RSI-Ferrell Road

1543 Ferrell Rd.
Chapel Hill, NC, 27517-2317

Available Services

- Developmental Disabilities - Programs / Services (Group Home(s) - Adult)

RSI-Hamilton Road

237 Hamilton Road
Chapel Hill, NC, 27517-5632

Available Services

- Developmental Disabilities - Programs / Services (Group Home(s) - Adult)

RSI-Oleander

203 Oleander Rd.
Carrboro, NC, 27510-1939

Available Services

- Developmental Disabilities - Programs / Services (Group Home(s) - Adult)

RSI-Piney Mountain

429 Piney Mountain Road
Chapel Hill, NC, 27514-5428

Available Services

- Developmental Disabilities - Programs / Services (Group Home(s) - Adult)

RSI-Purefoy Road

102 Purefoy Rd.
Chapel Hill, NC, 27514-4853

Available Services

- Developmental Disabilities - Programs / Services (Group Home(s) - Adult)

RSI-Umstead Drive

334 Umstead Drive
Chapel Hill, NC, 27516-1809

Available Services

- Developmental Disabilities - Programs / Services (Group Home(s) - Adult)

RSI-West Ephesus

1400 Ephesus Church Rd.
Chapel Hill, NC, 27517

Available Services

- Developmental Disabilities - Programs / Services (Group Home(s) - Adult)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results

- This organization's performance is above the target range/value
- This organization's performance is similar to the target range/value
- This organization's performance is below the target range/value
- This measure is not applicable for this organization
- Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

**Behavioral Health Care and
Human Services**

[2018 National Patient
Safety Goals](#)

Nationwide
Comparison:

Statewide
Comparison:

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* State results are not calculated for the National Patient Safety Goals.