



Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report



# Bon Secours St. Mary's Hospital of Richmond Inc.



DBA: Bon Secours St. Mary's Hospital  
HCO ID: 6387  
5801 Bremo Road  
Richmond, VA, 23226  
(804) 287-7214  
<https://bonsecours.com/richmond>

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)



<b>Accreditation Hospital Decision</b>	<b>Effective Date</b>	<b>Last Full Survey Date</b>	<b>Last On-Site Survey Date</b>
<a href="#">Accredited</a>	10/7/2017	10/6/2017	5/16/2019

## Advanced Certification Programs

### [View Certification History](#)



#### [Advanced Comprehensive Stroke Center](#)

**Certification Decision**

[Certification](#)

**Effective Date**

3/14/2018

**Last Full Survey Date**

3/13/2018

**Last On-Site Survey Date**

9/11/2018



#### [Advanced Palliative Care](#)

**Certification Decision**

[Certification](#)

**Effective Date**

5/1/2018

**Last Full Survey Date**

4/30/2018

**Last On-Site Survey Date**

4/30/2018



#### [Heart Failure](#)

**Certification Decision**

[Certification](#)

**Effective Date**

5/12/2018

**Last Full Survey Date**

5/11/2018

**Last On-Site Survey Date**

5/11/2018



#### [Ventricular Assist Device](#)

**Certification Decision**

[Certification](#)

**Effective Date**

2/22/2018

**Last Full Survey Date**

2/21/2018

**Last On-Site Survey Date**

2/21/2018

## Core Certification Programs



### Acute Myocardial Infarction

**Certification Decision**

[Certification](#)

**Effective Date**

5/11/2018

**Last Full Survey Date**

5/10/2018

**Last On-Site Survey Date**

5/10/2018



### Joint Replacement - Hip

**Certification Decision**

[Certification](#)

**Effective Date**

3/21/2018

**Last Full Survey Date**

3/20/2018

**Last On-Site Survey Date**

3/20/2018



### Joint Replacement - Knee

**Certification Decision**

[Certification](#)

**Effective Date**

3/21/2018

**Last Full Survey Date**

3/20/2018

**Last On-Site Survey Date**

3/20/2018

## Sites

### **Bon Secours St. Mary's Hospital of Richmond Inc.**

DBA: Bon Secours St. Mary's Hospital

5801 Bremo Road

Richmond, VA, 23226

## Available Services

- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult )
- Brachytherapy (Imaging/Diagnostic Services )
- Cardiac Catheterization Lab (Surgical Services )
- Cardiac Surgery (Surgical Services )
- Cardiothoracic Surgery (Surgical Services )
- Cardiovascular Unit (Inpatient )
- Chemical Dependency (24-hour Acute Care/Crisis Stabilization - Adult )
- Chemical Dependency (Detox - Adult )
- Coronary Care Unit (Inpatient )
- CT Scanner (Imaging/Diagnostic Services )
- Ear/Nose/Throat Surgery (Surgical Services )
- EEG/EKG/EMG Lab (Imaging/Diagnostic Services )
- Gastroenterology (Surgical Services )
- GI or Endoscopy Lab (Imaging/Diagnostic Services )
- Gynecological Surgery (Surgical Services )
- Gynecology (Inpatient )
- Hazardous Medication Compounding (Inpatient )
- Hematology/Oncology Unit (Inpatient )
- Inpatient Unit (Inpatient )
- Interventional Radiology (Imaging/Diagnostic Services )
- Labor & Delivery (Inpatient )
- Magnetic Resonance Imaging (Imaging/Diagnostic Services )
- Medical /Surgical Unit (Inpatient )
- Medical ICU (Intensive Care Unit )
- Neuro/Spine ICU (Intensive Care Unit )
- Neuro/Spine Unit (Inpatient )
- Neurosurgery (Surgical Services )
- Non-Sterile Medication Compounding (Inpatient )
- Normal Newborn Nursery (Inpatient )
- Nuclear Medicine (Imaging/Diagnostic Services )
- Ophthalmology (Surgical Services )
- Orthopedic Surgery (Surgical Services )
- Orthopedic/Spine Unit (Inpatient )
- Outpatient Clinics (Outpatient )
- Pediatric Unit (Inpatient )
- Plastic Surgery (Surgical Services )
- Positron Emission Tomography (PET) (Imaging/Diagnostic Services )
- Post Anesthesia Care Unit (PACU) (Inpatient )
- Radiation Oncology (Imaging/Diagnostic Services )
- Sleep Laboratory (Sleep Laboratory )
- Sterile Medication Compounding (Inpatient )
- Surgical ICU (Intensive Care Unit )
- Surgical Unit (Inpatient )
- Thoracic Surgery (Surgical Services )
- Ultrasound (Imaging/Diagnostic Services )
- Urology (Surgical Services )
- Vascular Surgery (Surgical Services )

## Certification Programs

- Acute Myocardial Infarction
- Advanced Comprehensive Stroke Center
- Advanced Palliative Care
- Heart Failure
- Joint Replacement - Hip
- Joint Replacement - Knee

- Ventricular Assist Device

### **Bon Secours St. Mary's Hospital of Richmond Inc.**

DBA: Bon Secours Richmond-Off-site Reprocessing Center (ORC)  
2521 Brittons Hill Rd, Richmond, VA 23230  
Richmond, VA, 23230

#### **Available Services**

- Single Specialty Practitioner (Outpatient )

### **Bon Secours St. Mary's Hospital of Richmond Inc.**

DBA: St Marys Grove Avenue Imaging Center  
2201 Grove Avenue  
Richmond, VA, 23220

#### **Available Services**

- Outpatient Clinics (Outpatient )

### **Bon Secours St. Mary's Hospital of Richmond Inc.**

DBA: West End Internal Medicine  
7001 Forest Avenue, Suite 2500  
Richmond, VA, 23230

#### **Available Services**

- Outpatient Clinics (Outpatient )

### **Bon Secours St. Mary's Hospital of Richmond Inc.**

DBA: Bon Secours Wound Care Center  
6900 Forest Avenue, Suite 115  
Richmond, VA, 23230

#### **Available Services**

- Perform Invasive Procedure (Outpatient )
- Single Specialty Practitioner (Outpatient )

### **Bon Secours St. Mary's Hospital of Richmond Inc.**

DBA: Bon Secours Physical Therapy and Sports Performance at Washi  
2401 W. Leigh Street, Suite 110  
Richmond, VA, 23220

#### **Available Services**

- Outpatient Clinics (Outpatient )

### **Bon Secours St. Mary's Hospital of Richmond Inc.**

DBA: Bon Secours Cardiac Wellness Center  
7001 Forest Avenue, Suite 101  
Richmond, VA, 23230

#### **Available Services**

- Outpatient Clinics (Outpatient )

### **Bon Secours St. Mary's Hospital of Richmond Inc.**



DBA: Bon Secours St. Mary's Short Pump Emergency Center  
12320 West Broad Street  
Henrico, VA, 23233

#### **Available Services**

- Administration of Blood Product (Outpatient )
- Administration of High Risk Medications (Outpatient )
- Anesthesia (Outpatient )
- Perform Invasive Procedure (Outpatient )

#### **Bon Secours St. Mary's Hospital of Richmond Inc.**

DBA: Bon Secours Commonwealth Internal Medicine Associates  
9220 Forest Hill Ave Suite 1-A  
Richmond, VA, 23235

#### **Available Services**

- Outpatient Clinics (Outpatient )

#### **Bon Secours St. Mary's Hospital of Richmond Inc.**

DBA: Cardiovascular Associates of Virginia  
11601 Ironbridge Road  
Chester, VA, 23831

#### **Available Services**

- Administration of High Risk Medications (Outpatient )
- Single Specialty Practitioner (Outpatient )

#### **Bon Secours St. Mary's Hospital of Richmond Inc.**

DBA: Bon Secours Patterson Avenue Family Practice  
9600 Patterson Ave  
Henrico, VA, 23229

#### **Available Services**

- Administration of High Risk Medications (Outpatient )
- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

#### **Other Clinics/Practices Located at This Site:**

- Bon Secours Patterson Ave. Sports Medicine and Physical Ther

#### **Bon Secours St. Mary's Hospital of Richmond Inc.**

DBA: Bon Secours Monument Internal Medicine  
5855 Bremono Road, Suite 102, MOB North  
Richmond, VA, 23226

#### **Available Services**

- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

#### **Bon Secours St. Mary's Hospital of Richmond Inc.**

DBA: Cardiovascular Associates of Virginia  
7001 Forest Ave Suite 200

Richmond, VA, 23230

### **Available Services**

- Administration of High Risk Medications (Outpatient )
- Single Specialty Practitioner (Outpatient )

### **Bon Secours St. Mary's Hospital of Richmond Inc.**

DBA: Cardiovascular Associates of Virginia  
13700 St. Francis Boulevard  
Midlothian, VA, 23114

### **Available Services**

- Administration of High Risk Medications (Outpatient )
- Single Specialty Practitioner (Outpatient )

### **Bon Secours St. Mary's Hospital of Richmond, Inc**

DBA: Bon Secours St. Marys Perinatal Center  
5855 Bremono Road, MOB North, Suite 306  
Richmond, VA, 23226

### **Available Services**

- Perform Invasive Procedure (Outpatient )
- Single Specialty Practitioner (Outpatient )

### **Bon Secours St. Mary's Hospital of Richmond, Inc.**

DBA: Bon Secours Laboratory Services of Richmond  
14051 St. Francis Blvd, Suite 2204  
Midlothian, VA, 23114

### **Available Services**

- Laboratory Draw Station (Outpatient )

### **Bon Secours St. Mary's Hospital of Richmond, Inc.**

DBA: Bon Secours St. Mary's Women's Imaging Center  
5875 Bremono Road MOB South, Suite 105  
Richmond, VA, 23226

### **Available Services**

- Outpatient Clinics (Outpatient )
- Perform Invasive Procedure (Outpatient )

### **Bon Secours St. Mary's Hospital of Richmond, Inc.**

DBA: Bon Secours St. Mary's Hospital Lymphedema Clinic  
5875 Bremono Road, Suite 611  
Richmond, VA, 23226

### **Available Services**

- Outpatient Clinics (Outpatient )

### **Bon Secours St. Mary's Hospital of Richmond, Inc.**

DBA: Bon Secours Laboratory Services, Richmond  
9220 Forest Hill Avenue, Suite 1-A



Richmond, VA, 23235

### Available Services

- Laboratory Draw Station (Outpatient )

### Bon Secours St. Mary's Hospital of Richmond, Inc.

DBA: Bon Secours St. Mary's Sleep Lab  
5875 Bremono Road, MOB South, Suit 709  
Richmond, VA, 23226

### Available Services

- Outpatient Clinics (Outpatient )







## Special Quality Awards

*Due to our commitment to accurate data reporting, The Joint Commission is suspending the practice of updating Special Quality Awards until further notice*

- **2015** Magnet Award
- **2015** Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program
- **2014** Magnet Award
- **2014** ACS National Surgical Quality Improvement Program

## National Patient Safety Goals and National Quality Improvement Goals

### Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

### Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.

11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* This information can also be viewed at [Hospital Compare](#).

\*\* Indicates per 1000 hours of patient care.

\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.

Hospital	<a href="#">2019 National Patient Safety Goals</a>	Nationwide Comparison:	Statewide Comparison:
			
<b>Reporting Period: October 2018 - September 2019</b>			
<b><a href="#">National Quality Improvement Goals:</a></b>			
	<a href="#">Emergency Department</a>	National Comparison:  2	Statewide Comparison:  2
	<a href="#">Perinatal Care</a>	National Comparison:  2	Statewide Comparison:  2

[New Changes to Quarterly Measure](#)

[Download Quarterly Measure Results](#)


The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* State results are not calculated for the National Patient Safety Goals.

**National Quality Improvement Goals:**

**Bon Secours St. Mary's Hospital of Richmond Inc.**

HCO ID: 6387  
 5801 Bremo Road  
 Richmond , VA, 23226

Measure Area	Nationwide	Statewide
Perinatal Care Compared to Other Joint Commission <a href="#">Read More</a> Accredited Organizations	 2	 2

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Elective Delivery <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	⊕ 1% of 174 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	0%	2%	Average Rate	0% 1%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Oct - Dec 2018**

174

0%

2%

**Jan - Mar 2019**

174

0%

2%

**Apr - Jun 2019**

174

2%

2%

**Jul - Sep 2019**

174

0%

2%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Exclusive Breast Milk Feeding <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	⊙ 62% of 1085 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	73%	51%	Average Rate	62% 53%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Oct - Dec 2018**

1085

62%

51%

**Jan - Mar 2019**

1085

57%

51%

**Apr - Jun 2019**

1085

63%

52%

**Jul - Sep 2019**

1085

66%

51%

Measure	Hospital Results	Nationwide Top 10% Scored at Least	Average Rate	Statewide Top 10% Scored at Least	Average Rate		
Antenatal Steroids <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	 100% of 49 Eligible Patients	Nationwide Statewide	Top 10% Scored at Least	100%	99%	Average Rate	100% 100%

## Quarterly Measure Results

Number of Eligible Patients

Rate

Nationwide Average

**Oct - Dec 2018**

49

100%

98%

**Jan - Mar 2019**

49

100%

98%

**Apr - Jun 2019**

49

100%

99%

**Jul - Sep 2019**

49

100%

99%

Measure Area

Nationwide Statewide

Emergency Department Compared to Other Joint Commission  
[Read More](#) Accredited Organizations

ND 2

ND 2

Measure	Hospital Results	Nationwide Top 10% Scored at Most	Weighted Median	Statewide Top 10% Scored at Most	Weighted Median	Average Rate	
Admit Decision Time to ED Departure Time for Admitted Patients <a href="#">Read More</a> <a href="#">See Quarterly Results</a>	ND 2 165.00 minutes 712 eligible Patients	Nationwide Statewide	Top 10% Scored at Least	55.00	134.00	50.11	105.01

## Quarterly Measure Results

Number of Eligible Patients  
Weighted Median Minutes  
Nationwide Weighted Median Minutes

### Oct - Dec 2018

712  
167.00  
134.85

### Jan - Mar 2019

712  
179.00  
148.85

### Apr - Jun 2019

712  
149.00  
129.03

### Jul - Sep 2019

712  
165.00  
123.40