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Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report





Northwest Community Hospital

HCO ID: 4656
800 West Central Road
Arlington Heights, IL, 60005
(847) 618-1000
www.nch.org

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)



[Behavioral Health Care and Human Services](#)

Accreditation Decision
[Accredited](#)

Effective Date
12/12/2022

Last Full Survey Date
10/11/2022

Last On-Site Survey Date
10/11/2022



[Hospital](#)

Accreditation Decision
[Accredited](#)

Effective Date
6/26/2021

Last Full Survey Date
6/25/2021

Last On-Site Survey Date
9/2/2021

Advanced Certification Programs

[View Certification History](#)



[Perinatal Care Certification](#)

Certification Decision

[Certification](#)

Effective Date

2/5/2022

Last Full Survey Date

2/4/2022

Last On-Site Survey Date

2/4/2022



[Thrombectomy-Capable Stroke Center](#)

Certification Decision

[Certification](#)

Effective Date

11/18/2022

Last Full Survey Date

9/30/2022

Last On-Site Survey Date

9/30/2022

Sites

Arlington Heights Outpatient Care Center

DBA: NCL Draw Site
1051 Rand Road
Arlington Heights, IL, 60004

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- NCH PMR
- NCL Draw Site

Arlington Heights Outpatient Care Center

DBA: NCH Arlington Heights 1410 Mammography
1410 Arlington Heights Road
Arlington Heights, IL, 60005

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Breast Imaging Center

Buffalo Grove Outpatient Care Center

DBA: Northwest Community Hospital

15 South McHenry Road

Buffalo Grove, IL, 60089

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Breast Imaging Center
- Buffalo Grove Physical Rehabilitation
- Imaging Center
- Immediate Care Center
- NCL Draw Site

Busse Center

DBA: Busse Center

880 West Central Road

Arlington Heights, IL, 60005

Available Services

- Administration of Blood Product (Outpatient)
- Administration of High Risk Medications (Outpatient)
- Anesthesia (Outpatient)
- Outpatient Clinics (Outpatient)
- Perform Invasive Procedure (Outpatient)

Other Clinics/Practices Located at This Site:

- GI Lab
- NCH Neurosciences
- NCH Spine and Pain Center
- Outpatient Lab
- Pelvic Floor and Bladder Center
- PM & R Pelvic Floor Program
- Women's Center Breast Program

Kildeer Outpatient Care Center

DBA: Northwest Community Hospital

21481 Rand Road

Kildeer, IL, 60047

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Imaging Center
- Intensive Cardiac Rehabilitation

- Kildeer Breast Imaging Center
- Kildeer Cardiac Diagnostics
- Kildeer Immediate Care Center
- Kildeer Physical Rehabilitation
- NCL Draw Site

Mount Prospect Outpatient Care Center

DBA: Northwest Community Hospital
199 West Rand Road
Mount Prospect, IL, 60056

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Atherton Heart Failure Clinic
- Cardiac Diagnostics
- Imaging Center
- Immediate Care Center
- Mount Prospect Physical Rehabilitation
- NCL Draw Site

NCH Cardiac Diagnostics at Arlington Heights

DBA: Northwest Community Hospital
1632 W. Central Road
Arlington Heights, IL, 60005

Available Services

- Outpatient Clinics (Outpatient)

Northwest Community Hospital

901 West Kirchoff Road
Arlington Heights, IL, 60005

Available Services

- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult)
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Child/Youth)
- Behavioral Health (Partial Hospitalization - Adult)
- Behavioral Health (Partial Hospitalization - Child/Youth)

Northwest Community Hospital

800 West Central Road
Arlington Heights, IL, 60005

Available Services

- Brachytherapy (Imaging/Diagnostic Services)
- Cardiac Catheterization Lab (Surgical Services)
- Cardiac Surgery (Surgical Services)
- Cardiothoracic Surgery (Surgical Services)
- Cardiovascular Unit (Inpatient)
- CT Scanner (Imaging/Diagnostic Services)

- Ear/Nose/Throat Surgery (Surgical Services)
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services)
- Gastroenterology (Surgical Services)
- General Laboratory Tests
- GI or Endoscopy Lab (Imaging/Diagnostic Services)
- Gynecological Surgery (Surgical Services)
- Gynecology (Inpatient)
- Hazardous Medication Compounding (Inpatient)
- Hematology/Oncology Unit (Inpatient)
- Inpatient Unit (Inpatient)
- Interventional Radiology (Imaging/Diagnostic Services)
- Labor & Delivery (Inpatient)
- Magnetic Resonance Imaging (Imaging/Diagnostic Services)
- Medical /Surgical Unit (Inpatient)
- Medical ICU (Intensive Care Unit)
- Neuro/Spine Unit (Inpatient)
- Neurosurgery (Surgical Services)
- Non-Sterile Medication Compounding (Inpatient)
- Normal Newborn Nursery (Inpatient)
- Nuclear Medicine (Imaging/Diagnostic Services)
- Ophthalmology (Surgical Services)
- Orthopedic Surgery (Surgical Services)
- Orthopedic/Spine Unit (Inpatient)
- Plastic Surgery (Surgical Services)
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services)
- Post Anesthesia Care Unit (PACU) (Inpatient)
- Radiation Oncology (Imaging/Diagnostic Services)
- Rehabilitation Unit (Inpatient)
- Rehabilitation Unit (24-hour Acute Care/Crisis Stabilization)
- Sleep Laboratory (Sleep Laboratory)
- Sterile Medication Compounding (Inpatient)
- Surgical ICU (Intensive Care Unit)
- Surgical Unit (Inpatient)
- Thoracic Surgery (Surgical Services)
- Ultrasound (Imaging/Diagnostic Services)
- Urology (Surgical Services)
- Vascular Surgery (Surgical Services)

Certification Programs

- Perinatal Care Certification
- Thrombectomy-Capable Stroke Center

Palatine Outpatient Care Center

DBA: Harper College Physical Rehab Services
1200 W. Algonquin Rd, Bldg M
Palatine, IL, 60067

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Physical Therapy Services

Rolling Meadows Outpatient Center

DBA: Northwest Community Hospital

3300 Kirchoff Road
Rolling Meadows, IL, 60008

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Day Rehab
- Physical Medicine and Rehab (PT, OT, ST)

Schaumburg Outpatient Care Center

DBA: Northwest Community Hospital
519 South Roselle Road
Schaumburg, IL, 60194

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Breast Imaging Center
- Cardiac Diagnostics
- Imaging Center
- Immediate Care Center
- NCL Draw Site
- Physical Therapy Services

Wellness Center

DBA: Wellness Center
900 West Central Road
Arlington Heights, IL, 60005

Available Services

- Outpatient Clinics (Outpatient)

Other Clinics/Practices Located at This Site:

- Cardiopulmonary Rehabilitation
- Physical Rehabilitation

Special Quality Awards

Due to our commitment to accurate data reporting, The Joint Commission is suspending the practice of updating Special Quality Awards until further notice







- **2015** Magnet Award
- **2012** Silver - The Medal of Honor for Organ Donation
- **2010** Silver - The Medal of Honor for Organ Donation

Cooperative Agreements

Hospital - Accredited by [American College of Surgeons-Commission on Cancer \(ACoS-COC\)](#)

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Hospital	2017 National Patient Safety Goals	Nationwide Comparison:	Statewide Comparison:
Behavioral Health Care and Human Services	2022 National Patient Safety Goals	Nationwide Comparison:	Statewide Comparison:
Reporting Period: April 2020 - March 2021			
National Quality Improvement Goals:			
	Perinatal Care	National Comparison: 2	Statewide Comparison: 2

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)

* State results are not calculated for the National Patient Safety Goals.

National Quality Improvement Goals:

Northwest Community Hospital

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Measure Area	Nationwide	Statewide
Perinatal Care Compared to Other Joint Commission Accredited Organizations	2	2
Read More		

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	Average Rate
Elective Delivery Read More See Quarterly Results	2% of 215 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	0%	2%	Average Rate	0% 7%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2020

215

2%

2%

Jul - Sep 2020

215

0%

2%

Oct - Dec 2020

215

0%

2%

Jan - Mar 2021

215

8%

3%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Cesarean Birth Read More See Quarterly Results	⊕ 0% of Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	16%	25%	Average Rate	16% 25%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2020

1

1

25%

Jul - Sep 2020

1

1

25%

Oct - Dec 2020

1

1


26%

Jan - Mar 2021

1

1

25%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Exclusive Breast Milk Feeding Read More See Quarterly Results	 53% of 419 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	71%	50%	Average Rate	60% 43%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2020

419

55%

53%

Jul - Sep 2020

419

59%

50%

Oct - Dec 2020

419

56%


49%

Jan - Mar 2021

419

40%

49%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate	Average Rate	
Unexpected Complications in Term Newborns per 1000 livebirths - Overall Rate Read More See Quarterly Results	 18% of 2088 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	15%	31%	Average Rate	13% 29%

Quarterly Measure Results

Number of Eligible Patients
Rate

Nationwide Average

Apr - Jun 2020

2088

13%

30%

Jul - Sep 2020

2088

25%

31%

Oct - Dec 2020

2088

22%

31%

Jan - Mar 2021

2088

12%

31%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Unexpected Complications in Term Newborns per 1000 livebirths - Severe Rate Read More See Quarterly Results	7% of 2088 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	5%	13%	Average Rate	3% 11%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2020

2088

8%

13%

Jul - Sep 2020

2088

7%

13%

Oct - Dec 2020

2088

10%

13%

Jan - Mar 2021

2088

4%

13%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Unexpected Complications in Term Newborns per 1000 livebirths - Moderate Rate Read More See Quarterly Results	⊕ 11% of 2088 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	2%	18%	Average Rate	2% 18%

Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

Apr - Jun 2020

2088

6%

17%

Jul - Sep 2020

2088

18%

18%

Oct - Dec 2020

2088

12%

18%

Jan - Mar 2021

2088

8%

18%