



Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report



UPMC Carlisle





DBA: UPMC Carlisle
HCO ID: 6037
361 Alexander Spring Road
Carlisle, PA, 17015
(717) 249-1212
<https://www.upmcpinnacle.com/Carlisle>

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)

	Hospital	Accreditation Decision Accredited	Effective Date 7/17/2020	Last Full Survey Date 7/16/2020	Last On-Site Survey Date 7/16/2020
	Laboratory	Accreditation Decision Accredited	Effective Date 9/28/2020	Last Full Survey Date 8/28/2020	Last On-Site Survey Date 8/28/2020

Advanced Certification Programs

[View Certification History](#)



[Primary Stroke Center](#)

Certification Decision

[Certification](#)

Effective Date

7/22/2020

Last Full Survey Date

7/21/2020

Last On-Site Survey Date

7/21/2020

Sites

UPMC Advanced Wound Healing

366 Alexander Spring Road
Carlisle, PA, 17015

Available Services

- General Laboratory Tests
- Outpatient Clinics (Outpatient)

UPMC Blood Donor Center

419 Village Drive Suite #7
Carlisle, PA, 17015

Available Services

- Laboratory Draw Station (Outpatient)

UPMC Carlisle

DBA: UPMC Carlisle
361 Alexander Spring Road
Carlisle, PA, 17015

Available Services

- Cardiac Catheterization Lab (Surgical Services)
- CT Scanner (Imaging/Diagnostic Services)
- Dialysis Unit (Inpatient)
- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- General Laboratory Tests
- Gynecological Surgery (Surgical Services)
- Inpatient Unit (Inpatient)
- Interventional Radiology (Inpatient)
- Interventional Radiology (Outpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Labor & Delivery (Inpatient)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)
- Neurosurgery (Surgical Services)
- Normal Newborn Nursery (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Nuclear Pharmacy (Inpatient)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Outpatient Clinics (Outpatient)
- Pediatric General Surgery (Outpatient - Child/Youth)
- Pediatric Otolaryngology (Outpatient - Child/Youth)
- Plastic Surgery (Surgical Services)
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Radiation Oncology (Imaging/Diagnostic Services)
- Rehabilitation Unit (Inpatient)
- Rehabilitation Unit (24-hour Acute Care/Crisis Stabilization)
- Sleep Laboratory (Sleep Laboratory)
- Sterile Medication Compounding (Inpatient)
- Surgical ICU (Intensive Care Unit)
- Teleradiology (Imaging/Diagnostic Services)
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)
- Vascular Surgery (Surgical Services)

Certification Programs

- Primary Stroke Center

UPMC Hillman Center

25 Sprint Drive
Carlisle, PA, 17015

Available Services

- Administration of Blood Product (Outpatient)
- Administration of High Risk Medications (Outpatient)
- General Laboratory Tests
- Outpatient Clinics (Outpatient)

UPMC Imaging Services

2 Jennifer Court
Carlisle, PA, 17015

Available Services

- Outpatient Clinics (Outpatient)

UPMC Shippensburg Lab Services

127 Walnut Bottom Rd.
Shippensburg, PA, 17257

Available Services

- Laboratory Draw Station (Outpatient)

UPMC Sleep Disorder Center

1533 Commerce Ave Suite #3
Carlisle, PA, 17015

Available Services

- Outpatient Clinics (Outpatient)

UPMC Surgery Center

31 Sprint Drive
Carlisle, PA, 17015

Available Services

- Ambulatory Surgery Center (Outpatient)
- Anesthesia (Outpatient)
- General Laboratory Tests
- Pediatric Gastroenterology (Outpatient - Child/Youth)
- Pediatric Otolaryngology (Outpatient - Child/Youth)
- Perform Invasive Procedure (Outpatient)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

- This organization achieved the best possible results
- This organization's performance is above the target range/value
- This organization's performance is similar to the target range/value
- This organization's performance is below the target range/value
- This measure is not applicable for this organization
- Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Hospital	2020 National Patient Safety Goals	Nationwide Comparison: 	Statewide Comparison:
Laboratory	2020 National Patient Safety Goals	Nationwide Comparison: 	Statewide Comparison:
Reporting Period: January 2019 - December 2019			
National Quality Improvement Goals:			
	Emergency Department	National Comparison: 2	Statewide Comparison: 2
	Perinatal Care	National Comparison: 2	Statewide Comparison: 2

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

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Measure Area	Nationwide	Statewide
Perinatal Care Compared to Other Joint Commission Accredited Organizations	2	2
Read More		

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Elective Delivery Read More See Quarterly Results	0% of 28 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	0%	2%	Average Rate	0% 1%

Quarterly Measure Results

Number of Eligible Patients
 Rate
 Nationwide Average

Jan - Mar 2019

28
 0%
 2%

Apr - Jun 2019


28
 0%
 2%

Jul - Sep 2019

28
 0%
 2%

Oct - Dec 2019

28
 0%
 2%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Cesarean Birth Read More See Quarterly Results	 0% of Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	12%	25%	Average Rate	15% 25%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

1

1

25%

Apr - Jun 2019

1

1

25%

Jul - Sep 2019

1

1


25%

Oct - Dec 2019

1

1

25%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Exclusive Breast Milk Feeding Read More See Quarterly Results	 58% of 187 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	73%	51%	Average Rate	61% 46%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

187

47%

51%

Apr - Jun 2019

187

54%

52%

Jul - Sep 2019

187

64%

51%

Oct - Dec 2019

187

62%

50%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Antenatal Steroids Read More (No Quarterly Results are available)	 4 ----	Nationwide Statewide	Top 10% Scored at Least	100%	98%	Average Rate	100% 99%

Quarterly Measure Results

Number of Eligible Patients
Rate

Nationwide Average

Jan - Mar 2019

1

1

98%

Apr - Jun 2019

1

1

99%

Jul - Sep 2019

1

1

99%

Oct - Dec 2019

1

1

98%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate Read More See Quarterly Results	 10 29% of 342 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	17%	32%	Average Rate	17% 28%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

342

65%

32%

Apr - Jun 2019

342

10%

31%

Jul - Sep 2019

342

13%

32%

Oct - Dec 2019

342

26%

32%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate	ND 10 20% of 342 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	6%	13%	Average Rate	6% 12%
Read More See Quarterly Results							

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

342

54%

14%

Apr - Jun 2019

342

0%

13%

Jul - Sep 2019

342

13%

14%

Oct - Dec 2019

342

13%

13%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate Read More See Quarterly Results	 10 9% of 342 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	3%	18%	Average Rate	5% 16%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Jan - Mar 2019

342

11%

18%

Apr - Jun 2019

342

10%

18%

Jul - Sep 2019

342

0%

19%

Oct - Dec 2019

342

13%

19%

Measure Area

Nationwide Statewide

Emergency Department Compared to Other Joint Commission
[Read More](#) Accredited Organizations

ND 2

ND 2

Measure	Hospital Results	Nationwide	Weighted Median	Statewide	Weighted		Average Rate	65.01 126.47
		Top 10% Scored at Most		Top 10% Scored at Most	Median			
Admit Decision Time to ED	ND 2							
Departure Time for Admitted Patients Read More See Quarterly Results	204.00 minutes 740 eligible Patients	Nationwide Statewide	Top 10% Scored at Least	55.00	133.00			

Quarterly Measure Results

Number of Eligible Patients
Weighted Median Minutes
Nationwide Weighted Median Minutes

Jan - Mar 2019

740
218.00
149.03

Apr - Jun 2019

740
174.00
129.15

Jul - Sep 2019

740
210.00
123.92

Oct - Dec 2019

740
216.00
129.12